

At: Aelodau'r Pwyllgor Archwilio
Perfformiad

Dyddiad: Dydd Gwener, 8 Ionawr
2015

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Annwyl Gyngorydd

Fe'ch gwahoddir i fynychu cyfarfod y **PWYLLGOR ARCHWILIO PERFFORMIAD, DYDD IAU, 15 IONAWR 2015 am 9.30 am yn YSTAFELL BWYLLGORA 1A, NEUADD Y SIR, RHUTHUN.**

Yn gywir iawn

G Williams
Pennaeth Gwasanaethau Cyfreithiol a Democrataidd

AGENDA

RHAN 1 – GWAHODDIR Y WASG A'R CYHOEDD I FOD YN BRESENNOL AR GYFER Y RHAN HON O'R CYFARFOD

1 YMDDIHEURIADAU

2 DATGAN CYSYLLTIAD (Tudalennau 5 - 6)

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu gysylltiad sy'n rhagfarnu mewn unrhyw fater a nodwyd i'w ystyried yn y cyfarfod hwn.

3 MATERION BRYD FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Rhybudd o eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion brys yn unol ag Adran 100B(4) Deddf Llywodraeth Leol 1972.

4 COFNODION Y CYFARFOD DIWETHAF (Tudalennau 7 - 14)

Derbyn cofnodion cyfarfod y Pwyllgor Archwilio Perfformiad a gynhaliwyd 20 Tachwedd 2014 (copi ynghlwm).

9.35 a.m. – 9.40 a.m.

**5 ARHOLIADAU ALLANOL WEDI EU GWIRIO AC ASESIAU
ATHRAWON** (Tudalennau 15 - 36)

Ystyried adroddiad gan Swyddog Effeithiolrwydd Perfformiad Ysgol: Uwchradd (copi ynghlwm) i adolygu perfformiad ysgolion, a phlant sy'n derbyn gofal; ac effaith Gwe ar gyrraedd addysgol pwerau'r Sir.

9.40 a.m. – 10.10 a.m.

**6 POBL IFANC HEB FOD MEWN ADDYSG, CYFLOGAETH NA
HYFFORDDIANT** (Tudalennau 37 - 48)

Ystyried adroddiad gan y Pennaeth Addysg (copi ynghlwm) er mwyn manylu ar y camau sy'n cael eu cymryd i ddelio â nifer y disgyblion yn y Sir "nad ydynt mewn addysg, cyflogaeth na hyfforddiant".

10.10 a.m. – 10.40 a.m.

**7 PERFFORMIAD MEWN PERTHYNAS Â CHYRRAEDD Y SAFONAU
PERFFORMIAD LLYFRGELLOEDD NEWYDD** (Tudalennau 49 - 60)

Ystyried adroddiad gan y Pennaeth Cyfathrebu, Marchnata a Hamdden i adolygu'r Safonau Perfformiad Llyfrgelloedd newydd - "Mae llyfrgelloedd yn gwneud gwahaniaeth".

10.40 a.m. -11.10 a.m.

~~~~~ **EGWYL (11.10 a.m. - 11.25 a.m.)** ~~~~~

**8 POLISI ENWI STRYDOEDD** (Tudalennau 61 - 64)

Ystyried adroddiad gan y Cyfarwyddwr Corfforaethol: Cwsmeriaid / Ymchwil Corfforaethol a Chydlynnydd Cudd-wybodaeth i ystyried y cynnydd sydd wedi ei wneud wrth weithredu'r polisi newydd.

**11.25 a.m. – 11.55 a.m.**

**9 CYNLLUN CORFFORAETHOL (CH1 A CH2) 2014/2015** (Tudalennau 65 - 142)

Ystyried adroddiad gan y Swyddog Gwella Corfforaethol (copi ynghlwm) sy'n darparu cynnydd y Cyngor o ran cyflawni Cynllun Corfforaethol 2012-17 (gyda phwyslais arbennig ar y gwaith o gyflawni'r Cytundebau Canlyniadau).

**11.55 a.m. – 12.25 p.m.**

**10 RHAGLEN WAITH ARCHWILIO** (Tudalennau 143 - 162)

Ystyried adroddiad gan y Cydlynnydd Archwilio (copi ynghlwm) yn gofyn am adolygiad o raglen waith y pwyllgor a rhoi'r diweddaraf i'r aelodau ar faterion perthnasol.

**12.25 p.m. – 12.35 p.m.**

## **11 ADBORTH GAN GYNRYCHOLWYR Y PWYLLGOR**

Derbyn unrhyw ddiweddariad gan gynrychiolwyr y Pwyllgor ar amrywiol Fyrddau a Grwpiau'r Cyngor.

**12.35 p.m. – 12.40 p.m.**

### **AELODAETH**

#### **Y Cynghorwyr**

Y Cynghorydd David Simmons  
(Cadeirydd)

Y Cynghorydd Arwel Roberts (Is-  
Gadeirydd)

Meirick Davies  
Richard Davies  
Colin Hughes  
Geraint Lloyd-Williams

Peter Owen  
Dewi Owens  
Gareth Sandilands

#### **Aelodau Cyfetholedig dros Addysg sy'n Pleidleisio (Rhifau Eitemau Agenda 5 & 6 yn unig)**

Gill Greenland  
Debra Houghton

Dr. D. Marjoram  
Gareth Williams

#### **COPIAU I'R:**

Holl Gynghorwyr er gwybodaeth  
Y Wasg a'r Llyfrgelloedd  
Cynghorau Tref a Chymuned

Mae tudalen hwn yn fwriadol wag

DEDDF LLYWODRAETH LEOL 2000

Cod Ymddygiad Aelodau

## DATGELU A CHOFRESTRU BUDDIANNAU

Rwyf i,  
(enw)

\*Aelod /Aelod cyfetholedig o  
(\*dileuer un)

Cyngor Sir Ddinbych

**YN CADARNHAU** fy mod wedi datgan buddiant **\*personol / personol a sy'n rhagfarnu** nas datgelwyd eisoes yn ôl darpariaeth Rhan III cod ymddygiad y Cyngor Sir i Aelodau am y canlynol:-  
(\*dileuer un)

Dyddiad Datgelu:

Pwyllgor (nodwch):

Agenda eitem

Pwnc:

Natur y Buddiant:

(Gweler y nodyn isod)\*

Llofnod

Dyddiad

Noder: Rhowch ddigon o fanylion os gwelwch yn dda, e.e. 'Fi yw perchennog y tir sy'n gyfagos i'r cais ar gyfer caniatâd cynllunio a wnaed gan Mr Jones', neu 'Mae fy ngŵr / ngwraig yn un o weithwyr y cwmni sydd wedi gwneud cais am gymorth ariannol'.

**Code of Conduct for Members**

**DISCLOSURE AND REGISTRATION OF INTERESTS**

I, *(name)*

a \*member/co-opted member of  
*(\*please delete as appropriate)*

**Denbighshire County Council**

**CONFIRM** that I have declared a **\*personal / personal and prejudicial** interest not previously declared in accordance with the provisions of Part III of the Council's Code of Conduct for Members, in respect of the following:-

*(\*please delete as appropriate)*

Date of Disclosure:

Committee *(please specify)*:

Agenda Item No.

Subject Matter:

Nature of Interest:

*(See the note below)\**

Signed

Date

\*Note: Please provide sufficient detail e.g. 'I am the owner of land adjacent to the application for planning permission made by Mr Jones', or 'My husband / wife is an employee of the company which has made an application for financial assistance'.

**Minutes of Pwyllgor Archwilio Perfformiad held on Dydd Iau, 20 Tachwedd 2014 at 9.30 am at Ystafell Bwyllgora 1a, Neuadd y Sir, Rhuthun**

**Yn Bresennol:**

Y Cyngorwyr Meirick Davies, Richard Davies, Geraint Lloyd-Williams, Gareth Sandilands a/ac David Simmons (Cadeirydd)

**Hefyd Yn Bresennol:**

Prif Weithredwr (MM), Pennaeth Cynllunio a Gwarchod y Cyhoedd (GB), Pennaeth Cwsmeriaid a Chymorth Addysg (JW), Pennaeth Archwiliad Mewnol (IB), Pennaeth Refeniw a Budd-daliadau (RU), Swyddog Cwynion Corfforaethol (CO'G), Swyddog Gwelliant Corfforaethol (NK), Rheolwr Tim Asedau Strategol (DL), Prisiwr a Syrfewr Eiddo, Cydlynnydd Archwilio (RE), Swyddog Gwasanaethau Democrataidd (KaE).

Y Cyngorydd Julian Thompson Hill, Aelod Arweiniol dros Gyllid ac Asedau.

**1 YMDDIHEURIADAU**

Cyngorwyr Colin Hughes, Peter Owen, Dewi Owens ac Arwel Roberts wedi cyflwyno eu hymddiheuriadau.

Cafwyd ymddiheuriadau hefyd gan y Cyngorydd David Smith, Aelod Arweiniol dros Dir y Cyhoedd.

**2 DATGAN CYSYLLTIAD**

Ni chafodd unrhyw gysylltiad personol na rhagfarnol ei ddatgan.

**3 MATERION BRYD FEL Y'U CYTUNWYD GAN Y CADEIRYDD**

Ni chafwyd unrhyw faterion bryd o flaen llaw.

**4 COFNODION Y CYFARFOD DIWETHAF**

Cytunwyd bod cofnodion y Pwyllgor Archwilio Perfformiad a gynhaliwyd ar 2 Hydref 2014 yn gofnod cywir.

**Materion sy'n Codi**

O dan yr eitem yn ymwneud ag Arholiadau Allanol Dros Dro ac Aseidiadau Athrawon (tudalen 8 paragraff 5) bydd yr adroddiadau Arholiadau Allanol Wedi'u

Dilysu a'r adroddiadau Asesiadau Athrawon a gyflwynir i'r Pwyllgor ym mis Ionawr 2015 yn cynnwys data hanesyddol er mwyn eu cymharu yn ôl y gofyn.

***Penderfynwyd*** y dylid derbyn a chymeradwyo cofnodion y cyfarfod a gynhaliwyd ar 2 Hydref, 2014 fel cofnod cywir.

Gyda chaniatâd y Pwyllgor dyma drefn y busnes yn cael ei newid yn y fan hon.

## **5 TCC A GWASANAETH TU HWNT I ORIAU ARFEROL**

Rhoddodd y Pwyllgor ystyriaeth i adroddiad ar y cyd gan y Pennaeth Cynllunio a Diogelu'r Cyhoedd (PCDC) a'r Rheolwr Gwarchod y Cyhoedd (a ddosbarthwyd yn flaenorol) a oedd yn amlinellu'r cynigion, oherwydd cyfyngiadau cyllidebol, i dynnu gwasanaeth TCC y Sir yn dilyn strategaeth ymadael a reolir. Atgoffodd y PCDC yr aelodau bod adroddiad wedi dod i'r Pwyllgor Archwilio 12 mis yn ôl ynghylch yr anghysondebau yn y ddarpariaeth teledu cylch cyfyng ar draws y sir - gyda Sir Ddinbych yn darparu'r gwasanaeth yng ngogledd y Sir, tra bod y Cynghorau Tref yn Ne'r sir gyda darpariaeth eu hunain - gyda'r bwriad o weld a fyddai ehangu gwasanaeth Sir Ddinbych ledled y sir yn opsiwn hyfyw. Mae'r amgylchedd ariannol wedi newid yn sylweddol ers hynny. Yn y misoedd diwethaf mae'r Awdurdod wedi mynd drwy'r broses Rhyddid a Hyblygrwydd ac wedi ystyried y ddarpariaeth teledu cylch cyfyng fel rhan o weithdai'r gyllideb. Er y cytunwyd bod y gwasanaeth yn werthfawr nid oedd yn ofyniad statudol ac felly nid yn un y dylai Sir Ddinbych ei ariannu.

Dywedwyd wrth yr Aelodau y byddai'r adroddiad a fyddai'n cael ei gyflwyno i'r Cyngor Sir ym mis Rhagfyr yn rhoi cynigion i archwilio opsiynau ar gyfer trosglwyddo'r gwasanaeth teledu cylch cyfyng drosodd i drydydd parti ac i gytuno i dynnu cyllid y Cyngor yn ôl ar gyfer y gwasanaeth yn weithredol o Ebrill 2016.

Byddai hyn yn galluogi archwilio a thrafod opsiynau eraill o gyflenwi'r gwasanaeth yn ystod 2015/16, gyda golwg ar ddod i gytundeb gyda thrydydd parti (neu grŵp o randdeiliaid) i hwyluso trosglwyddiad di-dor o offer ac i sefydlu gwasanaeth arall o safon erbyn mis Ebrill 2016.

Dywedwyd wrth yr Aelodau, er bod Sir Ddinbych wedi cytuno mewn egwyddor i ymchwilio ymhellach i hyfywedd uno gyda Chyngor Bwrdeistref Sirol Conwy, roedd y gwaith hynny'n dal i fod mewn camau cynnar iawn. Felly, byddai'n gynamserol i ddal yn ôl ar unrhyw benderfyniadau i dorri'r gyllideb yn amodol ar y gwaith uno sy'n mynd rhagddo, gan fod yn rhaid gwireddu arbedion effeithlonrwydd y gyllideb yn y dyfodol agos er mwyn i Sir Ddinbych allu darparu cyllideb gytbwys ar gyfer y blynyddoedd ariannol sydd i ddod.

Ar ôl trafod y goblygiadau yn fanwl, dyma aelodau'r Pwyllgor yn:



- pwysleisio pwysigrwydd y broses rheoli trosglwyddiad y Gwasanaeth cyfredol i ddarparwr arall;
- cydnabod nad oedd y gwasanaeth newydd yn debygol o fod yn wasanaeth tebyg i debyg, ond cytunwyd y dylai fod yn wasanaeth o ansawdd da;
- cefnogi'r cynnig i sefydlu gweithgor aml-asiantaeth i lunio a gweithredu strategaeth ymadael. Byddai'r Grŵp hwn yn ogystal ag edrych ar y ddarpariaeth TCC mewn manau cyhoeddus cyfredol sydd ar gael yn y tair tref a enwir hefyd yn edrych ar y defnydd cymunedol ehangach o TCC drwy Bartneriaeth Diogelwch Cymunedol (PDC), yn archwilio gallu'r partneriaid 'ar y cyd' i ddarparu gwasanaeth teledu cylch cyfyng a photensial ffrydiau ariannu ee Elw arian Cronfa Troseddau Comisiynydd yr Heddlu ar gyfer ariannu unrhyw wasanaeth amgen;
- awgrymwyd y dylai Archwilio (o bosib Pwyllgor Archwilio Partneriaethau yn Bwyllgor Archwilio Trosedd ac Anhrefn dynodedig) fonitro datblygiad a gweithrediad y strategaeth ymadael a throsglwyddiad y Gwasanaeth i drydydd parti; a
- pwysleisio'r angen i hysbysu'r wasg a'r cyfryngau yn rheolaidd, os yn bosibl mewn person, ynglŷn â manylion cynigion y gyllideb er mwyn sicrhau bod y cynigion yn cael eu hadrodd yn ffeithiol i drigolion

***Penderfynwyd: bod***

*(i) y sylwadau uchod mewn perthynas â'r prosiect Rhyddid a Hyblygrwydd a'r cynigion sy'n berthnasol i'r Gwasanaeth Teledu Cylch Cyfyng yn cael ei adrodd i'r Cyngor Sir ar 9 Rhagfyr; a*

*(ii) y cynnydd a wnaed wrth ddyfeisio, sicrhau a gweithredu strategaeth ymadael, ac atebion amgen ar gyfer cyflwyno gwasanaeth teledu cylch cyfyng yn y dyfodol yn cael ei gyflwyno i'r Pwyllgor Archwilio i gael ei archwilio maes o law*

## **6 COFRESTR RISG GORFFORAETHOL**

Cyflwynodd y Swyddog Gwella Corfforaethol adroddiad Gofrestr Risg (a ddsbarthwyd yn flaenorol) ar y cyd ag arddangosiad o'r system Verto sy'n ei reoli.

Tynnwyd sylw'r Pwyllgor at:

- adolygu DCC017 – yn wreiddiol roedd y perygl yn gyfyngedig i'r Gwasanaeth TGCh ond sydd bellach yn ymestyn i systemau TG eraill fel PARIS ac ati;
- ychwanegu DCC027 a DCC028 - sy'n gysylltiedig â'r toriadau cyllideb arfaethedig, darpariaeth amserol o gyllideb gytbwys ac effaith y toriadau arfaethedig ar wasanaethau a phreswylwyr yn y pen draw. Agwedd arall ar y toriadau a gododd yn ystod y drafodaeth oedd effaith gwirioneddol y toriadau/newidiadau yn y tymor hir ar breswylwyr o gymharu â'r canlyniadau disgwylidig a amlinellir yn yr Asesiadau o'r Effaith a luniwyd ar gyfer pob toriad arfaethedig;
- ychwanegu DCC029 - codi o ddyfarniad Goruchaf Lys fod pobl dan ofal a goruchwyliaeth barhaus y wladwriaeth o bosibl yn cael eu hamddifadu o'u rhyddid – angen hyfforddiant ar Swyddogion.

Ystyriodd y Pwyllgor wybodaeth am y prif newidiadau i'r Gofrestr Risg Corfforaethol yn dilyn ei adolygiad diweddar. O ganlyniad, dyma'r Pwyllgor:

***Yn Penderfynu:***

*(i) yn amodol ar y sylwadau uchod yn nodi'r hyn a ddilëir, ychwanegiadau a newidiadau i'r Gofrestr Risg Gorfforaethol, a*

*(ii) bod cylch gorchwyl - Grŵp Gorchwyl a Gorffen y Pwyllgor Archwilio a sefydlwyd i archwilio effaith y toriadau yn y gyllideb ar y gallu i ymestyn y Cynllun Corfforaethol i gynnwys y weithred o archwilio'r 'effaith y mae toriadau yn y gyllideb yn ei gael ar Wasanaethau'r Cyngor', a gwerthusiad o'r canlyniadau gwirioneddol o doriadau o'i gymharu â'r asesiad cychwynnol o'u heffaith.*

## **7 PERFFORMIAD Cwynion Eich Llais – Chwarter 1 A Chwarter 2**

Cyflwynodd y Pennaeth Cwsmeriaid a Chymorth Addysg (PCChA) yr adroddiad (a ddisbarthwyd yn flaenorol) a hysbyswyd y Pwyllgor fod gwybodaeth reoli gan 'Eich Llais' yn cael ei ddefnyddio i wella gwasanaethau. Eglurodd swyddogion fod perfformiad cyffredinol yn yr ail chwarter yn dangos bod 88% o gwynion wedi cael eu trin yng Ngham 1 a Cham 2, o'i gymharu â 94% a 91% yn y drefn honno ar gyfer chwarter 2. Mae hyn yn golygu bod cyflawni'r targed diwedd blwyddyn o 95% yn annhebygol.

Gwybodaeth wedi ei gynnwys yn Atodiad 2 i'r adroddiad ar y rhesymau pam nad yw Priffyrdd ac Isadeiledd wedi cwrdd â'r targed perfformiad a nodwyd yn y polisi yn 'Eich Llais', tra bod y manylion yn ymwneud â oedi wrth ddelio â chwynion a gyflwynwyd yn y Gwasanaeth Cyllid ac Asedau wedi'u dosbarthu cyn y cyfarfod.

Yn ystod y drafodaeth, daeth yn amlwg y byddai rhai cwynion yn dod y tu allan i derfynau amser ymateb oherwydd y diffyg ailgyfeirio pan fyddai'r derbynnydd gwreiddiol allan o'r swyddfa - ar hysbysiadau e-bost awtomataidd a negeseuon post llais.

Ar gyfer hysbysiadau e-bost allan o'r swyddfa, awgrymwyd y dylid cynnwys rhif cyswllt/enw cyswllt arall sydd ar gael ar y neges, i helpu'r cwsmer ailgyfeirio eu ymholiad os oes angen ymateb cynt. Defnyddir y broses hon ar hyn o bryd mewn rhai adrannau i roi gwybod i gwsmeriaid y byddai'r ymholiad yn derbyn sylw ar ôl i'r cyswllt ddychwelyd i'r swyddfa. Awgrymodd y Prif Weithredwr mai dim ond mewn amgylchiadau eithriadol y dylid gwneud i ymholwyr aros am ymateb, lle byddai angen cymorth arbenigol ac ati.

Mae problemau gyda negeseuon post llais yn ddeublyg. Naill ai tydi negeseuon ddim yn cael eu cofnodi gan y derbynnydd yn rheolaidd neu bod y derbynnydd i ffwrdd yn sâl a bod y galwr heb unrhyw ffordd o wybod nad oes neb yn gallu gwrandao ar eu neges. Awgrymwyd bod y cyfleuster post llais yn cael ei dynnu yn gyfan gwbl a bod galwadau ffôn yn cael eu hailgyfeirio pan fydd gweithiwr allan o'r swyddfa.

Mae ateb ymholiad gan aelod ynglŷn â beth i'w wneud os nad yw adran yn ymateb i fater, cynghorir yr PCChA i gysylltu â'r Pennaeth Gwasanaeth perthnasol.

Cydnabuwyd bod perfformiad wrth ymateb i gwynion wedi gostwng. Gofynnodd yr aelodau am y wybodaeth ddiweddaraf ym mhob achos lle nad yw targedau wedi'u cyflawni ynghyd ag eglurhad ynghylch pam y digwyddodd hynny a pha fesurau sydd wedi eu rhoi ar waith i atal hynny rhag digwydd eto.

***Penderfynwyd:*** yn amodol ar y sylwadau a wnaed:

*(i) derbyn y rhesymau a roddwyd am yr oedi wrth ddelio â chwynion penodol ac fel arall yn nodi perfformiad wrth ddelio â chwynion eraill o dan Weithdrefn Gwynion y 'Eich Llais'; a*

*(ii) gwneud cais bod adroddiadau monitro perfformiad yn y dyfodol yn cynnwys esboniad cynhwysfawr ynghylch pam nad yw targedau wedi'u cyrraedd wrth ddelio â chwynion penodol, y rhesymau dros beidio â chydymffurfio, mesurau a gymerwyd i unioni'r methiannau ac i sicrhau y bydd cwynion yn y dyfodol yn cael eu trin o fewn amserlen benodedig*

## **8 RHAGLEN WAITH ARCHWILIO**

Cyflwynwyd Adroddiad gan y Cydlynnydd Archwilio (wedi'i anfon yn flaenorol) yn gofyn i'r Aelodau adolygu rhaglen gwaith i'r dyfodol y Pwyllgor.

Rhoddodd y Pwyllgor ystyriaeth i ddrafft o'r Rhaglen Gwaith i'r Dyfodol fel y manylir yn Atodiad 1, a chytunwyd ar y newidiadau a'r ychwanegiadau canlynol ar gyfer ymgynghoriad perthnasol:-

- Polisi Enwi Strydoedd i gael ei symud i gyfarfod mis Ionawr;
- Drafft o Strategaeth Ystadau Amaethyddol 2015 ymlaen i gael ei symud o fis Ionawr i raglen waith mis Chwefror; a
- bod y gwaith yn ymwneud â mesur effaith y toriadau yn y gyllideb ar y gallu i weithredu'r Cynllun Corfforaethol a pherfformiad y Cyngor i gael ei ddirprwyo i grŵp gorchwyl a gorffen y pwyllgor archwilio a fyddai'n adrodd yn ôl i'r Pwyllgor Archwilio Perfformiad yn y man.

***Penderfynwyd** yn amodol ar yr ychwanegiadau a'r cytundebau uchod i gymeradwyo'r Rhaglen Gwaith i'r Dyfodol.*

## **9 YSTADAU AMAETHYDDOL**

### **GWAHARDD Y WASG A'R CYHOEDD**

***PENDERFYNWYD** o dan Adran 100A o Ddeddf Llywodraeth Leol 1972, bod y Wasg a'r Cyhoedd i'w gwahardd o'r cyfarfod ar gyfer yr eitemau busnes canlynol ar y sail fod tebygrwydd y byddai gwybodaeth eithriedig fel y'i diffinnir ym Mharagraffau 13, 14, 15 ac 16 o Ran 4 o Atodlen 12A o Ddeddf Llywodraeth Leol 1972.*

Cyflwynodd yr Aelod Arweiniol dros Gyllid ac Asedau adroddiad cyfrinachol (a ddsbarthwyd yn flaenorol) ar berfformiad yr Ystad Amaethyddol o ran cyflawni ei strategaeth bresennol i'r Pwyllgor.

Eglurodd bod yna ddau fath o gytundebau tenantiaeth:

- Deddf Daliadau Amaethyddiaeth 1986 a oedd yn darparu ar gyfer tenantiaeth amaethyddol llawn gyda llai o reolaeth o bwynt y Landlord, yn draddodiadol yn cwmpasu cytundeb tenantiaeth tymor hir;
- Deddf Tenantiaethau Amaethyddol 1995 neu Tenantiaethau Busnes Fferm i'r rhain sydd â meddylfryd mwy masnachol, lle mae cyfran deg o'r cyfrifoldeb rhwng y landlord a'r tenant.

Eglurwyd mai etifeddiaeth yw'r daliadau amaethyddol y mae'r rhan fwyaf o awdurdodau lleol wedi'i etifeddu gan awdurdodau rhagflaenol a oedd wedi buddsoddi mewn tir ar ddiwedd y Rhyfel Byd 1 i ddarparu cyfle yn y byd amaethyddol i filwyr oedd yn dychwelyd adref, ac hefyd fel ffordd o fwydo'r boblogaeth.

Cydnabuwyd bod natur y diwydiant amaethyddol, lle mae gwerth yr asedau yn llawer uwch nag unrhyw incwm y gellid ei gael o unrhyw fusnes ffermio yn golygu

bod yn rhaid i denantiaethau amaethyddol fod yn drefniadau tymor canolig i hirdymor.

Mae gwerth cyfalaf yr Ystad yn cael ei effeithio yn sylweddol gan y nifer o denantiaethau yn eu lle hy meddiant gwag yn cynyddu gwerth yn sylweddol. Cytundebau tenantiaeth yn cael eu hadolygu ac wrth iddynt gael eu rhyddhau mae'r tir/ffermydd yn cael eu gwerthu.

O dan y strategaeth bresennol (a fabwysiadwyd yn 2010) roedd Sir Ddinbych wedi gwneud cyfalaf o oddeutu £1.9m trwy werthu unedau amaethyddol heb fod yn hyfyw. Rhagwelwyd y byddai dau warediad arall yn cael eu rhoi ar y farchnad agored erbyn diwedd y flwyddyn ariannol.

Rhan o'r derbyniadau cyfalaf a dderbyniwyd hyd yma wedi cael eu hail-fuddsoddi yn yr Ystad i fynd i'r afael ag Iechyd a Diogelwch, gwaith cynnal a chadw brys neu welliannau i swyddogaethau gweithredol yn hytrach na newid edrychiad.

Hysbyswyd y Pwyllgor (a amlinellir mewn atodiad i'r adroddiad) y byddai'r gwaith cyfalaf a nodwyd ar gyfer buddsoddi yn destun cais ac archwilio gyda phrosiectau cyfalaf eraill i'r Grŵp Buddsoddi Strategol (SIG). Fodd bynnag, nid oedd unrhyw sicrwydd y byddent yn llwyddiannus, yn enwedig yng ngoleuni cyfyngiadau cyllidebol.

Rhodddwyd yr ymatebion canlynol i ymholiadau y Pwyllgor:

- y cais am gyllid cyfalaf arfaethedig yn ymwneud â phrofi trydanol ar gyfer gwaith iechyd a diogelwch ar yr ystad gyfan;
- ystyried cael gwared ar dir fferm wedi'i gynnwys yn y Cynllun Datblygu Lleol pan fydd ar gael;
- ac eithrio olyniaeth o'r tad i'r mab, ni fu unrhyw denantiaid newydd yn y blynyddoedd diwethaf;
- mae cyfuno wedi bod ar gyfer tir rhai ffermydd 'i'w gwneud yn fwy hyfyw;
- tir/eiddo fel arfer yn cael ei werthu gyda chymal adfachu sy'n sicrhau bod canran yn cael ei dalu yn ôl i'r Cyngor os yw'r eiddo'n cael ei ailwerthu ar werth uwch o fewn cyfnod penodol o amser;
- penodi prisiwr cymwys i staff Ystadau wedi cynyddu'r capasiti i ddelio â'r llwyth gwaith ac i reoli'r Ystad. Y prisiwr wedi gwneud gwaith ar yr incwm rhent o'r Ystad ac wedi dod i'r casgliad bod y rhent a godir yn unol â'r hyn a godir ar ystadau cyhoeddus a phreifat;
- cafodd cwestiynau gan yr aelodau yn ymwneud â daliadau unigol eu hateb hefyd gan swyddogion.

Dywedwyd wrth y Pwyllgor bod y drafft o'r strategaeth newydd ar gyfer yr Ystad bron yn barod a dylai fod ar gael ar gyfer ymgynghori yn y dyfodol agos.

Felly:

***penderfynwyd:***

*(i) yn amodol ar y sylwadau uchod i nodi perfformiad yr Ystad o dan y strategaeth bresennol; a*

*(ii) bod y Strategaeth ddrafft newydd ar gyfer yr Ystad Amaethyddol yn cael ei gyflwyno i'r Pwyllgor i'w ystyried yn Chwefror 2015*

**Rhan 1.**

**10 ADBORTH GAN GYNRYCHIOLWYR PWYLLGOR**

Roedd y Cynghorydd Richard Davies wedi mynychu'r Her Gwasanaeth Gwybodaeth Busnes a Moderneiddio y diwrnod cynt ac y byddai'n rhannu'r adroddiad pan oedd ar gael.

Adroddodd y Cynghorydd Geraint Lloyd-Williams ei fod wedi mynychu cyfarfod â'r Gwasanaeth Cyfathrebu, Marchnata a Hamdden.

Daeth y cyfarfod i ben am 12:15pm

|                                 |                                                                              |
|---------------------------------|------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Perfformiad</b>                                        |
| <b>Dyddiad y Cyfarfod:</b>      | <b>15 Ionawr 2015</b>                                                        |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol Addysg / Pennaeth Addysg</b>                              |
| <b>Awdur yr Adroddiad:</b>      | <b>Swyddog Perfformiad Effeithiolrwydd Ysgolion a Marc Berw Hughes (GwE)</b> |
| <b>Teitl:</b>                   | <b>Canlyniadau Arholiadau CA4</b>                                            |

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## 1. Am beth mae'r adroddiad yn sôn?

Perfformiad wedi'i ddilysu o ganlyniadau arholiadau allanol ysgolion Sir Ddinbych yng Nghyfnod Allweddol 4 ac ôl-16. Mae'r adroddiad hefyd yn darparu dadansoddiad o ganlyniadau yn erbyn gwybodaeth wedi'i feincnodi a pherfformiad yn erbyn awdurdodau lleol eraill.

Mae'r adroddiad yn cynnwys Adroddiad blynyddol GwE a gwybodaeth am y duedd 5 mlynedd o ran cyrhaeddiad addysgol yn Sir Ddinbych. (Atodiad 1)

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth ynglŷn â pherfformiad asesiadau athrawon ac arholiadau allanol ysgolion Sir Ddinbych.

## 3. Beth yw'r Argymhellion?

Bod yr aelodau'n adolygu a chyflwyno sylwadau ar berfformiad ysgolion yn erbyn y perfformiad blaenorol a'r meincnodau allanol sydd ar gael ar hyn o bryd, a nodi unrhyw feysydd posibl o welliant.

## 4. Canlyniadau Cyfnod Allweddol 4 ac Ôl-16

Mae'r holl ddangosyddion allweddol yn CA4 ar gyfer cymwysterau allanol wedi gwella eleni.

|                              | Sir Ddinbych 2012 |       | Sir Ddinbych 2013 |       | Sir Ddinbych 2014 |       | Cymru '14 |
|------------------------------|-------------------|-------|-------------------|-------|-------------------|-------|-----------|
|                              | %                 | Safle | %                 | Safle | %                 | Safle |           |
| Lefel 1                      | 93.2              | 7     | 93.6              | 11    | 95.2              | 11    | 93.9      |
| Lefel 2                      | 82.7              | 1     | 85.7              | 2     | 88.8              | 2     | 82.3      |
| Lefel 2 gan gynnwys S/C ac M | 54.7              | 7     | 53.4              | 12    | 55.6              | 10    | 55.4      |
| Dangosydd Pwnc Craidd        | 53.1              | 7     | 49.2              | 14    | 53.9              | 10    | 52.6      |
| Sgôr Pwyntiau Ehangach       | 504.9             | 5     | 553.2             | 4     | 562.8             | 5     | 524.5     |
| Sgôr Pwyntiau wedi'u Capio   | 339.2             | 3     | 345.3             | 7     | 351.8             | 4     | 340.8     |

#### 4.1 Lefel 2 gan gynnwys Saesneg / Cymraeg a Mathemateg

Un o'r dangosyddion perfformiad allweddol ar ddiwedd cyfnod allweddol 4 yw Trothwy Lefel 2 gan gynnwys Cymraeg/Saesneg a Mathemateg, sef nifer y disgyblion sy'n ennill 5 TGAU A\* - C neu raddau galwedigaethol cyfwerth a graddau TGAU Cymraeg/Saesneg a Mathemateg A\* - C.

Canran y disgyblion sy'n cyflawni Lefel 2 gan gynnwys Cymraeg/Saesneg a Mathemateg oedd 55.6% yn 2014, sydd 2.2% yn uwch na 2013. Mae hyn 0.2% (55.4%) yn uwch na chyfartaledd Cymru ac yn gosod yr Awdurdod Lleol yn 10fed yng Nghymru yn 2014 o 12fed yn 2013. Mae hyn ddau safle yn uwch na sefyllfa prydau ysgol am ddim yr ALI. Mae gwerth Set Ddata Graidd Cymru Gyfan yn ychwanegu data sy'n cymharu Awdurdodau Lleol yn gosod yr Awdurdod Lleol yn seithfed yng Nghymru yn 2013.

Mae Lefel 2 yn cynnwys cynnydd mewn Cymraeg/Saesneg a Mathemateg yn Ysgol y Santes Ffraid, Ysgol Uwchradd Dinbych, Ysgol Dinas Bran, Ysgol Uwchradd Prestatyn, Ysgol Brynhyfryd ac Ysgol Glan Clwyd. Dirywiodd dwy ysgol yn 2014. Roedd Ysgol y Santes Ffraid ac Ysgol Uwchradd y Rhyl yn y chwarterl cyntaf yn seiliedig ar feincnodi Prydau Ysgol am Ddim, tra bod Ysgol Uwchradd Prestatyn yn y 4ydd chwarterl.

| <b>Lefel 2 yn cynnwys Cymraeg / Saesneg a Mathemateg</b> |      |      |      |                       |            |
|----------------------------------------------------------|------|------|------|-----------------------|------------|
|                                                          | 2012 | 2013 | 2014 | Gwahaniaeth 2014-2103 | Chwartelau |
| Ysgol y Santes Ffraid                                    | 72   | 71   | 78   | +7                    | 1          |
| Ysgol Uwchradd Dinbych                                   | 50   | 51   | 58   | +6                    | 2          |
| Ysgol Dinas Brân                                         | 57   | 56   | 60   | +4                    | 3          |
| Ysgol Uwchradd Prestatyn                                 | 53   | 46   | 51   | +5                    | 4          |
| Ysgol y Bendigaid Edward Jones                           | 39   | 44   | 39   | -5                    | 2          |
| Ysgol Uwchradd y Rhyl                                    | 45   | 51   | 45   | -6                    | 1          |
| Ysgol Brynhyfryd                                         | 71   | 68   | 69   | +1                    | 3          |
| Ysgol Glan Clwyd                                         | 68   | 66   | 70   | +4                    | 3          |

Cyfanswm y canran o ddisgyblion sydd wedi derbyn Trothwy Lefel 1 o TGAU 5A\*-G neu gymhwyster galwedigaethol cyfwerth yn Sir Ddinbych eleni yw 95.2% yn 2014 sydd 1.6% yn uwch na 2013.

#### 4.2 Trothwy Lefel 2 (5 TGAU A\*- C neu gymwysterau galwedigaethol cyfwerth)

Trothwy Lefel 2 yw nifer y disgyblion sy'n derbyn 5 TGAU A\*- C neu gymhwyster galwedigaethol cyfwerth. Canran y disgyblion sydd wedi derbyn Trothwy Lefel 2 yw 88.8%, sydd 3.3% yn uwch na'r llynedd. Dyma'r bumed flwyddyn y mae dangosydd Lefel 2 wedi cynyddu yn ysgolion uwchradd Sir Ddinbych. Mae hyn yn gosod ALI Sir Ddinbych yn ail yng Nghymru yn 2014, sy'n gyfartal â 2013. Mae Set Ddata Graidd Cymru Gyfan yn gosod yr ALI yn y pumed safle yng Nghymru yn 2014, sy'n codi o fod yn y chweched safle yn



2013.

Roedd yr holl ysgolion heblaw Ysgol y Santes Ffraid wedi gwella yn 2014, Ysgol Uwchradd Prestatyn (97%), Ysgol Dinas Brân (99%), Ysgol Glan Clwyd (97%) ac Ysgol Uwchradd y Rhyl (95%) Ysgol Brynhyfryd (92%) wedi cyflawni dros 90% ar gyfer Trothwy Lefel 2. Ysgol Uwchradd Dinbych oedd wedi gwella fwyaf gan wella o 13%.

|                                | Trothwy Lefel 2 |      |      |                       | Chwartelau Wedi'u Meincnodi |
|--------------------------------|-----------------|------|------|-----------------------|-----------------------------|
|                                | 2012            | 2013 | 2014 | Gwahaniaeth 2014-2013 |                             |
| Ysgol y Santes Ffraid          | 97              | 89   | 88   | -1                    | 3                           |
| Ysgol Uwchradd Dinbych         | 65              | 71   | 84   | +13                   | 3                           |
| Ysgol Dinas Brân               | 98              | 99   | 99   | 0                     | 1                           |
| Ysgol Uwchradd Prestatyn       | 91              | 93   | 97   | +4                    | 1                           |
| Ysgol y Bendigaid Edward Jones | 68              | 69   | 72   | +3                    | 3                           |
| Ysgol Uwchradd y Rhyl          | 77              | 91   | 95   | +4                    | 1                           |
| Ysgol Brynhyfryd               | 88              | 92   | 92   | 0                     | 2                           |
| Ysgol Glan Clwyd               | 91              | 97   | 97   | 0                     | 1                           |

Mae disgyblion Ysgol Plas Brondyffryn yn sefyll arholiadau pan fyddant yn barod, sy'n golygu mai ychydig o ddisgyblion sy'n derbyn cymhwyster TGAU yn 15 oed gan fethu dangosydd perfformiad Llywodraeth Cymru. Eleni, o garfan o 16 o ddisgyblion, roedd 5 wedi cyflawni Trothwy Lefel 1 a 100% o'r disgyblion wedi llwyddo i dderbyn cymhwyster/achrediad cydnabyddedig. Mae 100% o ddisgyblion blwyddyn 11 Ysgol Tir Morfa wedi derbyn cymhwyster/achrediad cydnabyddedig is na TGAU a Lefel 1.

Mae gwelliant sylweddol o ran perfformiad mewn arholiadau Plant sy'n Derbyn Gofal o gymharu â 2013. Mae'r holl ddisgyblion sy'n derbyn gofal heblaw am un wedi ennill cymhwyster Lefel 1 o leiaf, ac enillodd un disgybl 10 gradd TGAU A\* - C gan gynnwys un A\*. Enillodd pob disgybl ond un radd TGAU Lefel 1 mewn Cymraeg neu Saesneg a Mathemateg. Enillodd y mwyafrif o ddisgyblion sy'n derbyn gofal ystod o gymwysterau galwedigaethol ar Lefel 2 hefyd.

#### 4.3 Categorioidio Uwchradd 2014

Mae categorioidio yn cael ei ddefnyddio gan Lywodraeth Cymru fel dull o ddefnyddio data cenedlaethol ar berfformiad ysgolion mewn cyd-destun er mwyn grwpio ysgolion yn unol â'u sefyllfa o ran gwelliant gan eu cymharu ag ysgolion eraill yng Nghymru. Mae Categorioidio Cenedlaethol yn cymryd lle Bandio Ysgolion. Mae ysgolion Categori 1 yn dangos perfformiad cyffredinol a chynnydd da ac mae'r rhai yng Nghategori 4 yn dangos perfformiad a chynnydd gwan o'u cymharu ag ysgolion eraill.

|                                | Bandiau |      |      |      | Categori |
|--------------------------------|---------|------|------|------|----------|
|                                | 2010    | 2011 | 2012 | 2013 | 2014     |
| Ysgol y Santes Ffraid          | 2       | 2    | 2    | 2    | 1        |
| Ysgol Uwchradd Dinbych         | 5       | 4    | 3    | 3    | 2        |
| Ysgol Dinas Brân               | 3       | 1    | 1    | 2    | 2        |
| Ysgol Uwchradd Prestatyn       | 3       | 2    | 2    | 3    | 3        |
| Ysgol y Bendigaid Edward Jones | 4       | 3    | 2    | 3    | 3        |
| Ysgol Uwchradd y Rhyl          | 5       | 4    | 2    | 1    | 2        |
| Ysgol Brynhyfryd               | 4       | 2    | 2    | 3    | 2        |
| Ysgol Glan Clwyd               | 3       | 3    | 2    | 2    | 1        |

Nid oes unrhyw un o ysgolion Sir Ddinbych yn y categori isaf, sef 4, yn 2014. Mae sgôr Categori cyfartalog yr awdurdod lleol yn gosod Sir Ddinbych dros dro yn y 4ydd safle yng Nghymru yn 2014, sydd yn uwch na'r 5ed safle yn 2013.

#### 4.4 Canlyniadau Trothwy Lefel 3 (Safon Uwch a chymhwyster galwedigaethol cyffelyb)

Y dangosydd perfformiad ar gyfer ôl-16 yw Trothwy Lefel 3 sy'n gyfystyr â 2 radd Safon Uwch neu gymhwyster galwedigaethol cyffelyb. Cynyddodd Trothwy Lefel 3 i 98.1% yn 2014, sef gwelliant o 1.3% ers 2013. Mae hyn yn uwch na chyfartaledd Cymru o 97.1% ac yn gosod Sir Ddinbych yn nawfed yng Nghymru. Mae canlyniadau Safon Uwch wedi gostwng ychydig eleni mewn ysgolion uwchradd. Mae myfyrwyr sy'n ennill dwy radd Safon Uwch A\* - C wedi gostwng i 75.4% eleni. Mae hyn 1.2% yn is na 2013.

Yn ogystal â'r canlyniadau Safon Uwch, dyfarnwyd Diploma Uwch Gymhwyster Bagloriaeth Cymru i 99.4% o ddisgyblion yn 2014; mae hyn yn welliant o 5% ers 2013. Mae perfformiad myfyrwyr y 6ed dosbarth yn y Rhyl wedi gwella eleni gyda 91% o fyfyrwyr yn ennill cymhwyster Trothwy Lefel 3 a 95% yn cyflawni Diploma Uwch Gymhwyster Bagloriaeth Cymru. Nid yw canlyniadau 6ed dosbarth y Rhyl yn cael eu cynnwys yng nghyfartaleddau'r awdurdodau lleol. Er bod y sgôr pwyntiau cyfartalog eang wedi gostwng i 691 yn 2014 o 718 yn 2013, mae safle Sir Ddinbych wedi aros yn 20fed yng Nghymru yn 2014.

#### 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Mae'r adroddiad yn cyfrannu at y Flaenoriaeth Gorfforaethol o wella perfformiad mewn addysg ac ansawdd adeiladau ein hysgolion. Mae angen i'r Aelodau fod yn ymwybodol o berfformiad yr ysgolion a'r ALL yn erbyn meincnodau cenedlaethol.

#### 6. Faint fydd yn ei gostio a sut bydd yn effeithio ar wasanaethau eraill?

Amh.

**7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb (AEC) a gynhaliwyd ar y penderfyniad?**

Er bod bechgyn a merched yn perfformio uwchlaw cyfartaledd Cymru ar gyfer Lefel 2 gan gynnwys S/C ac M, mae bechgyn o'u cymharu yn perfformio'n well na merched. Mae bechgyn yn perfformio 1.16% yn uwch na chyfartaleddau Cymru a merched ddim ond 0.66% yn uwch na chyfartaledd Cymru.

**8. Pa ymgynghoriadau sydd wedi eu cynnal gyda'r Pwyllgor Archwilio ac eraill?**

Amh.

**9. Datganiad y Prif Swyddog Cyllid**

Amh.

**10. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

- Bydd yr ALI a GwE yn parhau i herio Penaethiaid a Rheolwyr ysgolion i sicrhau bod yr ysgolion yn cymryd y camau gweithredu cywir er mwyn gwella safonau.
- I leihau unrhyw risgiau i gefnogaeth a her ysgolion yn ysgolion Sir Ddinbych, mae Swyddogion Addysg yn yr Awdurdod yn monitro ac yn asesu ansawdd y gwasanaeth addysg rhanbarthol (GwE)
- Cynnal gwelliant yng nghanlyniadau arholiadau allanol.
- Parhau i wella yn erbyn y gostyngiad yng Ngrant Llwybrau Dysgu 14-19 a chyllid Potensial CGE ar ôl 2014.

**11. Pŵer i wneud y Penderfyniad**

Mae Erthygl 6.3.4(b) o Gyfansoddiad y Cyngor yn amlinellu pwerau'r Pwyllgor Archwilio mewn perthynas ag adolygu perfformiad a nodau'r polisi.

**Swyddog Cyswilt:**

Swyddog Perfformiad Effeithiolrwydd Ysgolion: Uwchradd

Ffôn: 07771 838202

Mae tudalen hwn yn fwriadol wag

|                                             |                                                                |
|---------------------------------------------|----------------------------------------------------------------|
| <b>Report title</b>                         | Report on School Effectiveness Service working in Denbighshire |
| <b>Author</b>                               | Marc B Hughes [Senior Challenge Advisor Conwy / Denbighshire]  |
| <b>Report date</b>                          | November 2014                                                  |
| <b>Report Period</b>                        | September 1st 2013 – August 31st 2014                          |
| <b>Denbighshire LA Link</b>                 | Karen Evans                                                    |
| <b>Member with Education Responsibility</b> |                                                                |

### Purpose of the Report

The main purpose of the report is to present information which will allow elected members to scrutinise the work of the School Effectiveness Service (GwE) with regard to Denbighshire schools and to evaluate the effect of the work on outcomes, standards of work and quality of leadership. This report needs to be read in conjunction with the Annual Performance Report so that impact of support actions noted in this report can be assessed against performance outcomes.

### Supporting Cooperate Priorities

- GwE Service Level Agreement for 2013-14 is based on the principle of targeted support for schools in need of intervention.
- GwE and LA priorities are both based on learners achieving their full potential. However, despite the alignment between National, Regional and Authority priorities, due to the regional focus on intervention in underperforming schools and the identifying triggers for this within the original service level agreement, the majority of Denbighshire schools were unable to access support to move from good to excellent.
- GwE regional priorities for 2013-14 were as follows:-
  - Increase the proportion of 16-year-old learners achieving the Threshold Level 2 + at the end of KS4
  - To raise standards of achievement of learners who are entitled to FSM
  - To raise standards of achievement in the national reading and numeracy tests
  - Increasing numbers and standards of achievement in Welsh First Language
  - Increase the proportion of 16-year old learners achieving at least 5 A \* / A by the end of KS4
- Denbighshire Local Authority priorities for 2013-14 are as follows:-
  - Raising attainment
  - Narrowing the gap between groups of learners
  - Tackling deprivation
  - Improving literacy and numeracy
  - Supporting pupils well being
  - Accessing curriculum enrichment opportunities and improving engagement in education.
- Additional GwE regional priorities for 2014-15 are as follows:-
  - Establish and promote an effective model for regional school to school collaboration
  - Improving the quality of leadership and teaching / learning
  - Supporting and empowering schools in assessment procedures, standardization and moderation of teacher assessments
- The GwE business plan going forward (written autumn 2014) has an appendix for key priorities for each Local Authority. LA officers and GwE have co-constructed this section of the plan, ensuring that it is aligned with Denbighshire LA priorities.
- The setting of targets for schools is a key discussion between GwE and LA and progress towards these targets are reported each term.

### Governance

- GwE was established in partnership with the 6 Local Authorities in North Wales to be accountable to the county councils and to carry out their statutory functions in relation to school improvement [and in particular, to monitor, challenge and provide support services]. The delivery of the Service Level Agreement is based on a model which is designed on the number of days specified for:
  - Termly monitoring visits looking at attainment data and capacity of the school to improve.
  - supporting schools in risk categories
  - pre and post-inspection support
- The capacity of the service meant that it was not possible to work beyond this remit due to a number of reasons. This included a) difficulty in recruitment especially at secondary level b) initial experience and ability of system leaders at a school leadership level and c) working in a transitional period where intelligence gathering had to be a focus before intervention and support could be actioned.
- The GwE staffing structure for 2013-14 can be seen in Appendix 1a. During 2013-14 the GwE senior leadership team comprised of five members; one Managing Director, three Senior System Leaders (one for each hub) and a Business Manager. The GwE staffing structure for 2014-15 can be seen in Appendix 1b.
- A team of equivalent to 30 full-time Challenge Adviser work across the region with 9 of those working specifically in the Conwy / Denbighshire Hub during 2013-14. The original Senior System Leader for the Conwy / Denbighshire Hub left in September 2013 and was replaced from October 2013. The current Senior System Leader for the Conwy / Denbighshire team can be found in Appendix 2 including past experiences in leadership. There is also reference to the structure of the team in 2014-15.

- GwE and LA jointly deliver on school improvement and are jointly responsible for applying the curriculum which feeds into the work of ESTYN. However as GwE and LA have responsibility for different aspects of this agenda. Therefore collaborative working is essential to ensure quality challenge and support in all areas. Continuous collaborative working and communication is an essential part of the way GwE and Denbighshire LA ensure that quality school improvement is delivered across the authority.
- Senior Leadership in GwE and Denbighshire LA have developed a robust quality assurance model was developed and included:-
  - GwE Senior Challenge Advisor met on a fortnightly basis with Denbighshire LA officers to discuss various schools and agree where intervention and support was needed. There was also regular contact by phone and email.
  - All GwE Challenge advisors met Denbighshire LA officers once a term to discuss all schools. A report is drafted by GwE which is shared with LA officers prior to the meeting. This forms the basis for discussions.
  - Schools were categorised during a joint GwE / Denbighshire meeting where all intelligence by GwE Challenge advisors and Denbighshire officers is taken into account.
  - Partnership working between senior officers in GwE and Denbighshire LA is continuously being evaluated and developed to ensure improvement and impact.
- A model has been further developed this current academic year and is now far more robust and communication lines clearer between LA and GwE officers. The model now includes:-
  - Fortnightly meetings continue between Senior Challenge Advisor and Denbighshire officers.
  - There is regular consultation between GwE and Local Authority officers regarding school categorisation which informs the reporting. The official categorisation took place during October; however this can be updated at any time during the year depending on individual school's circumstances.
  - Challenge advisors in consultation with LA officers collate a half termly report detailing level of challenge and support for every Denbighshire school. This report includes judgements on capacity to improve, progress against recommended actions and impact seen during the period.
  - A document detailing Denbighshire target schools is updated half termly, noting number of days of support received, cost of intervention and impact against the recommended actions.
  - All GwE Challenge advisors will meet once a term with Denbighshire Officers to discuss every school and to receive input from Welsh advisory team, ALN Department, Inclusion and to receive any relevant information from HR and Finance which may impact on standards.
- No annual scrutiny report was not produced for 2013-14 due to the fact that the service had not been functional for 12 months.

### Financial Management

The regional service is jointly funded by the 6 Authority [based on an agreed formula]. In 2014-15, those contributions will be as follows:

| Cyngor       | £          | %      |
|--------------|------------|--------|
| Anglesey     | £364,146   | 10.23% |
| Gwynedd      | £640,614   | 17.99% |
| Conwy        | £555,908   | 15.61% |
| Denbighshire | £539,137   | 15.14% |
| Flint        | £796,986   | 22.38% |
| Wrexham      | £664,019   | 18.65% |
| Total        | £3,560,810 |        |

Percentage of the budget allocated to commissioning in the various authorities from April 2013 to August 2014 [\* excludes autumn 2014 onwards]:

| Cyngor       | £           | %      |
|--------------|-------------|--------|
| Anglesey     | £35,559.09  | 12.32% |
| Gwynedd      | £63,505.49  | 22.00% |
| Conwy        | £72,379.63  | 25.07% |
| Denbighshire | £21,729.13  | 7.53%  |
| Flint        | £27,925.20  | 9.67%  |
| Wrexham      | £67,562.69  | 23.41% |
| Total        | £288,661.23 |        |

- Due to the restrictions brought about by the current Service Level Agreement, the amount of commissioned support received by Denbighshire was limited. Due to the fact that the Denbighshire LA schools profile was a positive, a profile with no schools in ESTYN statutory Category and only a few schools in ESTYN monitoring or causing concern, the LA received a limited share of the regional commissioning budget during 2013-14.
- During the current academic year (2014-15), taking into account the categorisation profile of Denbighshire schools, a commissioning budget of £27,300 (18.2%) has been set aside for intervention in Denbighshire schools.

- The original Service Level Agreement noted areas of possible risk during the development of the service. These included a) Ability to recruit suitable staff and b) Dip in standards

Some of this risk has been realised in the following way:-

- Ability to recruit staff; there was a difficulty in appointing a full team for Conwy / Denbighshire Hub which led to two schools not receiving a visit in Summer term 2013 and did not have an allocated System Leader until Summer 2014.
- Dip in standards; during this transitional period, GwE and LA have worked closely to ensure that there was no regression in standards during the period. This was realised with a positive trend in attainment at all key stages in summer 2014. However, with regard to schools' capacity to improve, the initial period of transition and the problems with dissemination of intelligence led to some schools not making the expected progress during the year. 2013-14 Performance data at all Key Stages put Denbighshire LA in the top 10 amongst Welsh Local Authorities; this was a target for Denbighshire LA.

### Responding to the External Environment

- Due to the generic regional SLA, it has been difficult to respond to specific LA needs over and beyond GwE priorities. However, local needs are now taken into account through the new business case LA appendix. This will ensure that there is more flexibility around the needs of the LA while ensuring regional consistency through the requirements of the National Model.
- A focus for GwE during 2013-14 was to prepare schools for inspection and to ensure post ESTYN support. This was done in conjunction with LA intelligence of schools. The profile for Denbighshire schools during this period can be seen in Appendix 3. Below is a summary of ESTYN inspection data for Spring 2013-Summer 2014:-

#### Current Profile for Denbighshire [all schools] :

- Number /%schools in Local Monitoring: 1 [2.1%]
- Number/%schools in ESTYN monitoring: 3 [6.4%]
- Nifer/% schools in Significant Improvement: 0 [0.0%]
- Number /%schools in Special Measures: 0 [0.0%]

#### Judgement profile [for schools inspected during the period]: 13

- Number/% awarded Good or better across the 3 Key Questions : 9[69%]
- Number/% of KQ1 judgements were good or better : 9 [69%]
- Nifer/% of KQ2 judgements were good or better: 9[69%]
- Nifer/% of KQ3 judgements were good or better: 9[69%]
- Nifer/% where a KQ was deemed to be unsatisfactory: 0 [0%]
- Nifer/%where an area was judged to be outstanding: 0 [%]

#### Schools who have come out of category during the period:-

- Two schools (Esgob Morgan and Cefn Meiriadog) have come out of LA monitoring during the period
- One school (Bodnant) has come out of ESTYN monitoring during the period
- One school (Cyffylliog) has come out of Special Measures during the period

### Performance Management

- GwE Challenge advisors facilitated Head teacher performance Management in all Denbighshire schools over the past academic year. Head teacher personal objectives were discussed in Visit 1 in preparation for the official PM meeting with school governors.
- Challenge Advisors completed a self-assessment profile during autumn 2013; however there was no Performance Management process in place for Challenge Advisors during 2013-14. Performance Management Policy and Documentation is now in place and PM meetings for all GwE staff are taking place during autumn 2014. Challenge Advisor objectives include one regional priority focus, one with a school improvement (or group of schools) focus and one regarding a personal development need.
- GwE Challenge Advisors have received regular regional training on school improvement issues, this totalled five full days training during 2013-14 academic year. Up an above this, there were six Conwy/ Denbighshire hub team meetings where Challenge advisor training was an aspect of the session.
- At the beginning of autumn 2014 all challenge advisors attended National training in Cardiff. This was based around the new National Standards for Challenge Advisors. A national task group are working on a national continuous professional development package for Challenge Advisors which will be implemented regionally.
- All schools received the standard three visits during 2013-14. This was a combined total of 85.5 days of Challenge Advisor time in schools. Preparation and report writing time has been calculated at a combined total of 199.5 days of challenge advisors time. All, apart from four secondary schools during visit 1, were carried out by full time GwE challenge advisors. GwE commissioned two retired Head teachers to carry out visit 1 in the four secondary schools.
- Challenge Advisors attended the Head teacher's performance management meeting in all 57 Denbighshire schools during the autumn 2013 term. This equated to 28.5 days.
- Challenge advisors also visited schools to support school development in leadership and teaching and learning. They also attended at least one governing body meeting in every school. A combined total of 188.5 days of Challenge advisor time

was spent conducting these supportive visits in Denbighshire schools. A breakdown of this support can be seen in Appendix 4. As can be seen these visits range from 0.5 day to 17 days depending on need (average of 3.3 days per school). In schools requiring further intervention, a total of 41.5 days of commissioned support was arranged in ten (18%) Denbighshire schools. Associate Partner support from GwE was also arranged and this amounted to 35.5 days in 11 (19%) of Denbighshire schools. Seventeen (30%) of Denbighshire schools took part in GwE organised Literacy and Numeracy intervention training totalling 28.5 days, while GwE funded and facilitated Numeracy training for the Denbighshire Welsh schools federation and was attended by many Head teacher and teaching staff from all First language Welsh schools within Denbighshire.

- Appendix 4 includes three specific examples of where intervention by GwE in collaboration with the LA has led to improvement in standards and school development.

#### **Partnership and Collaboration**

- GwE and LA officers, through processes and protocols work collegiately through quality partnership working. Examples of these include:-
- GwE staff has accompanied LA and school Head teachers to SSMG meetings during 2013-14.
- All GwE and LA officers meet once a term and a report is produced detailing the good practice, development needs, intervention and impact of intervention of all schools.

#### **Equalities and Safeguarding**

- GwE have an equality plan and policy and this is adhered to by all staff. GwE are also aware of the Denbighshire equality plan and policy and also adhere to this.
- GwE have a safeguarding policy and this is adhered to by all staff. GwE are also aware of the Denbighshire Safeguarding policy and procedures and also adhere to this.

#### **Scrutiny and Challenge**

- GwE carry out its own scrutiny and quality assurance processes. The Senior System Leader shadows a percentage of CA visits; three were carried out in Denbighshire during 2013-14. Senior System Leaders from other hubs also shadow one CA visit each term, Denbighshire schools received one of these visits during 2013-14. A percentage of reports are also scrutinised each term and feedback given to the Challenge Advisors. Challenge Advisors also peer assess reports each term and discuss consistency of reporting. Over the year, reports to LA have become more focused and are more consistent in reporting style.
- Schools have the opportunity to complete an on-line survey on the appropriateness and effectiveness of each GwE visit. Out of the 57 schools within Denbighshire, 18 schools responded in autumn 2013 (32%), 11 schools in spring 2014 (19%) and 14 schools (25%) responded in the summer 2014. The feedback from those schools who responded was extremely positive.
- The work of GwE in Denbighshire schools is scrutinised by LA through fortnightly meetings with the Senior Challenge Advisor and during termly meetings Challenge Advisor also meets with the Head of Service at least once a term. Denbighshire LA has representation on ADEW, the Joint Committee and GwE user group which scrutinises the work of GwE across the region.
- Denbighshire LA carried out an audit of GwE Challenge advisor work during the summer 2014. The findings of this report will be fed back to GwE staff during autumn 2014 and will form part of the GwE Conwy / Denbighshire team action plan for the forthcoming year.

#### **Consolation and Engagement**

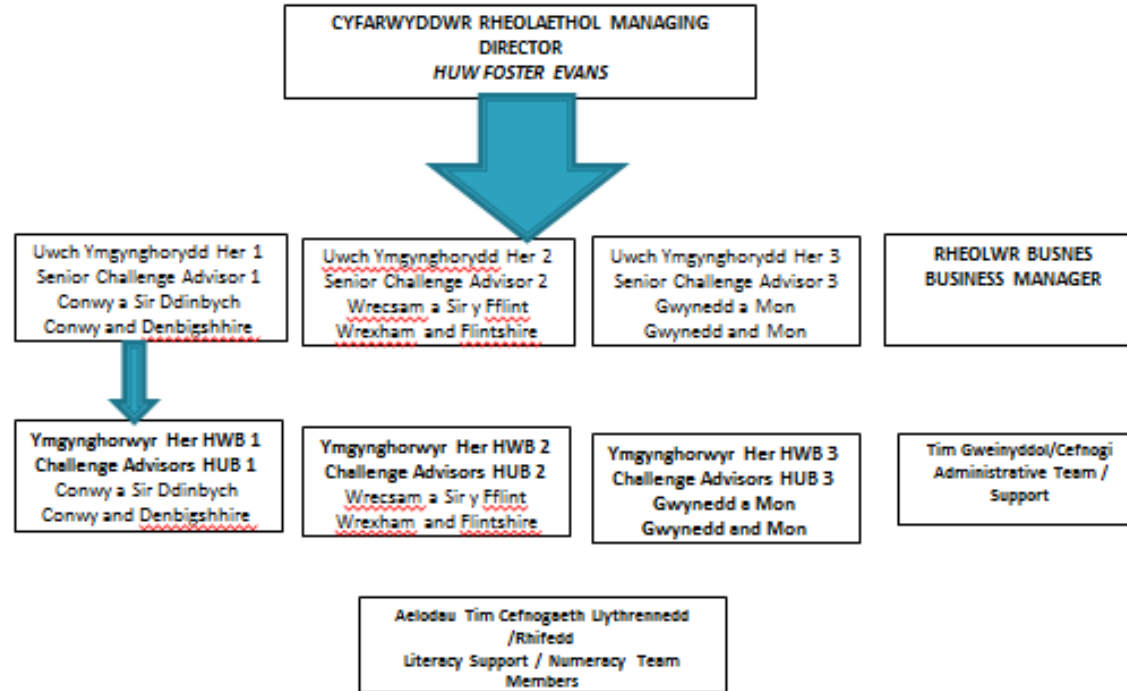
- There is representation from Denbighshire Head teachers on the GwE user group. This group consults on GwE process once a term.
- The Denbighshire / Conwy Senior Challenge Advisor has attended several Head teacher forums, both Primary and Secondary during the 2013-14 year, alongside LA officers. During these forums, Head teachers are updated on GwE priorities and objectives as well as information dissemination regarding Welsh Government and regional developments.
- Local Authority officers are briefed on a fortnightly basis on GwE developments. There has been full consultation between GwE and LA officers regarding the Denbighshire LA annex of the GwE business plan for 2014-15.

#### **Risk management**

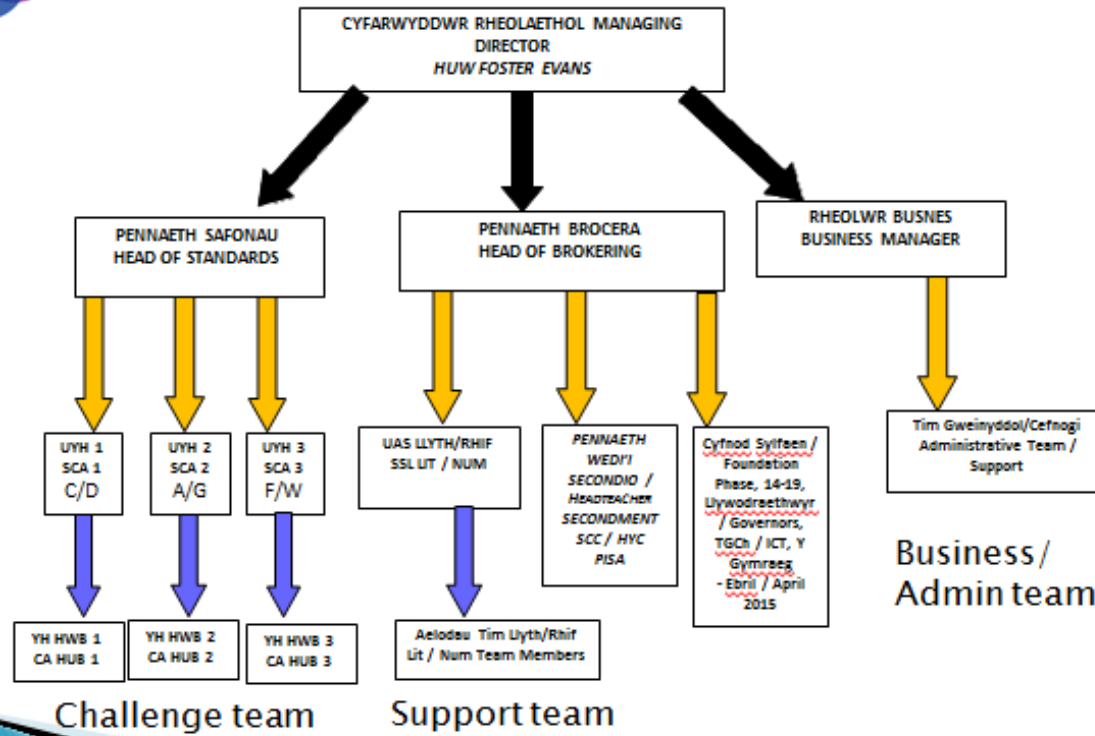
It has been identified during 2013-14 that the following areas need to be monitored carefully during 2014-15:-

- Consistency in quality and content of Challenge Advisor Reports.
- Timing of when Challenge Advisor reports are presented to LA officers to ensure intelligence is disseminated before schools receive official copies.
- Ensure increased number of stakeholder questionnaire returns by Denbighshire schools to ensure more robust quality assurance.
- To monitor and quality assure Head teachers' understanding and use of the partnership with GwE as Challenge Advisors.





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Appendix 1b – GwE Staffing Structure 2014-15

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| Personel                                                                                                                                                                                        | Leadership Experience<br>SLT = S<br>Middle Leadersip = M<br>Other =O | Denbighshire Schools                                                                                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| <b>Marc Berw Hughes (from Oct 2013)</b>                                                                                                                                                         | S/O                                                                  | Christchurch, Penmorfa                                                                                      |
| <b>Jon Rosser</b>                                                                                                                                                                               | M/O                                                                  | Rhos Street, Y Parxc, Frongoch, Bodfari, Dinas Bran, St Bridgit's, Blessed Edward Jones, Prestatyn High     |
| <b>Huw Robertson (from April 2014)</b>                                                                                                                                                          | S                                                                    | Rhyl HS, Glan Clwyd, Denbigh High, Brynhyfryd                                                               |
| <b>Richard Watkins</b>                                                                                                                                                                          | S/O                                                                  | Faenol, Hiraddug, Cefn Meiriadog, Bryn Collen, Brynhedydd, Bodnant, Y Castell, Trefnant, Pendref, Llywelyn, |
| <b>Sue Palmer (from September 2013)</b>                                                                                                                                                         | S/O                                                                  | Cae'r Drewyn, Carrog, Bro Dyfrdwy, Gwernant, Clawdd Offa, Mair, Emmanuel, Meyd, Dyffryn Ial                 |
| <b>Jacquiline Chan</b>                                                                                                                                                                          | O                                                                    | Esgob Morga, St Asaph VA, Bro Famau, Bryn Clwyd, Gellifor, Llanbedr, Borthyn                                |
| <b>Sian Thomas</b>                                                                                                                                                                              | O                                                                    | Pentrecelyn, Dewi Sant, Y llys, PantPestynog, Betws GG, Bro Elwern, Llanfair DC, Rhewl                      |
| <b>John Emlyn Jones (retired in August 2014)</b>                                                                                                                                                | S/O                                                                  | Twm o'r Nant, Tremeirchion, Henllan                                                                         |
| <b>John Richard Williams</b>                                                                                                                                                                    | S/O                                                                  | Pen Barras, Cloccaenog, Cyffylliog, Bro Cinmeirch                                                           |
| <b>Jane Kelly (part-time)</b>                                                                                                                                                                   | S                                                                    | Tir Morfa, Plas Bron Dyffryn                                                                                |
| Through part-time and temporary secondments, use is also made of a number of experienced head teachers from the region to enhance the core team for Denbighshire during 2014-15, these include: |                                                                      |                                                                                                             |
| <b>Gwynne Vaughan</b>                                                                                                                                                                           | S                                                                    | Twm o'r Nant, Tremeirchion, Henllan                                                                         |
| <b>Gwyn Fleming</b>                                                                                                                                                                             | S                                                                    | Pentrecelyn                                                                                                 |
| <b>Matthew Jones</b>                                                                                                                                                                            | S                                                                    | Pant Pestynog, Rhewl                                                                                        |
| <b>Iwan Jones</b>                                                                                                                                                                               | S                                                                    | Betws GG, Bro Elwern, Llanfair DC                                                                           |
| <b>Ian Kelly</b>                                                                                                                                                                                | S                                                                    | Christchurch                                                                                                |

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## Denbighshire ESTYN Inspection Profile 2013-14

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| School         | Date        | KQ1 | KQ2 | KQ3 | Curr. Perf. | Prospects |
|----------------|-------------|-----|-----|-----|-------------|-----------|
| Esgob Morgan   | Summer 2013 | G   | G   | G   | G           | G         |
| Bodnant        | Summer 2013 | A   | A   | A   | A           | A         |
| Trefnant       | Autumn 2013 | G   | G   | G   | G           | G         |
| Cefn Meiriadog | Spring 2013 | G   | G   | G   | G           | G         |
| Caer Drewyn    | Spring 2014 | G   | G   | G   | G           | G         |
| Borthyn        | Spring 2014 | A   | A   | A   | A           | A         |
| Y Castell      | Sum 2014    | G   | G   | G   | G           | G         |
| Pendref        | Sum 2014    | A   | A   | A   | A           | G         |
| Bro Famau      | Sum 2014    | G   | G   | G   | G           | G         |
| Penmorfa       | Sum 2014    | G   | G   | G   | G           | G         |
| Pretatyn High  | Autumn 2014 | A   | A   | A   | A           | A         |

|                       | Summer 2013- Autumn 2014 Inspections |          |          | % Judgements |           |
|-----------------------|--------------------------------------|----------|----------|--------------|-----------|
|                       | CA1/ KQ1                             | CA2/ KQ2 | CA3/ KQ3 | Curr. Perf.  | Prospects |
| <b>Excellent</b>      | 0                                    | 0        | 0        | 0            | 0         |
| <b>Good</b>           | 7                                    | 7        | 7        | 7            | 8         |
| <b>Adequate</b>       | 4                                    | 4        | 4        | 4            | 3         |
| <b>Unsatisfactory</b> | 0                                    | 0        | 0        | 0            | 0         |

Appendix 1d– Denbighshire ESTYN inspection profile 2013-15

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Specific examples of GwE intervention with orange / red schools 2013>2014 :

|                                               | Summary of implementation / support                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Impact                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>School: Bodnant<br/>Risk Category: Red</p> | <p>GwE instigated coordinated support for the school in September 2013. This support involved the following:</p> <ul style="list-style-type: none"> <li>• GwE System Leader</li> <li>• GwE consultant head teacher</li> <li>• Associate Partner for Literacy &amp; Numeracy</li> </ul> <p>1. The GwE system leader provided the following support:</p> <ul style="list-style-type: none"> <li>• Undertook book monitoring to identify and refine the key areas for improvement.</li> <li>• Delivered a staff INSET focused on improving the quality of teaching (through the identification of common features of effective teaching).</li> <li>• Delivered a staff twilight focused on improving the quality of teachers' marking and feedback.</li> <li>• Reviewed and amended the school's post-inspection action plan (PIAP).</li> <li>• Set up and chaired the school's PIAP progress group meetings.</li> <li>• Organised whole-school lesson observations in February 2014 (including providing individual and written feedback)</li> <li>• Undertaking whole-school book scrutiny in March 2014.</li> <li>• Undertaking a pre-Estyn monitoring visit in May 2014.</li> </ul> <p>2. GwE consultant head teacher provided the following support:</p> <ul style="list-style-type: none"> <li>• Assisted the Head teacher to complete the 6 recommendations contained within the school's post inspection action plan.</li> <li>• Assisted the SMT to develop a consistent whole-school ethos across the two sites (Foundation Phase and Key Stage 2).</li> <li>• Analysed communication within meetings and identifying improvements to whole-school accountability.</li> <li>• Improved the level of internal accountability within the school.</li> <li>• Challenged the senior leaders, particularly SMT in the Foundation Phase site, to monitor and deliver agreed performance targets.</li> <li>• Assisted the head teacher in implementing agreed performance management processes in order to address areas of underperformance, including teaching.</li> </ul> | <p>Outcomes of Support – June 2014</p> <p>The school received a very positive Estyn monitoring report in June 2014. The report indicated that the school has made good progress in enabling pupils' to develop their literacy skills across the curriculum. The report also cited the very effective support provided by the Associate Partner for literacy and GwE representatives. Together with the significant work undertaken by the school, this support package provided a positive impact on the quality of curriculum provision and standards in writing and numeracy.</p> <p>Estyn noted that the support for the school's SMT has enabled more effective structures to be put in place that enables provision and standards to be monitored and evaluated more systematically. During autumn 2014, support for the SMT is now focused on:</p> <ol style="list-style-type: none"> <li>1. Looking at differing management styles and their practical implementation.</li> <li>2. Dealing and reflecting upon conflict situations</li> <li>3. Leading and Managing the SMT through "task and finish"</li> <li>4. Moving from managing to leading</li> <li>5. Analysis of communication within meetings and identifying improvements to whole school accountability via task and finish work to bring about higher levels of internal accountability.</li> <li>6. Assisting the SMT to sustain the progress made against the school's 6 Estyn recommendations from 2013.</li> </ol> <p>Feedback from the consultant during October 2014 indicates that the school has made significant progress in achieving the aims (1-6) above. Support will continue until December 2014.</p> |

- Ensured the SMT access the opinions of key stakeholders as part of the school's self-evaluation process, e.g. parents, staff and governors.
3. Associate Partners provided the following support:
- Working with teachers from Foundation Phase and key stage 2 to evaluate and reflect on the school's current and future provision for extended writing (including amending and improving the quality of curriculum planning for teaching writing).
  - Reviewing and advising on the delivery of Read Write Inc. across all classes.
  - Assisting teachers to reduce their reliance on schemes of work, particularly and IPC, SEAL and how they impact on opportunities for writing
  - Assisting teachers improve the teaching of written genres in English.
  - Improving the quality of guided reading sessions in school.
  - Advising teachers on the most effective method of recording and displaying pupils' written work across the curriculum.
  - Advising and sharing good practice on the teaching of reading across both phases.
  - Sharing good practice on the teaching of English as a discrete subject, and the provision the school has for applying those literacy skills in a cross curricular context, with a specific emphasis on extended writing.
  - Helping teachers improve the progression in teaching approaches from The Foundation Phase through to upper key stage 2.
  - Evaluating coverage of genres across revised KS2 English planning/application of associated skills across curriculum.
  - Planning opportunities for cross curricular literacy work currently in place
  - Evaluating how literacy skills progress throughout the school and establish a common understanding between teachers.
  - Working with teachers from Foundation Phase and key stage 2 to evaluate and reflect on the school's current and future provision for numeracy (including amending and improving the quality of curriculum planning for teaching writing).
  - Sharing good practice in teaching numeracy skills across the curriculum.
  - Evaluating and amending the school's curriculum planning to incorporate the LNF.
  - To identify and focus on specific elements of the LNF framework and produce a progressive whole school cross curricular portfolio of work (including assisting teachers in planning opportunities for LNF numeracy development across the curriculum).
  - Improving the quality of differentiation focused on the needs of more able pupils.
  - Helping improve the quality of teaching through the provision of team teaching sessions.

|                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>School: St Brigit's<br/>Risk Category:<br/>Orange</p> | <ul style="list-style-type: none"> <li>• The current Head teacher was made substantive head in Spring 2014 following one-term as interim head. Current head is the sixth head in five years.</li> <li>• School categorised as orange (adequate for standards in 2013 and adequate for leadership due to risk factor of constant change, interim head and SLT working at operational level).</li> <li>• In September 2014, current head inherited a set of disappointing GCSE results. The school did not have a development plan or an improvement plan. There was no quality assurance programme for overseeing standards of assessment or quality of pupils' work. Internal union working at times made and makes moving forward problematic.</li> <li>• GwE set up a monitoring panel, initially comprising head and GwE officer. SLT received training on the use of the Cynnal self-evaluation tool. Although this is not ideal, it does at least present a mechanism for ensuring a development plan that can be regularly monitored. Out of this arose a temporary improvement plan. GwE officer and the head meet regularly to discuss the work of the school and how best to maximise the potential of members of staff and the SLT.</li> <li>• With GwE, the school established a full programme of monitoring assessment and evaluation of standard of pupils' work. Where standards were poor, teachers were closely and regularly scrutinised until standards were at least good. The head completed a full programme of observation.</li> <li>• The school wrote, presented and implemented a new assessment programme which was evaluated and monitored by GwE. The head also went before members and undertook a successful SSMG presentation.</li> <li>• GwE ensured that the new head completed a full performance management programme and that the GB were suitably challenging.</li> <li>• External support was commissioned to address weaknesses in mathematics, to support a temporary teacher in history (the subject leader for history was suspended awaiting GTCW tribunal) and to cover temporary absence in A level photography. Curriculum support was also found for RE to address concerns over standards of pupils' work at KS3 and 4.</li> <li>• The school is entering a period of stability. The SLT are working better as a team and the level of staff morale is far better than it was twelve months ago.</li> </ul> | <ol style="list-style-type: none"> <li>1. Full programme of quality assurance in place underpinned by new assessment and marking policy that has been agreed by GwE, GB and staff.</li> <li>2. School development plan is in the process of being completed and will be so by November 2014.</li> <li>3. School improvement plan has been amended from being temporary to reflect the new development plan.</li> <li>4. The school is moving towards being 'inspection-ready'. GwE is revisiting the work of the school over three days in November 2014. Outcomes will inform the SIP and actions supporting the 'inspection-ready' status.</li> <li>5. Head is implementing new staffing structure which will provide TLRs for subject leaders and allow SLT to become more strategic and less operational.</li> <li>6. Improved results for 2014 shows improvements in L2 science (+3% on 2013), L2 mathematics (+3% on 2013) and a 9% increase in the CSI over 2013. The CSI is now at its highest point for at least six years. In 2014, L2+ rose by 8% on the 2013 figure.</li> <li>7. In 2014, the school is in quarter 1 at KS4 for L2+, CSI, CPS, L2 English, L2 mathematics.</li> <li>8. Attendance rose by 1.8% on 2013.</li> </ol> |
| <p>School: Mair<br/>Risk Category:<br/>Orange</p>        | <ul style="list-style-type: none"> <li>• October 10th '13 – Discuss main priorities for year ahead.</li> <li>• 2 November 7th – SP worked with HT on SÊR</li> <li>• November 22nd – Visit 1 – Data Analysis</li> <li>• December 10th – Governors &amp; PM meeting</li> <li>• January 31st '14 – Discuss GwE Monitoring Day</li> <li>• February 4th – GwE Monitoring Day + Feedback to Chair &amp; SLT</li> <li>• February 10th – Staff meeting - 'Feedback Training' led by Richard Watkins, supported by SP. (RW revisited to work on planning with KS2 staff)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <ol style="list-style-type: none"> <li>1. Greater accountability from the Chair and Governing Body – they understand clearly the work that needs to be done</li> <li>2. A new re-modelled SÊR &amp; SDP – being updated at present and will be ready for Visit 2 after half term.</li> <li>3. RAIT attendance involvement with the school that has already had an effect and improved the attendance</li> <li>4. GwE Monitoring Visit Report that acts as 'tick list' for targeted improvements at school.</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

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| <ul style="list-style-type: none"> <li>• February 18th – SP worked with Year 3 teacher – assertive discipline; classroom organisation.</li> <li>• March 10th – SP meeting with SLT and Chair to discuss GwE Monitoring procedures</li> <li>• March 11th – Joint Associate Partner Report – Bernie Growcott &amp; Vicky Lees – ‘In depth, whole school review of books and planning – Literacy and Numeracy in relation to LNF.’ List of good practice and areas to improve.</li> <li>• March 10th – Staff meeting - ‘What makes a good lesson’ led by Marc Hughes</li> <li>• April 9th – Visit 2 – Book trawl</li> <li>• SP arranged for Mair teachers to visit other schools to observe good practice</li> <li>• June 12th – Visit 3</li> <li>• June 20th – Multi Agency Meeting – to discuss attendance issues; H&amp;S issues – carpark traffic &amp; fences</li> <li>• July 16th – meeting with HT to discuss follow up to multi agency meeting; discuss SER/SDP</li> <li>• September 16th ‘14 – meeting to discuss Core Data analysis; attendance; Commissioned support on offer to school</li> <li>• September 17th – Assertive Discipline, whole staff meeting, led by Alison Roberts</li> <li>• September 23rd – Governors meeting – data</li> <li>• October 9th – First meeting - Commissioned support, Shelagh Williams, HT &amp; SP</li> <li>• November 4th 9.30am – Visit 1 followed by additional book trawl, all classes. HT &amp; SP will work together on Book trawl.</li> <li>• November 4th – 4pm Performance Management</li> <li>• November 6th – Planned Commissioned support visit – SER/SDP + other paperwork (Updated Monitoring Timetable etc)</li> </ul> | <ol style="list-style-type: none"> <li>5. Associate Partners Report that acts as tick list for targeted improvements</li> <li>6. School now has a two year planning cycle as opposed to a four year planning cycle.</li> <li>7. Ysgol Mair has invested in a new handwriting scheme – presentation of work is smarter. Pupils have draft books for extended writing Process</li> <li>8. Mair has updated their Marking Policy to include effective feedback techniques.</li> <li>9. Teachers have visited other schools and brought back ideas to incorporate in their own school.</li> <li>10. The Foundation Phase results ‘14 Outcome 5 and 6 have improved on last years results. The KS2 Level 4 results have improved but the Level 5 English and Maths results need attention to improve.</li> <li>11. HT has shared his concerns about traffic with county and has met with H&amp;S officer to discuss problem.</li> <li>12. All staff trained in Assertive Discipline techniques; ‘What makes a Good lesson?’ ‘Effective feedback’ techniques.</li> <li>13. Mair SLT to work closely with SLT at Penmorfa (to include ALNCO) in preparation for Estyn.</li> <li>14. Commissioned support will support SLT and help to prepare Mair for the Estyn Inspection and the Catholic Schools Inspection.</li> </ol> |
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Appendix 1e – Specific examples of GwE interventions with Orange / Red schools.

|                                 |                                                                           |
|---------------------------------|---------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Perfformiad</b>                                     |
| <b>Dyddiad y Cyfarfod:</b>      | <b>15 Ionawr 2015</b>                                                     |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol Addysg / Pennaeth Addysg</b>                           |
| <b>Awdur yr Adroddiad:</b>      | <b>Pennaeth Addysg/<br/>Cydlynnydd Rhwydwaith 14 – 19</b>                 |
| <b>Teitl:</b>                   | <b>NEETS (pobl ifanc heb fod mewn addysg, cyflogaeth na hyfforddiant)</b> |

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## 1. Am beth mae'r adroddiad yn sôn?

Y camau sy'n cael eu cymryd i ddelio â'r nifer o bobl ifanc yn y Sir sy'n NEET (heb fod mewn addysg, cyflogaeth na hyfforddiant)

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth ynghylch y camau sy'n cael eu cymryd i fod yn weithredol wrth gefnogi'r bobl ifanc yma sydd mewn perygl o ddod yn NEET er mwyn gwella perfformiad yn erbyn y mesur yma; a sicrhau nad ydy pobl ifanc y Sir yn cwmpo i'r categori yma; a bod ganddynt y sgiliau angenrheidiol i gyfrannu at ddatblygiad yr economi leol.

## 3. Beth yw'r Argymhellion?

Bod aelodau yn adolygu ac arsylwi ar y perfformiad yn erbyn y mesur hwn.

## 4. Mesurau a gymerwyd i gefnogi NEETS

Ers 2005 mae Sir Ddinbych wedi datblygu nifer o strategaethau i leihau nifer y NEETs. Mae hyn yn cyd-fynd â chyfarwydddebau polisi Llywodraeth Cymru a gofynion y Cynllun Rhwydwaith 14-19. O ganlyniad i'r dull a fabwysiadwyd, mae Sir Ddinbych wedi gweld y gwelliannau canlynol:

- Mae'r % o ddisgyblion sy'n gadael addysg statudol wedi cyrraedd trothwy lefel 2 (5A\*-C neu gyfwerth) wedi gwella'n barhaol a chyrraedd tua 88%.
- Mae'r % o ddisgyblion mewn addysg lawn amser wedi codi at 88.4% yn 2013.
- Ers 2005 bu lleihad cyffredinol yn % yr NEETS â dau eithriad: 2008 a 2013.

Cyfeiriwch at Atodiad 1 sy'n manylu cyd-destun y gwaith a wnaethpwyd i leihau nifer y NEETS ac sy'n darparu trosolwg o'r holl wybodaeth ystadegol.

**5 Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Mae'r adroddiad yn cyfrannu at y Flaenoriaeth Gorfforaethol o wella perfformiad mewn addysg. Mae'n cyfrannu hefyd at yr amcan o sicrhau fod gan Sir Ddinbych weithlu medrus iawn a phreswylwyr sy'n weithredol yn economaidd, fel rhan o'r Strategaeth Uchelgais Economaidd a Sgiliau leol a rhanbarthol.

**6 Faint fydd yn ei gostio a sut bydd yn effeithio ar wasanaethau eraill?**

Mae cost cyffredinol yn anodd pennu. Fodd bynnag, mae'n bosib y bydd angen cefnogaeth gan wasanaethau megis Gwasanaethau Plant ac Oedolion, Tai a Chyllid a Budd-daliadau i'r preswylwyr sy'n dod yn economaidd anweithgar ac nad oes ganddynt y sgiliau a'r cymwysterau i ymuno â'r gweithlu.

**7 Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb (AEC) a gynhaliwyd ar y penderfyniad?**

*Amh.*

**8 Pa ymgynghoriadau sydd wedi eu cynnal gyda'r Pwyllgor Archwilio ac eraill?**

*Amh.*

**9 Datganiad y Prif Swyddog Cyllid**

*Amh.*

**10. Pa risgiau sydd yna, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

- Lleihad mewn cyllid 14-19 a Potensial ar ôl 2014.

**11. Pŵer i wneud y Penderfyniad**

Mae Erthygl 6.3.4 (b) yn amlinellu pwerau archwilio o ran amcanion polisi a pherfformiad.

**Swyddog Cyswllt:**

Cydlynnydd Rhwydwaith 14 – 19

Ffôn: 01824 708032

## **Youth Engagement and Progression in Denbighshire**

### **School leavers who do not engage in education, employment or training – the situation in Denbighshire**

Reducing the number of disengaged young people aged 16 and beyond has been strategically targeted in Denbighshire since 2004 through partnership working. It has featured in each Annual Network Development Plan (and from 2013 the North Wales Regional Development Plan), and from 2007 became one of the Welsh Government's 'Vision into Action' targets, alongside increased participation in education and training at 16. A report on progress against these targets has been made annually to the Welsh Government as part of the Annual Network Development Plan (ANDP) and RNDP. A key partner has been Careers Wales (formerly Careers Wales North West, and Careers Wales North East) with whom we have worked jointly on engagement and Keeping in Touch projects. The first of the latter received ESF funding and ran from 2004 to 2008, putting detached Careers Advisers into the wider community to contact those young people with whom we had lost touch since leaving school. When ESF funding finished, Denbighshire supported continuation of a modified Keeping in Touch project through the Denbighshire ANDP an Engagement Strategy was developed in 2008; the purpose being to bring together all those groups working with young people who were not engaging in education or training beyond the age of 16. Each of the providers of services of the national ESF project 'Reach the Heights' £49m project was invited, and attended, meetings of the Denbighshire Engagement Group, to explain what they were offering. A Practitioner's Group, reporting to the Engagement Group shared information, discussed and supported individual young people.

Since 2005 Denbighshire has directed funding from the 14-19 budget to provide mainly college based vocational courses to improve the engagement of pupils aged 14-16 and to encourage progression at post 16. This has been supplemented by substantial extra funding between 2011 and 2014 after a successful application for ESF funding. The 'Potensial' project has been hugely successful in engaging pupils at 14 and in improving their attendance, attainment and progression.

In 2011 Denbighshire and Conwy, through the Local Service Board, successfully applied for ESF funding to address the needs of the 19-24 age group and the issues facing 19-24 year olds who had become NEET. The Progressive Engagement Project (PEP) has received the support and acclaim of the Deputy Skills Minister (2014) and others for its pioneering work.

In 2013 the Denbighshire Engagement Strategy was superseded by the Denbighshire Youth Engagement and Progression Plan that was accepted by the Welsh Government in March 2014. The Plan details how Denbighshire intends to

implement the Youth Engagement and Progression Framework and work with young people in each of the 5 Tiers of engagement and the Youth Guarantee. The Plan was approved by the Welsh Government to be in the first phase of Welsh unitary authorities implementing their plan from September 2014.

From April 2014, all funding received through the 14-19 Learning Pathways grant has been directed to Youth Engagement.

**Have these engagement strategies, plans and activities been successful?**

The trends in Key Performance Indicators over time are positive. The % of year 11 leavers becoming NEET at the age of 16 has steadily reduced; participation in full time education and training (FTE) and full time education or training (FTET) have both increased. The % entering full time education, employment or training (FTEET) rose until 2012 and has since fallen back.. The % of Year 11 leavers achieving the Level 2 Threshold of 5 GCSE A\* to C or equivalent has also risen steadily and is one of the highest in Wales. These can be seen in the accompanying tables.



Table 1

**Destinations of Year 11 leavers from 2005 to 2014 in Denbighshire**

| Denbighshire - Key<br>Engagement Indicators 2005 -<br>2013 | 3 Year Moving Averages |      |      |      |      |      |       |      |      |       |       |       |
|------------------------------------------------------------|------------------------|------|------|------|------|------|-------|------|------|-------|-------|-------|
|                                                            | NEET                   | Rank | FTE  | Rank | FTET | Rank | FTEET | Rank | NEET | FTE   | FTET  | FTEET |
| 2005                                                       | 6.3                    | 10   | 76.8 | 11   | 82.2 | 18   | 88.2  | 14   |      |       |       |       |
| 2006                                                       | 6                      | 11   | 76.7 | 11   | 82.2 | 20   | 86.7  | 21   |      |       |       |       |
| 2007                                                       | 4.9                    | 6    | 82.1 | 2    | 85.6 | 10   | 90.9  | 7    | 5.73 | 78.53 | 83.33 | 88.60 |
| 2008                                                       | 6.2                    | 9    | 82.6 | 5    | 86   | 11   | 88.5  | 12   | 5.70 | 80.47 | 84.60 | 88.70 |
| 2009                                                       | 4.4                    | 6    | 83.3 | 9    | 86.4 | 18   | 88.6  | 20   | 5.17 | 82.67 | 86.00 | 89.33 |
| 2010                                                       | 4.4                    | 10   | 85.7 | 7    | 89.5 | 11   | 92.4  | 11   | 5.00 | 83.87 | 87.30 | 89.83 |
| 2011                                                       | 3.6                    | 9    | 89.9 | 2    | 91.9 | 10   | 93.2  | 12   | 4.13 | 86.30 | 89.27 | 91.40 |
| 2012                                                       | 2.9                    | 5    | 88.3 | 5    | 91.4 | 11   | 93.8  | 11   | 3.63 | 87.97 | 90.93 | 93.13 |
| 2013                                                       | 4.1                    | 16   | 88.4 | 3    | 89.5 | 5    | 91.4  | 21   | 3.53 | 88.87 | 90.93 | 92.80 |

Notes:

NEET – not in education, employment or training

Rank – compared with the 22 authorities in Wales

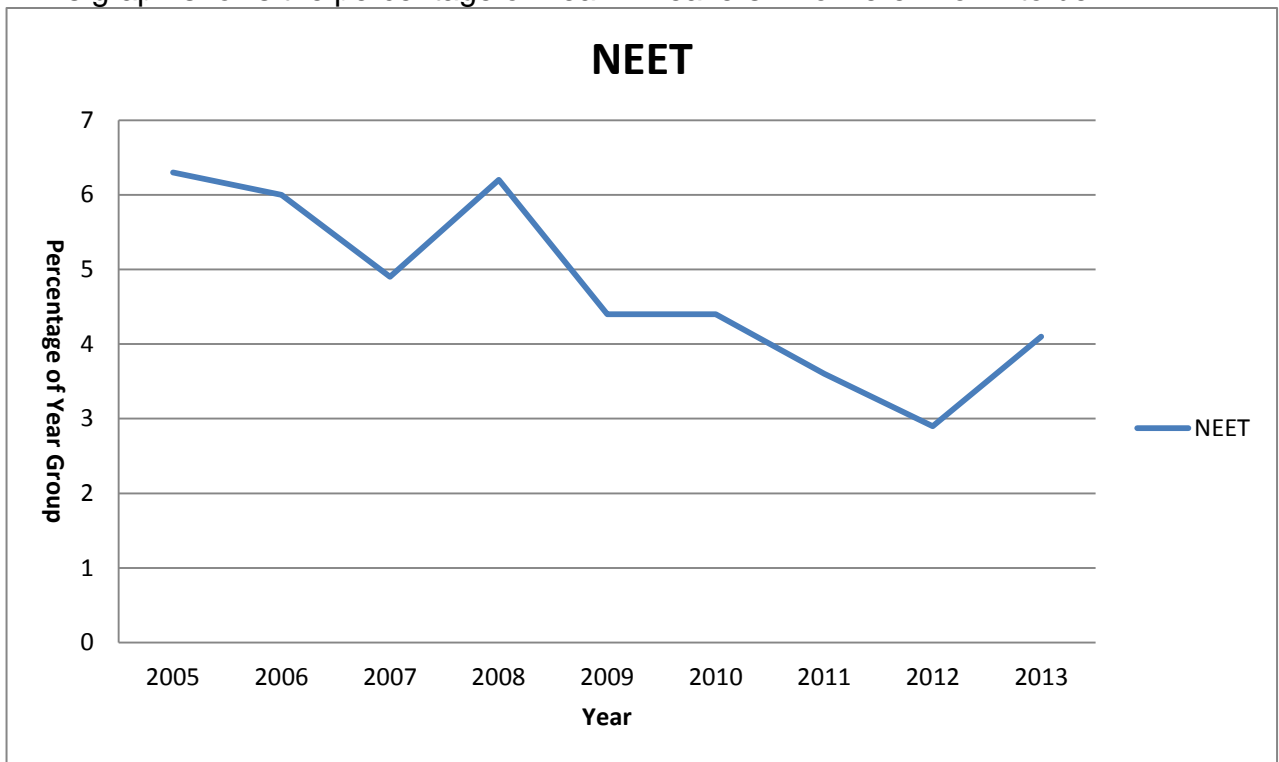
FTE – in fulltime education

FTET – in full time education or training

FTEET – in full time education, employment or training.

3 Year Moving Average – the average of successive three year periods e.g. the 3 year moving average for FTE in 2007 was 78.53; this is the average of the 3 years 2005, 2006 and 2007. That for 2008, 80.47, is the average of 2006, 2007 and 2008 and so on

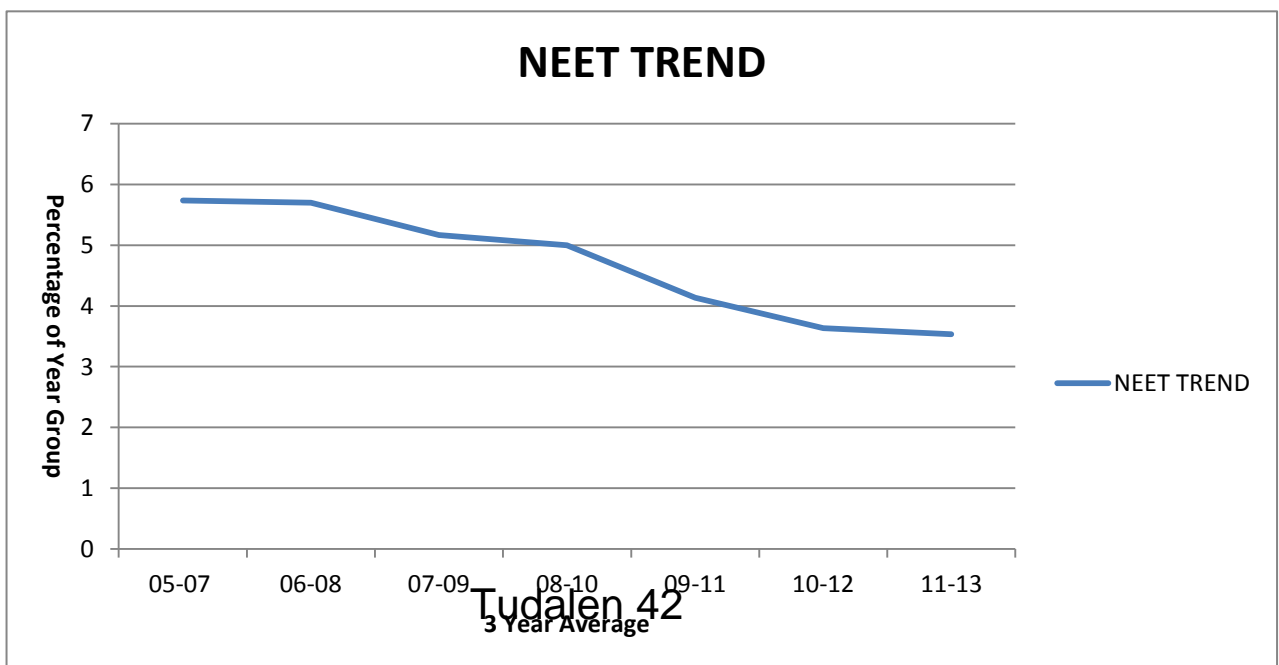
This graph shows the percentage of Year 11 leavers who were known to be



NEET on 31<sup>st</sup> October

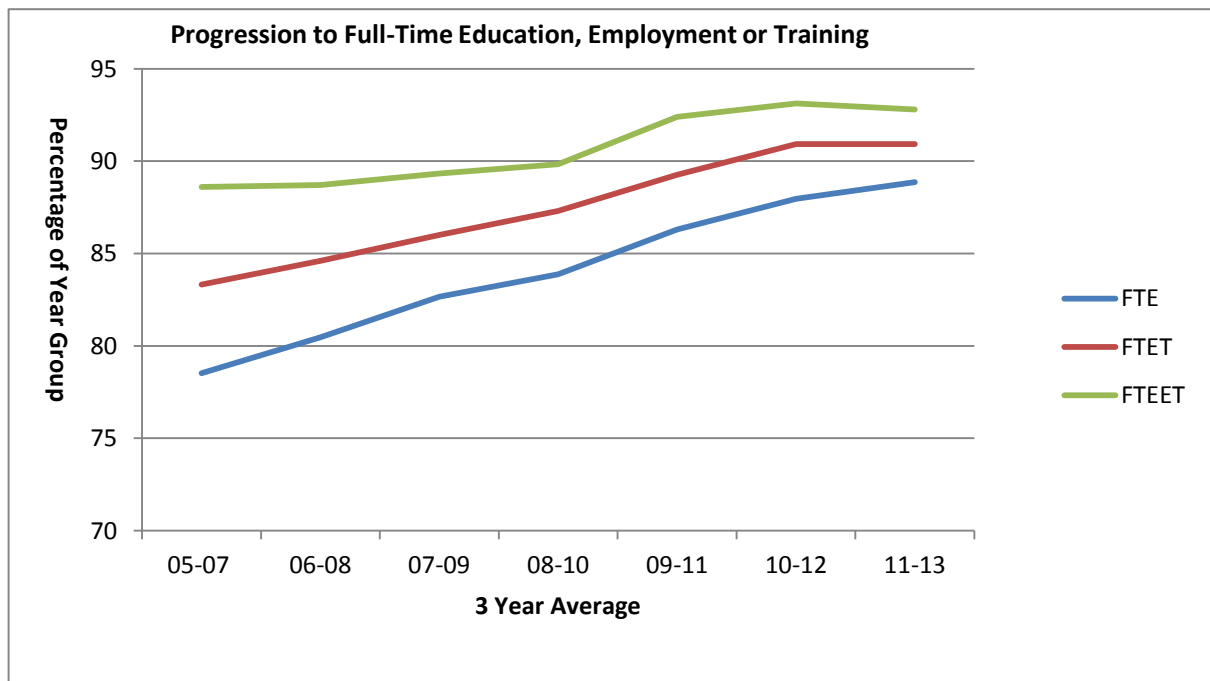
The % has dropped year on year with just 2 negative spikes in 2008 and 2013. We have looked in detail with Careers Wales at the 2013 data and for reasons why the actual numbers becoming NEET rose from 36 in 2012 to 53 in 2013. The cohort was larger (by 45) and more progressed to FTE in 2013; the dip has come in training and employment (FTET and FTEET) - see Table 1. 33 of the 53 had moved into positive outcomes with 20 on Tier 5 provision by December 2013.

Trend shows a steady decline in the percentage of young people classified as



## NEET

Graph showing the percentage of young people moving on to positive outcomes.



The steady increase in the percentage of young people progressing into full time courses in the Sixth Form or Further Education College reflects the yearly increase in the percentage achieving the Level 2 Threshold and is consistent with the County Council's priority of developing higher level skills in the workforce. The flattening of the trend lines for full time education and training and employment (FTET and FTEET) is of concern but largely outside of our control unless we can attract significant inward investment. We continue to market the apprenticeship pathway quite vigorously with pupils and businesses, but we are dependent on business to provide apprenticeship training opportunities and jobs.

## **Working with 17 and 18 year olds who are NEET**

The Welsh Government restructured Careers Wales during 2012 and 2013 to operate as one company. One fundamental change that resulted from this was the response to the Minister's request for monthly reports on NEETs at 17 and 18. We have had the benefit of receiving these reports from July 2013 which show the actual numbers of young people at the ages of 17 and 18, and their engagement status within a tiering classification system.

Using the Careers Wales client database the engagement status of 16-18 year olds is tracked and reported to Welsh Government and Local Authorities using the tiered system, currently defined as follows:

**Tier 5:** Sustaining engagement in Education, Employment or Training (EET)

**Tier 4:** In EET but identified as in danger of dropping out/in a job without training

**Tier 3:** Unemployed: either actively seeking EET, or requiring 'light touch' support to be ready to enter EET

**Tier 2:** Unable to enter EET: either because of circumstance (young carer; pregnancy; custody; sickness) or because of significant or multiple barriers requiring more intensive support.

**Tier 1:** Unknown to Careers Wales

Through the Engagement and Progression Coordinator we

- Manage the data process and guide the early identification system at a local authority level, to be aware of which young people are least likely to make successful transitions at 16 or be of concern pre-16;
- Facilitate the process/systems to start to identify the specific support needs of young people to feed into the brokerage conversation;
- Broker an understanding between partners as to which organisations are doing what to support a young person at any given time;
- Facilitate the allocation of lead workers as appropriate, and ensure that lead worker support is offered to those identified as requiring additional support;
- Receive feedback (through agreed mechanisms) from lead workers where support is not helping a young person move forward and to work with partners to find new solutions;
- Manage the provision mapping at a local authority level to inform the YEP prospectus; and
- Manage the interface between the local authority Careers Wales on data

We have also developed an Information Sharing Protocol (ISP) that conforms to the Welsh Accord for Sharing Personal Information to enable lead workers from partnership organisations to work together on behalf of individual young people in order to help them move up the Tiers.

The most recent report refers to the monthly reports for the last year including July 2014. Numbers do fluctuate with the start and end of terms, training programmes and the like. The current % of 16-18 year olds who are in Tiers 1 to 3 is 9% which is also the average for the year July 2013 to July 2014 and meets the Minister's target to be achieved by 2017. We will be striving to reduce this by even more with the operationalization of Denbighshire's Youth Engagement Action Plan.

Careers Wales 5 Tier Reports for Denbighshire July 2013 to July 2014

| 16-17 Year Olds |        |        |        |        |        |       |            |
|-----------------|--------|--------|--------|--------|--------|-------|------------|
|                 | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Total | Tier 1 - 3 |
| Jul-14          | 37     | 21     | 50     | 111    | 1031   | 1250  | 8.64%      |
| June            | 37     | 17     | 50     | 119    | 1109   | 1332  | 7.81%      |
| May             | 36     | 16     | 57     | 123    | 1190   | 1422  | 7.67%      |
| April           | 40     | 10     | 68     | 121    | 1277   | 1516  | 7.78%      |
| March           | 43     | 10     | 70     | 137    | 1359   | 1619  | 7.60%      |
| February        | 52     | 11     | 72     | 151    | 1445   | 1731  | 7.80%      |
| January         | 57     | 11     | 70     | 157    | 1524   | 1819  | 7.59%      |
| December        | 66     | 6      | 75     | 177    | 1593   | 1917  | 7.67%      |
| November        | 66     | 5      | 91     | 187    | 1658   | 2007  | 8.07%      |
| October         | 52     | 6      | 93     | 220    | 1599   | 1970  | 7.66%      |
| September       | 48     | 3      | 53     | 109    | 983    | 1196  | 8.70%      |
| August          | 55     | 6      | 59     | 101    | 940    | 1161  | 10.34%     |
| July            | 60     | 5      | 61     | 101    | 1011   | 1238  | 10.18%     |

**18 Year Olds**

Tudalen 47

|  | <b>Tier 1</b> | <b>Tier 2</b> | <b>Tier 3</b> | <b>Tier 4</b> | <b>Tier 5</b> | <b>Total</b> | <b>Tier 1 - 3</b> |
|--|---------------|---------------|---------------|---------------|---------------|--------------|-------------------|
|  | 49            | 8             | 29            | 62            | 713           | 861          | 9.99%             |
|  | 39            | 9             | 32            | 53            | 637           | 770          | 10.39%            |
|  | 37            | 8             | 30            | 45            | 557           | 677          | 11.08%            |
|  | 31            | 8             | 28            | 40            | 475           | 582          | 11.51%            |
|  | 25            | 8             | 19            | 39            | 386           | 477          | 10.90%            |
|  | 17            | 6             | 18            | 33            | 289           | 363          | 11.29%            |
|  | 13            | 5             | 12            | 23            | 219           | 272          | 11.03%            |
|  | 8             | 4             | 10            | 18            | 139           | 179          | 12.29%            |
|  | 5             | 2             | 5             | 9             | 67            | 88           | 13.64%            |
|  | 60            | 13            | 88            | 85            | 1023          | 1269         | 12.69%            |
|  | 44            | 12            | 80            | 60            | 984           | 1180         | 11.53%            |
|  | 35            | 13            | 80            | 48            | 902           | 1078         | 11.87%            |
|  | 32            | 13            | 71            | 45            | 800           | 961          | 12.07%            |

**16 -18 Year olds**

|                  | <b>Tier 1</b> | <b>Tier 2</b> | <b>Tier 3</b> | <b>Tier 4</b> | <b>Tier 5</b> | <b>Total</b> | <b>% in Tiers 1-3</b> |
|------------------|---------------|---------------|---------------|---------------|---------------|--------------|-----------------------|
| <b>Jul-14</b>    | 86            | 29            | 79            | 173           | 1744          | 2111         | 9%                    |
| <b>June</b>      | 76            | 26            | 82            | 172           | 1746          | 2102         | 9%                    |
| <b>May</b>       | 73            | 24            | 87            | 168           | 1747          | 2099         | 9%                    |
| <b>April</b>     | 71            | 18            | 96            | 161           | 1752          | 2098         | 9%                    |
| <b>March</b>     | 68            | 18            | 89            | 176           | 1745          | 2096         | 8%                    |
| <b>February</b>  | 69            | 17            | 90            | 184           | 1734          | 2094         | 8%                    |
| <b>January</b>   | 70            | 16            | 82            | 180           | 1743          | 2091         | 8%                    |
| <b>December</b>  | 74            | 10            | 85            | 195           | 1732          | 2096         | 8%                    |
| <b>November</b>  | 71            | 7             | 96            | 196           | 1725          | 2095         | 8%                    |
| <b>October</b>   | 112           | 19            | 181           | 305           | 2622          | 3239         | 10%                   |
| <b>September</b> | 92            | 15            | 133           | 169           | 1967          | 2376         | 10%                   |
| <b>August</b>    | 90            | 19            | 139           | 149           | 1842          | 2239         | 11%                   |
| <b>July</b>      | 92            | 18            | 132           | 146           | 1811          | 2199         | 11%                   |
|                  |               |               |               |               |               |              | <b>9% Average</b>     |

Welsh Government Minister's target is to reduce the number of 16-18 old young people who are NEET to 9% by 2017



|                            |                                                                                |
|----------------------------|--------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>      | <b>Pwyllgor Archwilio Perfformiad</b>                                          |
| <b>Dyddiad y Cyfarfod:</b> | <b>15 Ionawr 2015</b>                                                          |
| <b>Aelod Arweiniol:</b>    | <b>Aelod Arweiniol Twristiaeth, Ieuenctid a Hamdden</b>                        |
| <b>Awdur yr Adroddiad:</b> | <b>Prif Swyddog: Llyfrgelloedd a Chelfyddydau</b>                              |
| <b>Teitl:</b>              | <b>Bodloni fframwaith newydd Safonau Llyfrgelloedd Cyhoeddus Cymru 2014-17</b> |

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## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad yn amlinellu gofynion Pumed Fframwaith newydd Safonau Llyfrgelloedd Cyhoeddus Cymru 2014-17 and a'i oblygiadau ar gyfer Sir Ddinbych.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Gofynnwyd am yr adroddiad hwn gan y pwyllgor yn dilyn yr Adroddiad Gwybodaeth a ddsbarthwyd i'r Aelodau ym mis Mai 2014.

## 3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn:

- 3.1 rhoi sylwadau ar ofynion Pumed Fframwaith Safonau Llyfrgelloedd ac amcangyfrif o berfformiad y Gwasanaeth Llyfrgell ar gyfer 2014-17; ac
- 3.2 =ystyried Aseiad Blynyddol CyMAL ym mis Hydref 2015 yn seiliedig ar berfformiad y Gwasanaeth Llyfrgell yn 2014-15.

## 4. Manylion am yr Adroddiad

### Cefndir

- 4.1 Mae dyletswydd statudol ar bob awdurdod llyfrgell yng Nghymru dan Ddeddf Llyfrgelloedd Cyhoeddus ac Amgueddfeydd 1964 i ddarparu gwasanaeth 'cynhwysfawr ac effeithlon' i'w breswylwyr. Ers 2002, mae Fframweithiau Safonau Llyfrgelloedd Cyhoeddus Cymru wedi galluogi CyMAL (adran Amgueddfeydd, Archifau a Llyfrgelloedd Llywodraeth Cymru) i fesur ac asesu sut mae awdurdodau yn cyflawni eu dyletswyddau statudol. Lanswyd y Pumed Fframwaith newydd gan y Gweinidog Diwylliant a Chwaraeon yn Llyfrgell Prestatyn ar 1 Mai 2014.
- 4.2 Mae'n ofynnol i Wasanaethau Llyfrgell gyflwyno Adroddiad Blynyddol bob mis Gorffennaf i CyMAL, gan nodi perfformiadau yn erbyn hawliau craidd a dangosyddion ansawdd ar gyfer y flwyddyn ariannol flaenorol. Bydd aseiad

CyMAL o'r Adroddiad Blynyddol yn cael ei anfon ym mis Medi gyda chais i bob awdurdod graffu ar yr adborth, yn ôl arferion lleol, ac i ystyried camau gweithredu ar gyfer gwelliannau i unrhyw wendidau a nodwyd.

- 4.3 Mae CyMAL yn cydnabod bod Sir Ddinbych yn enghraifft o wasanaeth llyfrgell da a phoblogaidd, yn cael ei osod yn Zil uchaf am Ymweliadau Llyfrgell, 5ed uchaf am Fenthyca Llyfrau, a chydadd 1af am Fodddhad Cwsmeriaid gan rai Dan 16, a 7fed gan rai dros 16, sy'n gymeradwyaeth arbennig o gryf gan breswylwyr Sir Ddinbych.
- 4.4 Ond nid yw Sir Ddinbych yn bodloni 3 o'r 8 o safonau cenedlaethol -
- Mae'n gyson yn cyflwyno perfformiad uchel (fel y nodir uchod) gyda llai na lefelau staffio a argymhellir gan CyMAL
  - Mae'r portffolio adeiladau o safon arbennig o uchel er gwaethaf y ffaith nad yw Sir Ddinbych yn cwrdd â'r gofyniad i gynnal arolwg cyflwr o adeiladau llyfrgelloedd bob 3 blynedd (cynhaliwyd yr arolwg diwethaf gan y gwasanaethau adeiladu yn 2007)
  - Mae CyMAL yn gofyn i bob llyfrgell ddarparu Wifi rhad ac am ddim ar gyfer y cyhoedd, ond mae'r cyfleuster hwn ar gael ar hyn o bryd mewn 6 o'r 8 llyfrgell (bwriedir ymestyn i bob un o'r 8 yn 2015).
- 4.5 Mae'r Pumed Fframwaith newydd o Safonau Llyfrgelloedd (2014-2017) yn cymryd dull gwahanol, ac yn canolbwyntio ar ganlyniadau sy'n ymwneud ag agendâu ehangach y llywodraeth fel llythrennedd, sgiliau a dysgu, cynhwysiant digidol, trechu tlodi, ac iechyd a lles. Mae hyn yn gyson â thrawsnewid arfaethedig Sir Ddinbych o lyfrgelloedd fel Canolbwyntiau Cymunedol (gweler Atodiad 2) sy'n cyfrannu at Gynllun Lles Sir Ddinbych 2014-18, a chafodd ei gymeradwyo gan Gyfarwyddwr CyMAL mewn cyfarfod ym mis Tachwedd 2014.

## **18 Hawliau Craidd**

- 4.6 Mae'r 18 Hawl Craidd yn amlinellu'r hyn y gall preswylwyr lleol ei ddisgwyl gan eu Gwasanaeth Llyfrgell. Mae'r rhain yn amrywio o fod am ddim i ymuno, i fod â staff cyfeillgar, gwybodus wrth law i helpu, i ddarparu mynediad am ddim i lyfrau, gwybodaeth, y rhyngwyd a Wifi. (Atodiad A). Mae'n ofynnol i Awdurdodau gyflwyno naratif hunanasesu yn erbyn pob Hawl, a fydd wedyn yn cael ei asesu er mwyn penderfynu faint sy'n cael eu bodloni, eu bodloni'n rhannol, neu nad ydynt yn cael eu bodloni. Mae dadansoddiad cychwynnol o'r Hawliau yn awgrymu y bydd Sir Ddinbych yn bodloni pob un o'r 18 o ofynion yn 2014-15.

## **16 Dangosyddion Ansawdd**

- 4.7 Mae'r Fframwaith hefyd yn cynnwys 16 o Ddangosyddion Ansawdd (DA), a dim ond 6 ohonynt sydd wedi cael targed penodol gan Lywodraeth Cymru. Mae'r rhain yn cynnwys:
- DA 5 - lleoliad manau gwasanaeth
  - DA 8 - gwariant ar lyfrau

- DA 9 - canran gwariant ar lyfrau Cymraeg a llyfrau plant
  - DA 10 - cyfrifiaduron / dyfeisiau mynediad cyhoeddus
  - DA 13 – lefelau staffio
  - DA 16 - oriau agor
- 4.8 Amcangyfrifir y bydd Sir Ddinbych yn cwrdd â 4 o'r 6 o dargedau a osodwyd drwy gydol cylch tair blynedd y Fframwaith newydd, ond ni fydd yn cyrraedd y lefelau staffio gofynnol na'r gwariant lleiaf ar lyfrau ac adnoddau ar gyfer y cyhoedd. (Gweler atodiad 1 am fwy o fanylion.) Mae'n werth nodi nad oedd lefelau staffio yn cael eu bodloni o fewn y pedwerydd Fframwaith, er fod y Gwasanaeth Llyfrgell yn yr 2il safle am Ymweliadau Llyfrgell a 3ydd am Fenthyca Llyfrau. Mae'r Rhaglen Trawsnewid a Moderneiddio Llyfrgelloedd sy'n datblygu wedi ei gynllunio i ddatblygu gwasanaethau llyfrgell rheng flaen sy'n addas ar gyfer y dyfodol o fewn hinsawdd economaidd heriol wrth gydnabod na all niferoedd staff presennol gael eu cynnal.
- 4.9 Mae'r 10 Dangosydd Ansawdd sy'n weddill yn gyfuniad o ddangosyddion cymharol (lle gellir gwneud cymariaethau yn erbyn awdurdodau eraill ac yn erbyn perfformiad yr awdurdodau eu hunain dros gyfnod o amser) ac ymateb hunanasesu naratif ansoddol. Nid oes unrhyw dargedau penodol, ond bydd awdurdodau yn cael eu rhestru yn ôl eu perfformiad ym Medi 2015 yn dilyn asesiad CyMAL o'r data 2014-15, a fydd yn cael ei gyflwyno ym mis Gorffennaf 2015. Mae'r dangosyddion hyn yn cynnwys:
- DA 3 - cymorth ar gyfer datblygiad unigol (e.e. TGCh, llythrennedd, rhifedd, gwefannau, cefnogaeth datblygu darllenwyr ac ati)
  - DA 4 - darparu sesiynau hyfforddiant ffurfiol ac anffurfiol ar gyfer defnyddwyr lleol
  - DA 6 - ymweliadau â llyfrgelloedd
  - DA 7 - presenoldeb mewn digwyddiadau llyfrgell
  - DA 11 - defnydd o TGCh
  - DA 12 - cyflenwi ceisiadau
  - DA 14 - gwariant gweithredol (staff, adeiladau, llyfrau, ac ati)
  - DA 15 - cost fesul ymweliad
- 4.10 Bydd dau ddangosydd yn cael eu cwblhau unwaith bob tair blynedd, a bydd perfformiad yr awdurdod yn cael ei restru unwaith y bydd data gan bob awdurdod wedi eu casglu gan CyMAL.
- DA 1 - arolwg i fesur effaith y defnydd o lyfrgelloedd ar fywydau pobl (e.e.: mewn datblygu sgiliau newydd, dysgu, dod o hyd i wybodaeth ar gyfer iechyd a lles)
  - DA 2 - boddhad cwsmeriaid gyda dewis o lyfrau, lefel o ofal cwsmer a boddhad cyffredinol â'u llyfrgell leol

Ar hyn o bryd mae'r Gwasanaeth Llyfrgelloedd yn tanysgrifio i dempledi a gwasanaeth dadansoddi data Arolwg Defnyddwyr Llyfrgelloedd Cyhoeddus (PLUS) CIPFA ar gost tanysgrifiad blynyddol o £433, yn ychwanegol at hyn mae dadansoddiad data yr Arolwg Cwsmeriaid Plant a'r Arolwg Cwsmeriaid

Oedolyn yn costio tua £3,000 yr un. Mae methodoleg CIPFA yn gofyn am gwblhau tua 2,300 o holiaduron bob tair blynedd, a chynigir bod y Gwasanaeth Llyfrgell yn cynnal ei arolwg mewnol ei hun mewn ymgais i leihau costau.

## **Y Camau Nesaf**

Bydd goblygiadau Rhyddid a Hyblygrwydd a Trawsnewid Llyfrgelloedd y Gwasanaeth Llyfrgell yn cael ei drafod gan y Cyngor ym mis Chwefror / Mawrth 2015. Bydd hyn yn cynnwys manyleb newydd y model cyflwyno 'Canolbwynt Cymunedol' fel a amlygir yn Atodiad 2

### **5 Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Er nad yw'n Flaenoriaeth Gorfforaethol, mae'r Gwasanaeth Llyfrgelloedd yn gyfrifoldeb statudol i'r Awdurdod, ac mae trawsnewid y gwasanaeth yn cyfrannu at yr agenda foderneiddio.

### **6 Faint fydd yn ei gostio a sut bydd yn effeithio ar wasanaethau eraill?**

Ddim yn berthnasol.

### **7 Beth yw'r prif gasgliadau o'r Aseiad o'r Effaith ar Gydraddoldeb a gynhaliwyd ar y penderfyniad? Dylid atodi Aseiad o Effaith ar Gydraddoldeb wedi ei gwblhau fel atodiad i'r adroddiad hwn.**

Ddim yn berthnasol.

### **8 Pa ymgynghoriadau sydd wedi eu cynnal gyda'r Pwyllgor Archwilio ac eraill?**

Cyflwynwyd adroddiad gwybodaeth i'r Pwyllgor Archwilio Perfformiad ym mis Mai 2014, ac mae ymgynghoriadau wedi eu cynnal gyda'r Tîm Rheoli Llyfrgell a chyda CyMAL.

### **9 Datganiad y Prif Swyddog Cyllid**

Ddim yn berthnasol.

### **10 Pa risgiau sydd yna, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Ddim yn berthnasol.

### **11 Pŵer i wneud y Penderfyniad**

Erthygl 6. 3. 4 (b) o Gyfansoddiad y Cyngor yn amlinellu pwerau craffu mewn perthynas ag amcanion polisi, targedau perfformiad a meysydd gwasanaeth penodol.

#### **Swyddog Cyswllt:**

Prif Swyddog: Llyfrgelloedd a Chelfyddydau

Ffôn: 01824 708203

## Appendix 1

### Welsh Public Library Standards –Denbighshire Library Service projection 2014-2017

The new Fifth Framework for 2014-17 consists of 16 Welsh Public Library Standards Quality Indicators (WPLSQI)

1. Only 6 of the 16 Standards have set targets:

| WPLS QI | Standard                                                                                                                                                                                                                      | Projection 14-15                                              | Projection 15-16                                              | Projection 16-17                                              | Comment                                                                                                                                      |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| 5       | <b>Access</b><br>at least <b>75%</b> of households to be within 2.5 miles of a static library                                                                                                                                 | √<br><b>87.8%</b>                                             | √<br><b>87.8%</b>                                             | √<br><b>87.8%</b>                                             | Performance will be constant whilst all 8 libraries remain open.                                                                             |
| 8       | <b>Up-to-date books</b><br>(a) Minimum <b>243</b> items purchased per 1,000 pop<br>or<br>(b) Minimum spend of <b>£2,180</b> per 1,000 pop                                                                                     | X<br><b>177</b><br><br>X<br><b>£1,700</b>                     | X<br><b>144</b><br><br>X<br><b>£1,382</b>                     | X<br><b>144</b><br><br>X<br><b>£1,382</b>                     | Bookfund to be reduced to £130K in 15/16. Potential further reduction in 16/17 if staff efficiencies not realised.                           |
| 9       | <b>Appropriate reading material</b><br>(a) % bookfund spent on children's resources to reflect % of children in population (within 2%)<br>&<br>(b) Minimum <b>4%</b> of the bookfund to be spent on Welsh Language materials. | √<br><b>Pop. 21%</b><br><b>Exp. 23%</b><br><br>√<br><b>9%</b> | √<br><b>Pop. 21%</b><br><b>Exp. 23%</b><br><br>√<br><b>9%</b> | √<br><b>Pop. 21%</b><br><b>Exp. 23%</b><br><br>√<br><b>9%</b> | Percentage expenditure on resources for children and in the Welsh Language will be maintained, despite the reduction in overall expenditure. |

| WPLS<br>QI | Standard                                                                                                                                                                                                                                     | Projection<br>14-15                                 | Projection<br>15-16                                 | Projection<br>16-17                                 | Comment                                                                                                                                                                                                      |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------------|-----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10         | <p><b>Online access</b></p> <p>(a) Minimum <b>9</b> public access devices per 1,000 pop</p> <p>(b) and</p> <p>(c) Wi-Fi in <b>all 8 libraries</b></p>                                                                                        | <p>√</p> <p><b>9</b></p> <p><b>8 of 8</b></p>       | <p>√</p> <p><b>9</b></p> <p><b>8 of 8</b></p>       | <p>√</p> <p><b>9</b></p> <p><b>8 of 8</b></p>       | <p>Public access PCs are being replaced (corporately funded) in 14/15 and will be maintained at current level through the Framework.</p> <p>WiFi will be extended to the remaining 2 libraries in 14/15.</p> |
| 13         | <p><b>Staffing levels &amp; qualifications</b></p> <p>(a) 3.6 FTE per 10,000 pop.</p> <p>&amp;</p> <p>(b) Min. 0.65 qualified staff per 10,000 pop.</p> <p>Staffing reductions agreed for 15/16 and staff restructure planned for 16/17.</p> | <p>X</p> <p><b>3.3 FTE</b></p> <p>√</p> <p>0.65</p> | <p>X</p> <p><b>3.1 FTE</b></p> <p>X</p> <p>0.56</p> | <p>X</p> <p><b>2.9 FTE</b></p> <p>X</p> <p>0.44</p> | <p>Staffing reductions agreed for 15/16 and staff restructure planned for 16/17.</p>                                                                                                                         |
| 16         | <p><b>Opening hours</b></p> <p>(a) Minimum 120 aggregate opening hrs per 1,000 pop.</p>                                                                                                                                                      | <p>√</p> <p><b>150</b></p>                          | <p>√</p> <p><b>150</b></p>                          | <p>√</p> <p><b>139</b></p>                          | <p>Reduction in opening hours planned for 16/17 across the Library Service to meet staffing efficiencies.</p>                                                                                                |

2. 8 of the Standards have no set target, and are a combination of comparative indicators (where comparisons can be made against other authorities and against the authorities' own performance over time) and qualitative narrative self assessment response. Most of these involve reporting usage, visit and attendance data.

| WPLS<br>QI | Standard                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Projection<br>14-15                                                            | Projection<br>15-16                                                         | Projection<br>16-17                                                         | Comment                                                                                                         |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| 3          | <p><b>Support for individual development</b></p> <p>Libraries shall offer:</p> <ul style="list-style-type: none"> <li>a) Basic support in the use of ICT &amp; wifi</li> <li>b) Training to improve literacy, numeracy, information and digital skills</li> <li>c) Information literacy sessions for users</li> <li>d) Support to access local and national e-government resources</li> <li>e) Reader development programme for adults and children</li> </ul>     | √                                                                              | √                                                                           | √                                                                           | Level of support will be dependent on staffing capacity.                                                        |
| 4          | <p><b>User training</b></p> <ul style="list-style-type: none"> <li>a) Attendances at pre-arranged training sessions organised and/or hosted by the library (No. divided by pop. and multiplied by 1.000)</li> <li>b) % of attendees who said attendance helped them achieve their goals. (No. divided by pop. and multiplied by 1,000)</li> <li>c) No. of customers helped by means of informal training. (No. divided by pop. and multiplied by 1.000)</li> </ul> | <p>√</p> <p>Measured through evaluation forms</p> <p>Baseline to be estab.</p> | <p>√</p> <p>Measured through evaluation forms</p> <p>To follow baseline</p> | <p>√</p> <p>Measured through evaluation forms</p> <p>To follow baseline</p> | Level of user training sessions and informal training will be dependent on staffing capacity, and partnerships. |

| WPLS<br>QI | Standard                                                                                                                                                                                                                                                                                       | Projection<br>14-15 | Projection<br>15-16                                                                                          | Projection<br>16-17                                                                                          | Comment                                                                                                                         |     |                         |                                                                                                                                                                                                                                                                |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-----|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6          | <p><b>Library use</b></p> <p>a) Visits to library premises. (No. divided by population, multiplied by 1,000)</p> <p>b) External visits to library's website. (No. divided by population, multiplied by 1,000)</p> <p>c) Active borrowers. (No. divided by population, multiplied by 1,000)</p> | 6,847               | Potential reduction due to less investment in books for public use                                           | Potential further reduction due to reduction in opening hours                                                | Possible reduction in visitor numbers due to decrease in bookfund, decrease in staff assistance and reduction in opening hours. |     |                         |                                                                                                                                                                                                                                                                |
| 7          | <p><b>User attendance at library events</b></p> <p>a) Attendances at events &amp; activities organised by the library service. (No. divided by population, multiplied by 1,000)</p>                                                                                                            | 442                 | Difficult to estimate level of decrease due reduction in staffing levels and capacity to deliver activities. | Difficult to estimate level of decrease due reduction in staffing levels and capacity to deliver activities. | Difficult to estimate level of decrease due reduction in staffing levels and capacity to deliver activities.                    |     |                         |                                                                                                                                                                                                                                                                |
| 11         | <p><b>Use of ICT</b></p> <p>a) % take up of public access computer hours</p> <p>b) % take up of wi-fi services</p>                                                                                                                                                                             | 40%                 | Awaiting CyMAL guidance                                                                                      | 42%                                                                                                          | Awaiting CyMAL guidance                                                                                                         | 43% | Awaiting CyMAL guidance | Potential for usage to increase due to Universal Credit & Universal Job Search requiring all claimants to log on for benefits from 2015. Library Services are in an excellent position to assist individuals who are not online to access digital information, |



| WPLS<br>QI | Standard                                                                                                                                                                        | Projection<br>14-15                                                             | Projection<br>15-16                                                             | Projection<br>16-17                                                             | Comment                                                                                                                                                    |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                                                                                                                                                                                 |                                                                                 |                                                                                 |                                                                                 | although this might be at risk due to staff capacity.                                                                                                      |
| 12         | <b>Supply of Requests</b><br><br>a) % requests satisfied within 7 days<br><br>b) % requests satisfied within 15 days                                                            | 71%                                                                             | 62%                                                                             | 60%                                                                             | Estimated reduction in satisfaction levels due to decreased bookfund levels (15/16) and reduced opening hours (16/17).                                     |
|            |                                                                                                                                                                                 | 79%                                                                             | 69%                                                                             | 67%                                                                             |                                                                                                                                                            |
| 14         | <b>Expenditure</b><br><br>a) Total revenue expenditure per 1,000 pop<br><br>b) % spent on staff, bookfund, building maintenance etc<br><br>c) Capital expenditure per 1,000 pop | £16,234<br><br>Awaiting CyMAL guidance<br><br>Depending on funding applications | £14,851<br><br>Awaiting CyMAL guidance<br><br>Depending on funding applications | £12,489<br><br>Awaiting CyMAL guidance<br><br>Depending on funding applications | Revenue expenditure 13/14 = £16,988 per 1,000 pop.<br><br>Planned efficiencies:<br><br>£30k in 14/15<br>£130k in 15/16<br>£222k in 16/17<br>£128k in 17/18 |
| 15         | <b>Cost per visit</b><br><br>a) Total revenue expenditure divided by total visits (physical & virtual)                                                                          | Depends on visit data                                                           | Depends on visit data                                                           | Depends on visit data                                                           | Depends on visit data                                                                                                                                      |

3. 2 of the Standards require user surveys to be completed once every three years. Both are comparative indicators rather than standards, with no set or minimum target thresholds given.

| WPLS<br>QI | Standard                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Projection<br>14-15 | Projection<br>15-16 | Projection<br>16-17 | Comment                                                                                                                                                                                                                |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | <p><b>Making a difference</b></p> <p>a) % of adults who think that using the library has helped them develop new skills</p> <p>b) % of children who think that the library helps them learn and find things out</p> <p>c) % of adults who have found helpful health and wellbeing information at the library</p> <p>d) % of adults who find the library and enjoyable, safe and inclusive place</p> <p>e) % of adults &amp; children who think that using the library has made a difference to their lives</p> | n/a                 | n/a                 | n/a                 | New impact survey to be undertaken during the 5 <sup>th</sup> Framework.                                                                                                                                               |
| 2          | <p><b>Customer satisfaction</b></p> <p>a) % adults satisfied with choice of books</p> <p>b) % adults satisfied with customer care</p> <p>c) % adults satisfied with their library</p> <p>d) overall rating (out of 10) for library used by 16s and under</p>                                                                                                                                                                                                                                                   | n/a                 | n/a                 | n/a                 | New Children and Adult surveys to be undertaken once per 3 years. The current methodology (PLUS) will be discontinued, due to high costs (between £5k - £7k), and a new survey methodology will be conducted in house. |

### Library Service Modernisation – Key Principles

The Library Service is currently engaged in a process of modernisation and transformation. Through the Freedom and Flexibility process it has identified considerable savings for the next three years, to reduce the core Library Service and One Stop Budget from £1.7 to £1.2 million.

It has also drawn up a specification for service delivery which focuses on and prioritises activity that is right for Denbighshire, rather than the 'one size fits all' approach that the new Framework of Library Standards suggests.

The key principle is to further develop libraries as Community Hubs to include a broader based range of customer service activity. The function of the Library Service would continue albeit at a reduced level in order to allow further savings and additional services to be delivered from those premises. The approach aims to secure shared building costs through the delivery of shared services at a local level.

Each Community Hub Specification will be further developed in order to provide services and activity that is specific to each community. This will include appropriate council services and in addition other activity through partners and community groups. Each 'Hub' community offer will reflect the needs, interests and aspirations of the local area it serves.

To progress the approach, a Community Hub specification has been drafted which highlights each library activity and identifies potential partners for a shared service approach. There have been initial discussions with Education and with Children and Adult Services, and Housing Services have highlighted possibilities for a Community Hub approach.

The concept of colocation and a shared service approach was recognised as good practice in the recent 'Expert Review of Public Libraries in Wales' (2014) and Denbighshire highlighted as an example of well-established good practice, with 7 of its 8 libraries already demonstrating varying degrees of colocation and multifunction.

This approach was endorsed by CyMAL at a recent meeting to explore Denbighshire's direction of travel, and was recognised as a strategy to maintain and widen library service provision within the difficult financial climate.

Mae tudalen hwn yn fwriadol wag

|                                   |                                                            |
|-----------------------------------|------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Perfformiad</b>                      |
| <b>Dyddiad y Cyfarfod:</b>        | <b>15 Ionawr 2014</b>                                      |
| <b>Aelod / Swyddog Arweiniol:</b> | <b>Cyfarwyddwr Corfforaethol: Cwsmeriaid</b>               |
| <b>Awdur yr Adroddiad:</b>        | <b>Cydlynnydd Ymchwil a Deallusrwydd<br/>Corfforaethol</b> |
| <b>Teitl:</b>                     | <b>Polisi Rhifo ac Enwi Strydoedd</b>                      |

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## 1. Am beth mae'r adroddiad yn sôn?

Ym mis Mai cytunodd y Cabinet ar bolisi newydd ar gyfer Rhifo ac Enwi Strydoedd ar gyfer y sir i ddisodli polisi 1997, a oedd wedi dyddio. Bu diddordeb penodol gan Aelodau a'r cyhoedd mewn galluogi newid enwau strydoedd er mwyn ail-enwi rhai strydoedd sydd ar hyn o bryd ag enw uniaith i fod ag enw dwyieithog newydd. Mae gweithdrefn ar gyfer gwneud hyn wedi ei gynnwys yn y polisi newydd.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Pan gytunwyd ar y polisi newydd yn y Cabinet, cytunwyd hefyd y dylai'r Pwyllgor Archwilio Perfformiad 'ystyried y cynnydd a wnaed wrth weithredu'r polisi newydd'.

## 3. Beth yw'r Argymhellion?

Yr argymhellion yw fod y Pwyllgor Archwilio:

- 3.1 yn rhoi sylwadau ynglŷn â'r cynnydd o ran gweithredu'r polisi ac yn gwneud unrhyw awgrymiadau ar gyfer gwella'r prosesau hyn; ac yn
- 3.2 yn ystyried a ddylid gwneud gwaith hyrwyddo pellach i annog newid rhagor o enwau strydoedd.

## 4. Manylion yr Adroddiad

Cytunwyd ar y polisi newydd ym mis Mai. Enwyd un stryd newydd ag enw dwyieithog yn Llangollen mewn datblygiad diwydiannol ger fferm Cilmedw.

Bu cyswilt hefyd â datblygwyr a oedd eisoes wedi bod drwy'r broses o enwi a rhifo strydoedd o dan y broses flaenorol, ond sydd naill ai'n ehangu neu ddim ond yn awr yn datblygu'r safleoedd. Un ohonynt yw cyn Blanhigfa Bronwylfa yn Llanelwy. Cafodd ei enwi yn 2009, ond dim ond nawr y mae'r safle'n cael ei ddatblygu. Un arall yw tir oddi ar Cefndy Road a Ffordd Derwen yn y Rhyl. Cafodd y safle hwn enw dwyieithog pan ddatblygwyd yr unedau diwydiannol ym Mehefin 2013. Bryn hynny nid oedd penderfyniad a fyddai'r rhan breswyl y datblygiad yn mynd rhagddo. Mae'r

datblygwr bellach wedi ymgymryd â hynny ac mae'r lleiniau preswyl wedi cael eu rhifo'n swyddogol erbyn hyn.

Mae'r newidiadau hyn gyda datblygwyr wedi digwydd yn ddiraffferth ac yn llwyddiannus.

Rydym wedi cael un cais gan aelod o'r cyhoedd i newid enw stryd. Derbyniwyd y cais yn y lle cyntaf ar ffurf cais i'r cyngor ddarparu arwyddion stryd dwyieithog ar gyfer y stryd ar unwaith. Mewn gohebiaeth eglurwyd nad oeddem yn gallu gwneud hyn heb ddilyn y polisi a'r weithdrefn newydd oherwydd bod angen i ni ymgynghori â thrigolion y stryd a rhanddeiliaid eraill cyn gwneud unrhyw newid. Cafodd y cais ei ail-gyflwyno yn dilyn y weithdrefn a dechreuwyd ar y cyfnod ymgynghori. Roedd mwyafrif bychan o'r trigolion a ymatebodd i'r ymgynghoriad o blaid y newid ac ni chafwyd gwrthwynebiad gan fudd-ddeiliaid eraill, ar wahân i bryder a leisiwyd gan Gadeirydd Cyngor Cymuned Trefnant ynglŷn â'r ffaith bod y Cyngor Sir yn ariannu newidiadau o'r fath mewn cyfnod pan fo gwasanaethau eraill yn cael eu torri.

Tra lluniom yr adroddiad hwn buom yn gohebu â Chyngor Cymuned Trefnant a gyda'n cydweithwyr yn y Gwasanaethau Prifffyrdd ac Amgylcheddol gyda'r bwriad o sicrhau cyllid ar gyfer y newid.

## **5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Nid yw gweithredu'r polisi newydd yn cyfrannu'n uniongyrchol at Flaenoriaeth Gorfforaethol. Bydd, fodd bynnag, o fudd i drigolion a chymunedau, drwy ganiatáu enwi strydoedd yn unol â diwyllianau lleol. Bydd hefyd o fudd i'r gwasanaethau brys drwy sicrhau bod strydoedd yn cael eu henwi'n glir a bydd yn gwella rhwyddineb lleoli eiddo ac ati.

## **6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

Nid yw'r polisi o reidrwydd yn achosi costau ohono ei hun. Fodd bynnag, mae'n darparu ar gyfer y posibilrwydd o newid enw strydoedd. Byddai newid enw newidiadau yn golygu y byddai dau fath o gostau. Yn gyntaf, er mwyn newid enw stryd mae angen cynnal ymgynghoriad gyda phreswylwyr ac, os bwrir ymlaen i'r ail gam, bydd angen codi hysbysiadau swyddogol yn y stryd (megis hysbysiadau a roddir ar bolion lampau pan fo cais am ganiatâd cynllunio).

Yn ail, byddai cost amnewid arwyddion stryd. Mae costau cynhyrchu a gosod arwydd newydd tua £200 - £220 yn dibynnu a oes angen un llinell o destun neu ddwy llinell o destun. Bydd nifer yr arwyddion a fydd eu hangen mewn unrhyw stryd yn amrywio gan ddibynnu ar hyd y stryd ac yn y blaen. Byddai'n rhaid i ni osod arwyddion yn ysbeidiol, ar gorneli a chyffyrdd. Fel arfer bydd y costau hyn yn cael eu hadennill oddi wrth y Cyngor Tref neu Gymuned perthnasol, os ydynt wedi cytuno i weithredu fel noddwr i'r newid. Os cytunwyd newid enw heb fod noddwr (e.e. ar gais y gwasanaethau brys), yna byddai costau amnewid yr arwyddion yn syrthio ar Gyngor Sir Ddinbych.

Yn olaf, mae risg fechan y ceir her gyfreithiol i newid enw'r stryd (er bod y broses ymgynghori wedi ei chynllunio i atal hyn rhag digwydd). Byddai hyn yn golygu

defnyddio amser staff a chael cymorth gan yr Adran Gwasanaethau Cyfreithiol a Democrataidd. Ni fyddai modd adfer y costau hynny.

## **7. Beth yw prif gasgliadau'r asesiad a wnaed o effaith y penderfyniad ar gydraddoldeb?**

Cynhaliwyd asesiad o'r effaith ar gydraddoldeb ar y polisi gwreiddiol pan gafodd ei gyflwyno i'r Cabinet. Gan fod y polisi wedi bod ar waith, nid ydym wedi gweld fod unrhyw faterion cydraddoldeb ac nid ydym wedi derbyn unrhyw gwynion sy'n ymwneud â chydraddoldeb.

## **8. Datganiad y Prif Swyddog Cyllid**

Dylai'r polisi geisio sicrhau bod y risg o gostau ychwanegol i'r cyngor yn cael ei lleihau.

## **9. Pa risgiau sydd, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Pan gafodd y polisi ei ystyried gan y Cabinet cafodd y risgiau canlynol eu nodi:

- Yn gyntaf, pe bai'r galw am newid enwau strydoedd yn fawr, yna gallai fod goblygiadau ariannol i'r awdurdod lleol neu'r Cyngor Tref a Chymuned sy'n nodd'r cais pe bai'n mynd yn ei flaen. Pe bai nifer fawr o geisiadau'n cael eu gwrthod, yna gallai hyn arwain at niweidio enw da'r Cyngor.

Diweddariad: Hyd yma, nid yw hyn wedi bod yn wir a dim ond un cais am ailenwi stryd sydd wedi dod i law.

- Yn ail, mae risg y ceir her gyfreithiol unwaith y bydd hysbysiad ail-enwi stryd wedi ei lunio. Mae'r broses ymgynghori a gynhelir cyn dyroddi unrhyw hysbysiad wedi ei chynllunio i ddatrys unrhyw broblemau posibl cyn iddynt gyrraedd y cam o wneud her gyfreithiol.

Diweddariad: Mae'n rhy fuan i ni wybod os bydd unrhyw apeliadau yn cael ei lansio. Mae'r cais cyntaf i newid enw yn dal yn y cyfnod ymgynghori ac ni fyddai unrhyw apêl (os bydd apêl) yn digwydd tan yn ddiweddarach yn y broses.

## **10. Pŵer i wneud y Penderfyniad**

Daw'r pŵer pennaf i wneud penderfyniad ynglŷn ag enwi strydoedd ac arwyddion o Ddeddf Lechyd y Cyhoedd 1925 (Adranau 17 i 19 a 29 i 31). Mae'r offeryn hwn yn rhoi pŵer i'r Awdurdod Lleol gyhoeddi a derbyn hysbysiadau enwi strydoedd cyn enwi stryd, cyhoeddi gorchmynion i enwi strydoedd, newid enw stryd, ac ymgymryd â gorfodaeth i arddangos enwau strydoedd a bennwyd yn swyddogol. Mae'n diddymu adran 160 o Ddeddf Lechyd y Cyhoedd 1875 a Deddf Cymalau Gwella Trefi 1847.

Mae gan Ddeddf Llywodraeth Leol 1972 (Adran 180 (3)) berthnasedd eilaidd. Mae'r offeryn hwn yn egluro nad yw'n bosibl cymhwyso Deddf Lechyd y Cyhoedd 1925 ynghyd â Deddf Cymalau Gwella Trefi 1847. Mae hyn yn berthnasol oherwydd bod

rhai o'r arferion a gynhwysir ym mholisi Rhifo ac Enwi Strydoedd blaenorol Cyngor Sir Ddinbych (1997) yn ymwneud â Deddf 1847.

Mae pwerau'r drefn graffu mewn perthynas â datblygu polisiâu'n cael eu nodi yn Erthygl 6.3.3 (a) o Gyfansoddiad y Cyngor, tra manylir ar y pwerau mewn perthynas ag adolygu perfformiad y Cyngor o ran amcanion polisi yn Erthygl 6.3.4 (b) y Cyfansoddiad.

**Swyddog Cyswllt:**

Cydlynnydd Ymchwil Corfforaethol a Gwybodaeth, Ffôn: 07875 689826



|                                   |                                                                                              |
|-----------------------------------|----------------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Perfformiad</b>                                                        |
| <b>Dyddiad y Cyfarfod:</b>        | <b>15 Ionawr 2015</b>                                                                        |
| <b>Aelod Arweiniol / Swyddog:</b> | <b>Aelod Arweiniol Moderneiddio a Pherfformiad<br/>Pennaeth Gwella Busnes a Moderneiddio</b> |
| <b>Awdur yr Adroddiad:</b>        | <b>Swyddog Gwella Corfforaethol</b>                                                          |
| <b>Teitl:</b>                     | <b>Adroddiad Perfformiad y Cynllun Corfforaethol<br/>(Chwarter 2 2014-15)</b>                |

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## **1. Am beth mae'r adroddiad yn sôn?**

- 1.1. Mae'r papur hwn yn cyflwyno diweddariad ynglŷn â chyflawniad Cynllun Corfforaethol 2012-17 yn niwedd chwarter 2, 2014-15.

## **2. Beth yw'r rheswm dros lunio'r adroddiad hwn?**

- 2.1. Mae angen i'r Cyngor ddeall pa gynnydd sy'n digwydd wrth gyflawni deilliannau'r Cynllun Corfforaethol. Mae adrodd yn ôl yn rheolaidd yn un o ofynion monitro angenrheidiol y Cynllun Corfforaethol er mwyn sicrhau bod y Cyngor yn gweithredu ei ddyletswydd i wella.

## **3. Beth yw'r Argymhellion?**

- 3.1. Argymhellir bod yr Aelodau'n ystyried yr adroddiad, ac yn penderfynu ar unrhyw gam pellach sydd ei angen i ymateb i unrhyw fater sy'n ymwneud â pherfformiad a amlygir yn yr adroddiad.

## **4. Manylion yr Adroddiad**

- 4.1. Mae'r adroddiad perfformiad hwn yn edrych ar y Cynllun Corfforaethol 2012-17, Cofrestr Prosiect Corfforaethol a Chytundeb Canlyniadau 2013-16. Mae'n darparu asesiad yn seiliedig ar dystiolaeth o'r sefyllfa gyfredol yn seiliedig ar eithriadau h.y. y mesuryddion sy'n Goch: Blaenoriaeth ar gyfer Gwella, neu lle bo problem gyda'r data sydd angen sylw.
- 4.2. Mae nifer o ddangosyddion a mesuryddion wedi'u hamlygu'n goch yn yr adroddiad. Mae hyn yn golygu eu bod yn cael eu nodi fel "blaenoriaeth ar gyfer gwella". Mae'r ardaloedd hyn yn cael eu crynhoi yng Nghrynodeb Weithredol yr adroddiad.
- 4.3. Mae nifer o ddangosyddion, mesuryddion a gweithgareddau heb statws hefyd. Y rheswm am hyn fel arfer yw nad yw'r data ar gael hyd yn hyn ar gyfer y dangosydd dan sylw, neu nid yw'r gweithgaredd wedi dechrau eto. Unwaith eto, mae'r manylion yn yr adroddiad.

- 4.4 Mae Crynodeb Gweithredol yr adroddiad yn cynnwys dadansoddiad o'r eithriadau allweddol, lle'r awgrymir y dylid canolbwyntio arnynt.
- 4.5 Mae'r adroddiad perfformiad hwn mewn arddull gwahanol i'r arfer. Mae'r adroddiad wedi'i gynhyrchu gyda'r System Rheoli Perfformiad newydd Verto. Mae'r system newydd ei lansio, ac mae rhai materion bychain yn yr adroddiad fydd yn cael eu trin yn ystod y cam datblygu nesaf, sef:
- Dyddiadau'n ymddangos ar echelin x, yn hytrach na chwarteri;
  - Nid yw allwedd y statws yn cyfateb â'n labeli Rhagorol, Da, Derbyniol a Blaenoriaeth ar gyfer Gwella (er bod y lliwiau'n cyfateb).

Mae rhai o'r graffiau'n anodd eu gweld oherwydd nid yw amrediad yr echelin yn briodol ar gyfer y mesur ac mae'r gwerthoedd dan sylw yn gul iawn.

## **5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

- 5.1. Mae'r adroddiad yn ymwneud â'n cynnydd i ddarparu'r Cynllun Corfforaethol. Dylai unrhyw benderfyniad a wneir gyfrannu at ddarpariaeth lwyddiannus ein Blaenoriaethau Corfforaethol.

## **6. Faint fydd yn ei gostio a sut bydd yn effeithio ar wasanaethau eraill?**

- 6.1. Mae Cynllun Corfforaethol 2012-17 yn amlinellu faint o arian yn ychwanegol y mae'r cyngor yn bwriadu ei fuddsoddi ym mhob blaenoriaeth gorfforaethol yn ystod y 5 mlynedd nesaf. Ar wahân i'r buddsoddiad ychwanegol hwnnw, cymerir yn ganiataol y gellir cyflawni'r cynllun corfforaethol o fewn y cyllidebau presennol.

## **7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb (AEC) a gynhaliwyd ar y penderfyniad? Dylai'r templed AEC wedi'i lenwi gael ei atodi fel atodiad i'r adroddiad.**

- 7.1. Cwblhawyd Asesiad o Effaith ar Gydraddoldeb ar y Cynllun Corfforaethol ac fe'i cyflwynwyd i'r Cyngor ar 9 Hydref 2012. Nid oes angen asesu'r adroddiad hwn ymhellach gan na fydd yr argymhellion ynddo yn cael effaith uniongyrchol ar ein staff a'n cymunedau.

## **8. Pa ymgynghoriadau sydd wedi eu cynnal gyda'r Pwyllgor Archwilio ac eraill?**

- 8.1. Daw'r wybodaeth yr oedd ei hangen i gynhyrchu'r adroddiad hwn gan y gwasanaethau, a chafodd fersiwn ddrafft o'r adroddiad ei drafod mewn cyfarfod o'r Uwch Dîm Arweinyddiaeth er mwyn derbyn eu safbwyntiau a'u sylwadau.

## **9. Datganiad y Prif Swyddog Cyllid**

- 9.1. Nid oes angen datganiad Prif Swyddog Cyllid ar gyfer yr adroddiad hwn.

**10. Pa risgiau sydd yna, ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

10.1. Nid oes unrhyw risg penodol yn gysylltiedig â'r adroddiad hwn. Swyddogaeth y Gofrestr Risg Corfforaethol a'r Gofrestr Risg Gwasanaethau yw dynodi (a rheoli) digwyddiadau posibl o risg a allai olygu na fyddai'r cyngor yn gallu cyflawni ei Gynllun Corfforaethol.

**11. Pŵer i wneud y Penderfyniad**

11.1. Mae rheoli perfformiad a monitro yn elfen allweddol o Raglen Cymru ar gyfer Gwella, sydd wedi ei thanategu gan ofynion statudol Deddf Llywodraeth Leol 1999 a Mesur Llywodraeth Leol (Cymru) 2009.

11.2 Mae Erthygl 6.1 y Cyfansoddiad yn amlinellu cyfrifoldebau'r Pwyllgor mewn perthynas â'r Cynllun Corfforaethol.

**Swyddog Cyswilt:**

Swyddog Gwella Corfforaethol

Ffôn: 01824 706161

Mae tudalen hwn yn fwriadol wag

# Corporate Performance Report

**Q2 2014-15**

This document provides an update on performance against the council's corporate priorities, the project register, and Outcome Agreement at the end of quarter 2, 2014-15

# TABLE OF CONTENTS

|                                                                           |           |
|---------------------------------------------------------------------------|-----------|
| <b>TABLE OF CONTENTS</b> .....                                            | <b>2</b>  |
| <b>KEY</b> .....                                                          | <b>3</b>  |
| <b>INTRODUCTION</b> .....                                                 | <b>4</b>  |
| KEY PERFORMANCE SUMMARY .....                                             | 4         |
| <b>THE CORPORATE PLAN</b> .....                                           | <b>6</b>  |
| CORPORATE PLAN PERFORMANCE REPORT .....                                   | 7         |
| <b>ECONOMY HEADLINE INDICATORS</b> .....                                  | <b>9</b>  |
| <b>OUTCOME 1 – INFRASTRUCTURE FOR GROWTH</b> .....                        | <b>11</b> |
| <b>OUTCOME 2 – SUPPORTED &amp; CONNECTED BUSINESS</b> .....               | <b>14</b> |
| <b>OUTCOME 3 – OPPORTUNITIES FOR GROWTH</b> .....                         | <b>16</b> |
| <b>OUTCOME 4 – HIGH QUALITY, SKILLED WORKFORCE</b> .....                  | <b>17</b> |
| <b>OUTCOME 5 – VIBRANT TOWNS &amp; COMMUNITIES</b> .....                  | <b>21</b> |
| <b>OUTCOME 6 – WELL PROMOTED DENBIGHSHIRE</b> .....                       | <b>23</b> |
| <b>OUTCOME 7 – STUDENTS ACHIEVE THEIR POTENTIAL</b> .....                 | <b>24</b> |
| <b>OUTCOME 8 – IMPROVING OUR ROADS</b> .....                              | <b>30</b> |
| <b>OUTCOME 9 – INDEPENDENT VULNERABLE PEOPLE</b> .....                    | <b>35</b> |
| <b>OUTCOME 10 – VULNERABLE PEOPLE ARE PROTECTED</b> .....                 | <b>38</b> |
| <b>OUTCOME 11 – CLEAN &amp; TIDY STREETS</b> .....                        | <b>39</b> |
| <b>OUTCOME 12 – ACCESS TO GOOD QUALITY HOUSING</b> .....                  | <b>43</b> |
| <b>OUTCOME 13 – SERVICES WILL CONTINUE TO DEVELOP &amp; IMPROVE</b> ..... | <b>47</b> |
| <b>OUTCOME 14 – FLEXIBLE &amp; COST-EFFECTIVE COUNCIL</b> .....           | <b>50</b> |
| <b>PROJECT REGISTER</b> .....                                             | <b>53</b> |
| <b>OUTCOME AGREEMENT</b> .....                                            | <b>56</b> |
| OUTCOME AGREEMENT PERFORMANCE REPORT .....                                | 56        |
| <b>OUTCOME 1 – IMPROVING OUR ROADS</b> .....                              | <b>59</b> |
| <b>OUTCOME 2 – STUDENTS ACHIEVE THEIR POTENTIAL</b> .....                 | <b>63</b> |
| <b>OUTCOME 3 – INDEPENDENT VULNERABLE PEOPLE</b> .....                    | <b>65</b> |
| <b>OUTCOME 4 – ACCESS TO GOOD QUALITY HOUSING</b> .....                   | <b>69</b> |
| <b>OUTCOME 5 – REDUCED ECONOMIC &amp; FUEL POVERTY</b> .....              | <b>73</b> |

## KEY

Each outcome contains a number of indicators, performance measures, and improvement activities. This content is used to determine how good the current position of the council is, which is based on contextual data to enable a more robust understanding of our performance.

## THE COLOURS

| Colour | Action Status          | Measure Status             |
|--------|------------------------|----------------------------|
| Green  | On Target              | Excellent                  |
| Yellow | Experiencing Obstacles | Good                       |
| Orange | At Risk                | Acceptable                 |
| Red    | Compromised            | Priority for Improvement   |
| Grey   | No data                | No data or is a count only |

## THE EVALUATION

- The default methodology for performance evaluation is where the upper quartile reflects the transition to Excellent, and the Wales median reflects the transition to a Priority for Improvement.
- This is true for most except our education attainment indicators, where the 'best in Wales' reflects the transition to Excellent and the Wales median reflects the transition to a Priority for Improvement.
- The default position for project / activity reporting is documented in the project management methodology, summarised above (Action Status).

## INTRODUCTION

This performance report looks at the Corporate Plan 2012-17, the Corporate Project Register, and the Outcome Agreement 2013-16. It provides an evidence-based assessment of the current position on an exceptions basis i.e. those measures that are Red: Priority for Improvement, or where there is an issue with the data that needs to be raised. Those measures that are currently showing an acceptable, good or excellent status are not examined in any great detail within this report, but are available to view through the new Verto Performance Management System. Below is a summary of the key issues identified.

## KEY PERFORMANCE SUMMARY

## THE CORPORATE PLAN

- It should be noted that there are a number of projects within the Economy, Vulnerable People's Independence, and Modernisation outcomes for which we don't have updates. Project Managers must update Verto with an overall Delivery Confidence status in order for us to provide a status update.
- There are a few indicators in the Economy outcome for which we require further information in order to establish the thresholds for Excellence and Intervention.
- We have not yet identified a data source for [school leavers that go on to study for a level 4 qualification in a STEM subject](#), although it's an indicator that's been identified as significant to Denbighshire. It's important that the management information required to monitor this indicator is captured.
- [The percentage of school leavers with an approved qualification](#) has improved considerably in 2013-14, but narrowly missed the 'acceptable' threshold. This is, therefore, still considered a priority for improvement.
- Denbighshire has achieved excellent performance in its family group for the overall condition of principal (A) and non-principal (B) and (C) roads, but [the percentage of non-principal/classified B roads that are in overall poor condition](#) continues to be a priority for improvement, and is currently worst in our family group.
- There is an issue with extracting data for the measure around [the percentage of damaged roads and pavements made safe within target time](#) (Category 1: Dangerous / Hazardous). Currently this data is held in Symology, but it appears that jobs are not being closed off in the system in a timely manner, even if completed on time. This is being investigated by the Service.
- There are two measures relating to [street cleanliness and dog fouling](#) that were to be informed by a survey of City, Town & Community Councils. These will now be withdrawn from the Corporate Plan as the decision has been made to no longer carry out the Survey.



- Corporately, our ability to respond to Stage 1 complaints and complete performance appraisals within corporate timescales remains a Priority for Improvement.

## PROJECT REGISTER

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- [Excellent Housing](#) - The project is currently being reviewed to ensure future milestones are aligned with the expectations and needs of the Housing service.
- [West Rhyl Coastal Defence Scheme](#) - The scheme has been fully developed and, following extensive consultation (internally and externally), planning permission had been approved. Officers have worked with Welsh Government Regeneration and Flooding Teams, and Welsh European Funding Office to identify sufficient funding to continue the scheme. The task now is to procure works that satisfy the conditions of the grant scheme.

This is the summary position for each outcome in the Corporate Plan as at September 30, 2014. The overall evaluation for each outcome has been determined by taking account of the indicators, performance measures, and improvement activity.

### DEVELOPING THE LOCAL ECONOMY

|                           |                                    |            |
|---------------------------|------------------------------------|------------|
| <a href="#">Outcome 1</a> | Infrastructure for growth          | ACCEPTABLE |
| <a href="#">Outcome 2</a> | Supported and connected businesses | ACCEPTABLE |
| <a href="#">Outcome 3</a> | Opportunities for growth           | ACCEPTABLE |
| <a href="#">Outcome 4</a> | High quality skilled workforce     | ACCEPTABLE |
| <a href="#">Outcome 5</a> | Vibrant towns and communities      | ACCEPTABLE |
| <a href="#">Outcome 6</a> | Well-promoted Denbighshire         | UNKNOWN    |

### IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS

|                           |                                  |            |
|---------------------------|----------------------------------|------------|
| <a href="#">Outcome 7</a> | Students achieve their potential | ACCEPTABLE |
|---------------------------|----------------------------------|------------|

### IMPROVING OUR ROADS

|                           |                     |      |
|---------------------------|---------------------|------|
| <a href="#">Outcome 8</a> | Improving our roads | GOOD |
|---------------------------|---------------------|------|

### VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

|                            |                                 |           |
|----------------------------|---------------------------------|-----------|
| <a href="#">Outcome 9</a>  | Independent vulnerable people   | GOOD      |
| <a href="#">Outcome 10</a> | Vulnerable people are protected | EXCELLENT |

### CLEAN AND TIDY STREETS

|                            |                        |           |
|----------------------------|------------------------|-----------|
| <a href="#">Outcome 11</a> | Clean and tidy streets | EXCELLENT |
|----------------------------|------------------------|-----------|

### ENSURING ACCESS TO GOOD QUALITY HOUSING

|                            |                                |            |
|----------------------------|--------------------------------|------------|
| <a href="#">Outcome 12</a> | Access to good quality housing | ACCEPTABLE |
|----------------------------|--------------------------------|------------|

### MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS

|                            |                                   |            |
|----------------------------|-----------------------------------|------------|
| <a href="#">Outcome 13</a> | Services will continue to improve | GOOD       |
| <a href="#">Outcome 14</a> | Flexible and efficient workforce  | ACCEPTABLE |

CORPORATE PLAN PERFORMANCE REPORT

**Please Note:** The performance report is in a different format than usual. This report has been generated from the new Verto Performance Management System. The system has just been launched, and there are some minor issues in the report that will be dealt with during its next development phase, namely:

- Dates appear on the x-axis, rather than quarters;
- The status key is not consistent with our labels of Excellent, Good, Acceptable, and Priority for Improvement (although the colours are consistent).
- Some graphs are hard to view because the axis range is not appropriate to the measure and the values concerned are very narrow.

CONTEXT

|                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Areas of Responsibility</b></p> | <p><b>Denbighshire's Corporate Priorities for 2012–17 are:</b></p> <ul style="list-style-type: none"> <li>• Developing the local economy</li> <li>• Improving performance in education and the quality of our school buildings</li> <li>• Improving our roads</li> <li>• Vulnerable people are protected and are able to live as independently as possible</li> <li>• Clean and tidy streets</li> <li>• Ensuring access to good quality housing</li> <li>• Modernising the council to deliver efficiencies and improve services for our customers</li> </ul>                                                                                                                                                                                                                                                                                                                                                      |
| <p><b>Strategic Statement</b></p>     | <p>Denbighshire is one of the highest performing councils in Wales. Over the lifetime of this Corporate Plan, the council aims to maintain this status and deliver further improvements. Denbighshire wants to become an excellent council and to compare favourably with the best authorities outside of Wales. To do this, we must continue to provide consistently good services and strive for excellence, despite having less money to spend.</p> <p>The financial environment means that money is tight, and that is as true for the council as it is for households and individuals. We have less money to invest in services than we have had in the past, and that means we need to be clear about where our priorities lie. This Corporate Plan not only sets out what our priorities are for 2012-17, but it also says how much additional funding we think is needed to deliver those priorities.</p> |

To identify the priorities for our Corporate Plan, we undertook a significant amount of research, analysis, and engagement work, which highlighted a number of important themes for our communities.

The emerging themes then underwent significant consultation to refine and develop them into what are now the priorities within our Corporate Plan. Each of our priorities will have to be approached in a different way. Some are about changing the way the whole council works, whilst others will be delivered by a small number of council services working together. Some will take several years to deliver and will require a significant amount of financial investment, whilst others may be achievable relatively quickly and may require additional effort and human resources, rather than substantial amounts of new money. The priorities focussing on the economy and education, in particular, have a timescale beyond the five years of this plan. Although we expect to see real progress in these priority areas, we believe that the full benefits will be realised beyond 2017.

In order to continue to provide high quality services to our residents, it is essential that we modernise the council and exploit technology to become more efficient and cost-effective. Changing the way we work will enable us to divert valuable resources to support services to the public. Delivering our modernisation agenda will be the key to protecting frontline services and protecting jobs during the next five years, which is why this is one of the priorities within our Corporate Plan. It is not only important in its own right, but it also underpins our other priorities.

This is, without question, the most ambitious Corporate Plan that the council has ever had, but it is also achievable. By delivering this plan, we can make a significant and lasting difference to the people and communities of Denbighshire.





## ECONOMY HEADLINE INDICATORS

|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Headline Summary</b></p> | <p>The overall status for these headline indicators is Yellow: Good.</p> <p>Denbighshire has made particularly good progress in terms of business demography (the number of new businesses, and the one and three year survival rates of existing businesses). Although an improvement was expected, due to the improvement in the national economy over the last 12 months, Denbighshire's position has improved at a rate greater than other counties, and has gone from being Acceptable (or worse) to now being Excellent.</p> <p>It should be noted that we have identified a set of 16 priority activities/projects across the whole program (Outcomes 1-6 of this Corporate Plan). From an original long list of projects, we think the 16 we've selected will have the most impact on the headline indicators, and we're focusing our efforts on them.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <p><b>Rationale</b></p>        | <p>Denbighshire residents, in common with communities across Wales, have stressed the importance of reviving the local economy to provide a sound base for all other development. By and large, it is businesses that deliver economic growth. As a local authority, however, together with other local and regional partners, we can help by creating and supporting the conditions that allow those businesses to be successful and flourish. The establishment of the North Wales Economic Ambition Board offers opportunities for the county that we will enable local businesses to take advantage of.</p> <p>We will focus on ensuring the right infrastructure is in place, that Denbighshire's workforce has the right skills and that our businesses are aware of current and future opportunities for growth. We will also promote Denbighshire as a great place to live, work, visit and do business in. We will make it easier for businesses to operate, wherever possible reducing bureaucracy, streamlining processes and providing high quality advice and support. As an employer and purchaser of goods and services, we will also play our part in supporting the local economy.</p> <p>A healthy economy also depends on vibrant, economically active communities. Therefore, we will also focus on realising local ambition in our towns and rural communities, and on improving outcomes for individuals by tackling the persistent deprivation concentrated in some parts of Rhyl and Upper Denbigh.</p> <p>The six Outcomes within the Economic &amp; Community Ambition priority will have a discrete set of indicators according to their theme (e.g.</p> |

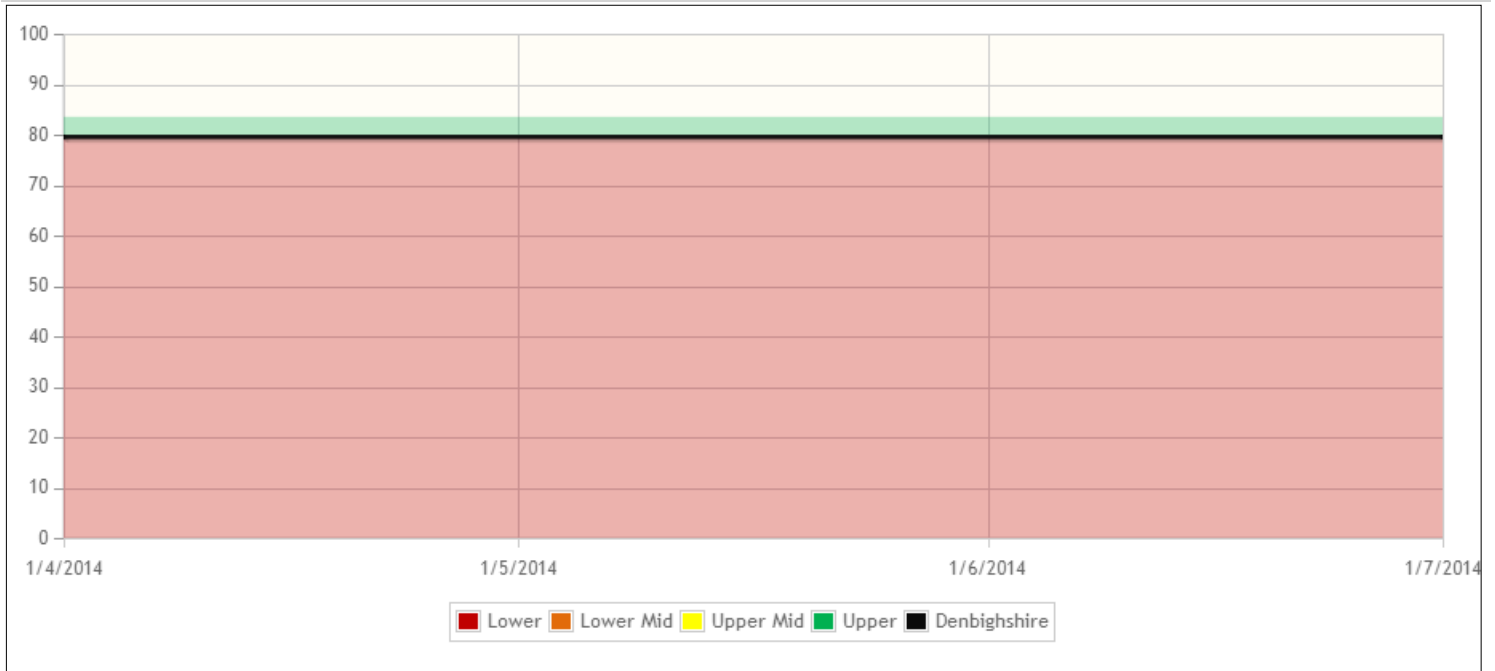
|                              |                                                                                                                                                                                                                  |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                              | infrastructure), but collectively should enable progress against this cluster of indicators by laying the foundations for economic growth.                                                                       |
| <b>Contributing Services</b> | Business Improvement & Modernisation, Economic & Business Development, Communication, Marketing & Leisure, Education Services, Finance & Assets, Highways & Environmental Services, Planning & Public Protection |
| <b>Indicators</b>            |                                                                                                                                                                                                                  |
| ECAHeadline1                 | % Job Seekers Allowance claimant count                                                                                                                                                                           |
| ECAHeadline2                 | Median Household Income                                                                                                                                                                                          |
| ECAheadline3                 | The count of births of new enterprises                                                                                                                                                                           |
| ECAheadline4                 | 1 year survival rate of new enterprises                                                                                                                                                                          |
| ECAheadline5                 | 3 year survival rate of new enterprises                                                                                                                                                                          |
| ECAheadline6                 | Turnover of Denbighshire based businesses (£m)                                                                                                                                                                   |

## OUTCOME 1

### Infrastructure for growth

|                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>                                                                           | <p>The overall status for this Outcome is Orange: Acceptable. There are no exceptions to report on, but there are two indicators without status. This is because we have Denbighshire's data, but the service is doing some work to consider thresholds for excellence and improvement. Further detail can be found below.</p> <p>It is worth noting the high proportion of Denbighshire businesses trading online, which endorses the importance of strengthening our digital infrastructure.</p> <p>Another point of note is that there is much work being done at a regional level through the North Wales Economic Ambition Board to improve the infrastructure across the region. This includes support for the preparation of a business case for electrification of the railway, which is being led by the Welsh Government.</p> |
| <b>Rationale</b>                                                                                 | <p>In order to enable business and industry to develop, we need the right infrastructure to be in place. The availability, reliability and speed of broadband are important elements, as is the availability of and access to business premises.</p> <p>In order to focus our work, we have identified a cross-county cluster of Priority Strategic Employment Sites. These sites were identified by assessing them against the following criteria: proposals that meet the strategic objectives of the Authority; demonstrate the need/demand for the scheme/s; deliver value for money in maximising the use of public funding; can be delivered to schedule; and that provide wider social benefits to the County and local communities.</p>                                                                                         |
| <b>Contributing Services</b>                                                                     | Highways & Environmental Services, Economic & Business Development, Finance & Assets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Indicators</b>                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|  BusSurv1.9     | The percentage of businesses selling or sourcing goods or services online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|  OFCOMsuperfast | Denbighshire's OFCOM five-point ranking for superfast broadband availability                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|  OFCOMtakeup    | Denbighshire's OFCOM five-point ranking for broadband take-up                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|  ECA1.1i        | The percentage of available land on Priority Strategic Employment Sites                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

where restrictions/hindrances to development are removed from the legal title (as a % of all available land)

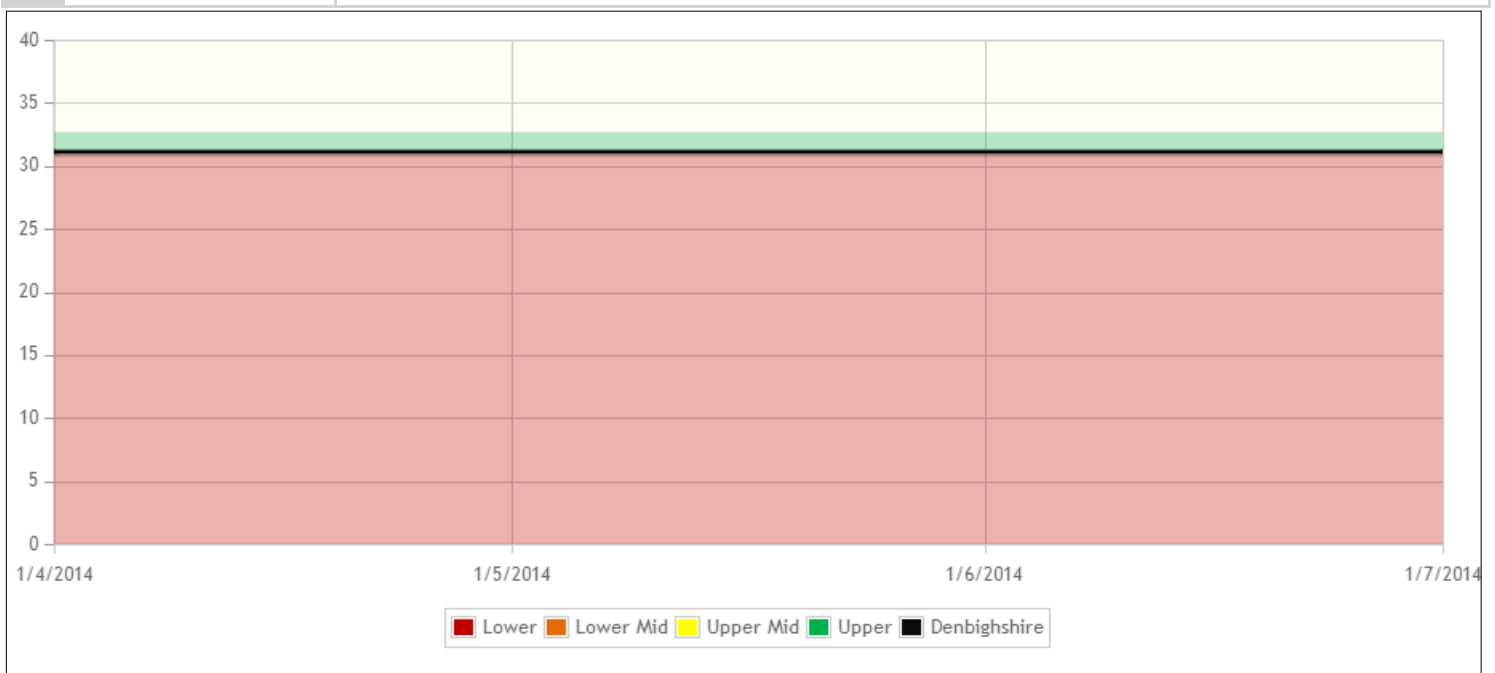


**Latest Data Comment**

25.107 ha / 62.144 acres. The service is currently doing some further work in order to establish thresholds for Excellence, Good, Acceptable, and Priority for Improvement.

**ECA1.2i**

The percentage of available land on Priority Strategic Employment Sites ready to be developed (i.e. with planning permission), as a % of all available land on PSES



**Latest Data Comment**

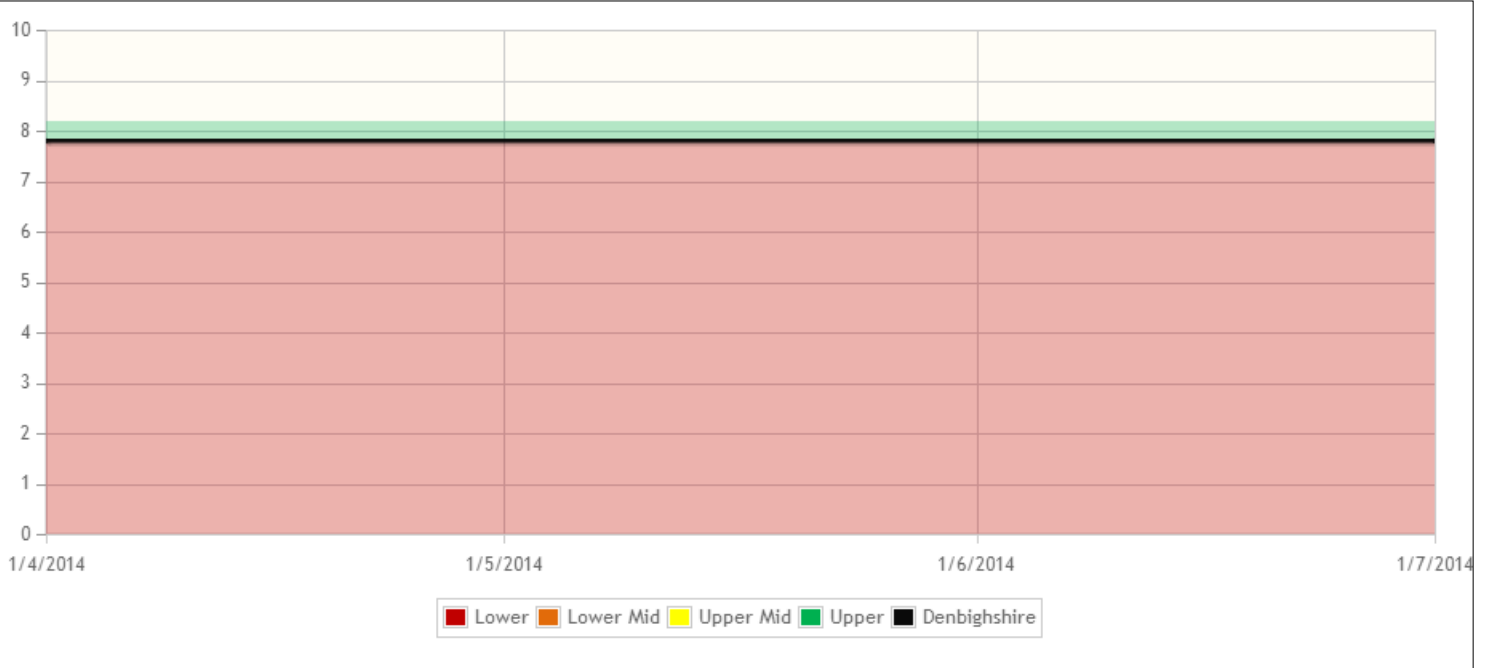
25.107 ha / 62.144 acres. The service is currently doing some further work in order to



establish thresholds for Excellence, Good, Acceptable, and Priority for Improvement.

ECA1.3i

The percentage of available land on Priority Strategic Employments Sites developed, as a percentage of all available land on PSES's



**Latest Data Comment**

25.107 ha / 62.144 acres. The service is currently doing some further work in order to establish thresholds for Excellence, Good, Acceptable, and Priority for Improvement.

**Activities**

|          |                                     |          |          |
|----------|-------------------------------------|----------|----------|
| ECA 1.2a | Digital Denbighshire                | 15/07/13 | 31/10/15 |
| ECA 1.3b | Priority Strategic Employment Sites | 06/05/14 | 31/03/23 |

**OUTCOME 2**

**Supported and connected businesses**

**Outcome Summary**

The overall status for this Outcome is Red: Priority for Improvement. As well as two exceptions within this Outcome (detailed below) there is one that has no status as the data is not yet available. Again, details as to when data will be available are below.

**Rationale**

As an employer and purchaser of goods and services we want to play our part in supporting the local economy, which is why we've included indicators pertaining to procurement.

It's also important that we support businesses by offering accessible, easily interpreted advice (which can include signposting), and that we remove complexity from the regulatory process.

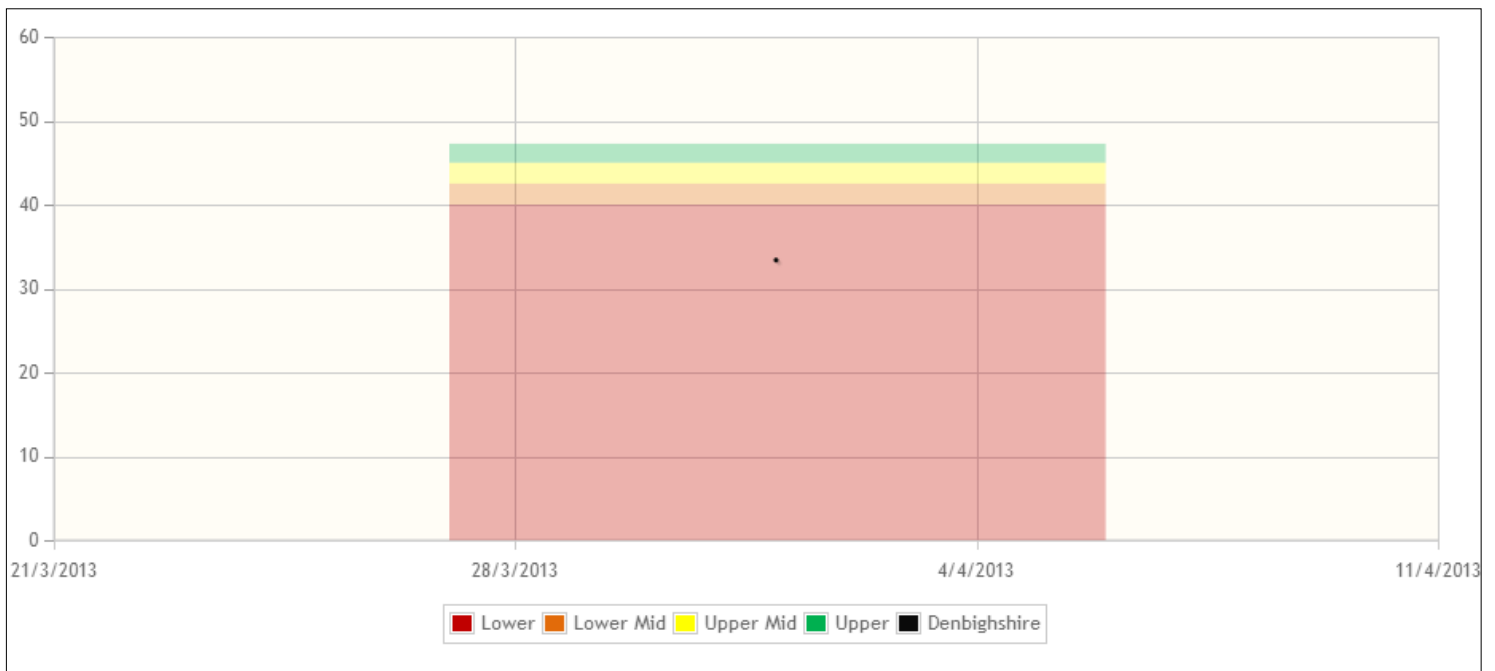
Future business support work will focus on encouraging business networking, and highlighting new market opportunities.

**Contributing Services**

Economic & Business Development, Finance & Assets

**Indicators**

|         |                                               |
|---------|-----------------------------------------------|
| FAA406m | Local procurement as a % of total procurement |
|---------|-----------------------------------------------|



**Latest Data Comment**

These thresholds reflect our ambition for where we want to be 10 years from now, once the Supportive Procurement project is delivered and embedded. Hence, we expect its position to be a Priority for Improvement at present. It should be noted that, in this context, local equates to North Wales.

|            |                                                                                            |
|------------|--------------------------------------------------------------------------------------------|
| BusSurv4.2 | % of businesses satisfied with quality of advice/support                                   |
| BusSurv4.1 | % of businesses satisfied with access to advice/support                                    |
| BusSurv3.2 | % of regulated businesses that are satisfied with the efficiency of the regulation process |

#### Latest Data Comment

This is a new annual indicator, based on a survey that the Planning & Public Protection service is conducting at the moment. The data will be available at the end of Q3.

|         |                                                                                  |
|---------|----------------------------------------------------------------------------------|
| ECA2.2i | The percentage of contracts worth over £2 million with community benefit clauses |
|---------|----------------------------------------------------------------------------------|

#### Latest Data Comment

Data is not yet available for this indicator. Means of collecting the relevant information will be enabled through the implementation of e-sourcing software, which the project team is working on. The software should be implemented by March 2015, so data should be available during 2015/16.

### Activities

|          |                                                                      |          |          |
|----------|----------------------------------------------------------------------|----------|----------|
| ECA 2.1a | Business Advice & Support                                            | 12/09/13 | 12/09/15 |
| ECA 2.1b | Better Business for All (BFC Phase 1 - Planning & Public Protection) | 06/05/14 | 31/12/15 |
| ECA 2.3a | Supportive Procurement (Phase 1 - Procurement Strategy)              | 02/12/13 | 28/11/14 |
| ECA 2.3b | Supportive Procurement (Phase 2 - Local Supplier Development)        | 01/05/14 | 31/10/14 |

## OUTCOME 3

### Opportunities for growth

|                              |                                                                                                                                                                                                                                                                                                                  |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall status for this Outcome is Orange: Acceptable. There are two indicators for which we don't yet have data (see comments below), but there is a project in place to identify the appropriate data sources.                                                                                             |
| <b>Rationale</b>             | Identifying opportunities for future growth will enable us to consider whether our infrastructure is suitable, and target any promotional activity. We know we have a good opportunity in terms of Tourism, but there will be other sectors too, and sectors that may afford higher value jobs for our citizens. |
| <b>Contributing Services</b> | Economic & Business Development, Communication, Marketing & Leisure                                                                                                                                                                                                                                              |

### Indicators

|         |                                                     |
|---------|-----------------------------------------------------|
| CMLI10  | STEAM - Total revenue derived from Tourism          |
| CMLI11  | STEAM - Total number employed in the tourism sector |
| ECA3.1i | No. of businesses in the tourism sector             |
| ECA3.2i | No. of new business in Growth Sectors               |

#### Latest Data Comment

Data is not yet available for this indicator, due to the fact that the Growth Sectors have not yet been identified. Identification of Denbighshire's Growth Sectors will be an output from the New Sectors Growth Potential, and Regional Growth Opportunities projects, as will be the ability to source data to enable reporting against the indicator.

|         |                                                          |
|---------|----------------------------------------------------------|
| ECA3.3i | No. of Denbighshire residents employed in Growth Sectors |
|---------|----------------------------------------------------------|

#### Latest Data Comment


Data is not yet available for this indicator, due to the fact that the Growth Sectors have not yet been identified. Identification of Denbighshire's Growth Sectors will be an output from the New Sectors Growth Potential, and Regional Growth Opportunities projects, as will be the ability to source data to enable reporting against the indicator.

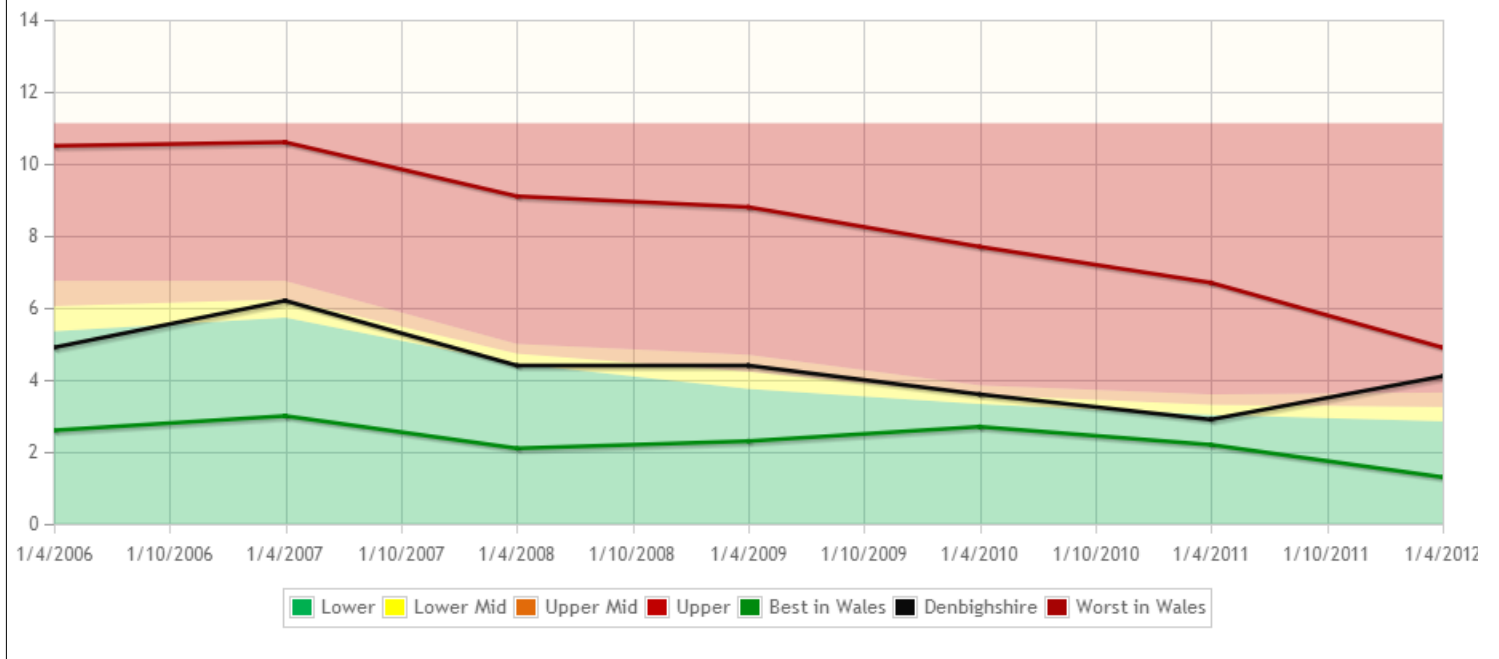
### Activities

|            |                                                                                                                   |          |          |
|------------|-------------------------------------------------------------------------------------------------------------------|----------|----------|
| ECA 3.1a-c | Tourism Growth Plan                                                                                               | 05/06/14 | 11/03/15 |
| ECA 3.1a-d | Rhyl Coastal Facilities (Phase 1)                                                                                 | 01/01/14 | 31/03/15 |
| ECA 3.2a   | New Sectors Growth Potential                                                                                      | 01/01/15 | 01/03/17 |
| ECA 3.2b/d | Regional Growth Opportunities / Adv. Manufacturing/Energy & Environmental technologies supply chain opportunities | 11/06/14 | 11/02/15 |
| ECA 3.2c   | OpTic/St Asaph Business Park Development                                                                          | 15/10/13 | 31/10/14 |

## OUTCOME 4

### High quality skilled workforce

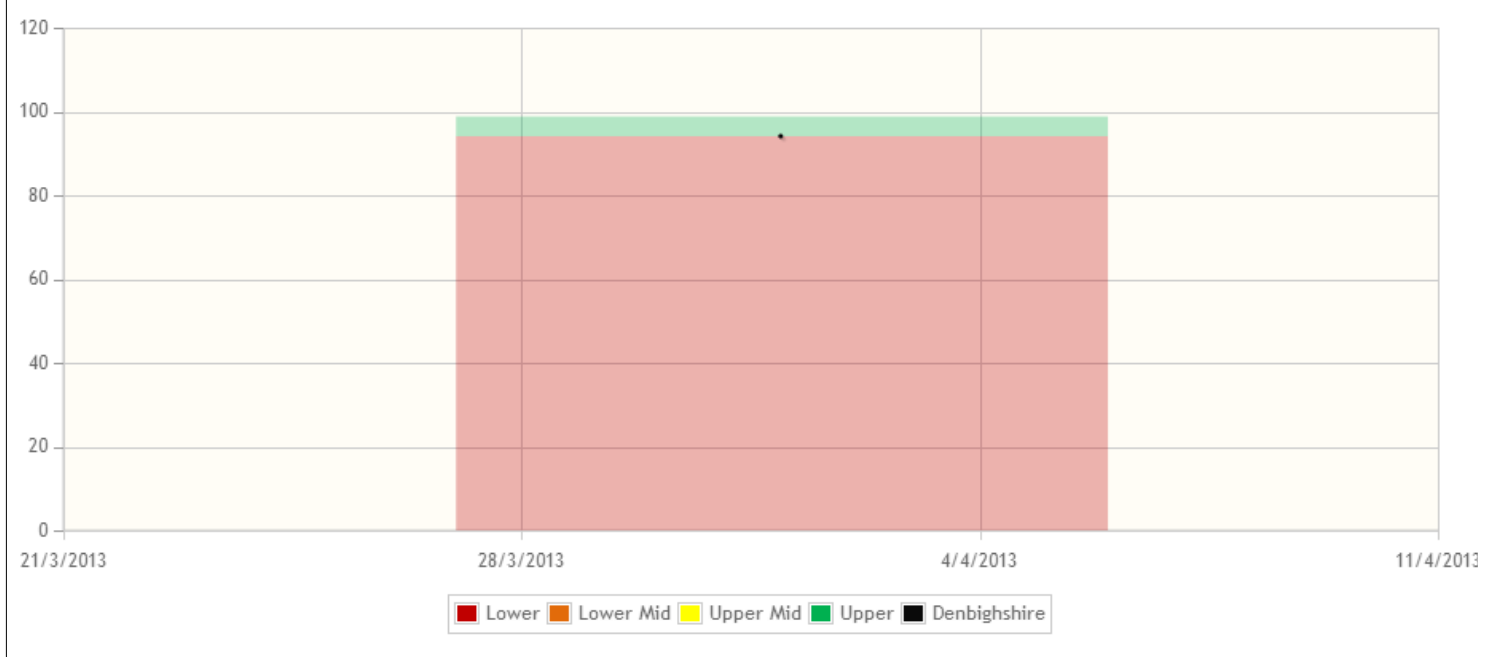
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|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>                                                                   | <p>The overall status for this Outcome is Orange: Acceptable. There are indicators that are performing below an acceptable level, and these are detailed below. There are also two indicators that don't yet have a status, due to the fact that the service needs to do some work to establish thresholds. Again, these are detailed below.</p> <p>In support of this Outcome, we've been a key contributor in the development of the Regional Skills &amp; Employment Plan that has been prepared through North Wales Economic Ambition Board, ensuring that Denbighshire's requirements feature. This plan will regionally address our ambitions around Higher Level Skills for growth sector jobs, as well as support for economically inactive /those furthest from workplace.</p> <p>We recognise we need to do more to understand what needs to be done re adult/working age skills and access to employment.</p> |
| <b>Rationale</b>                                                                         | <p>In order to attract high skilled, well paid jobs, businesses will need to be able to access staff with the appropriate skills for the trade.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Contributing Services</b>                                                             | <p>Education Services</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Indicators</b>                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|  Ed004i | <p>The percentage of children aged 16 - 18 Not in Education, Employment or Training, at the preceding 31 August in Denbighshire</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |



**Latest Data Comment**

This represents 53 young people. This is the figure for the 2012/13 academic year (which represents the 2013/14 financial year), and it is an increase from 36 young people in the 2011/12 academic year. This was reported in Q4 2013/14. New data (for academic year 2013/14) is not available until summer 2015.

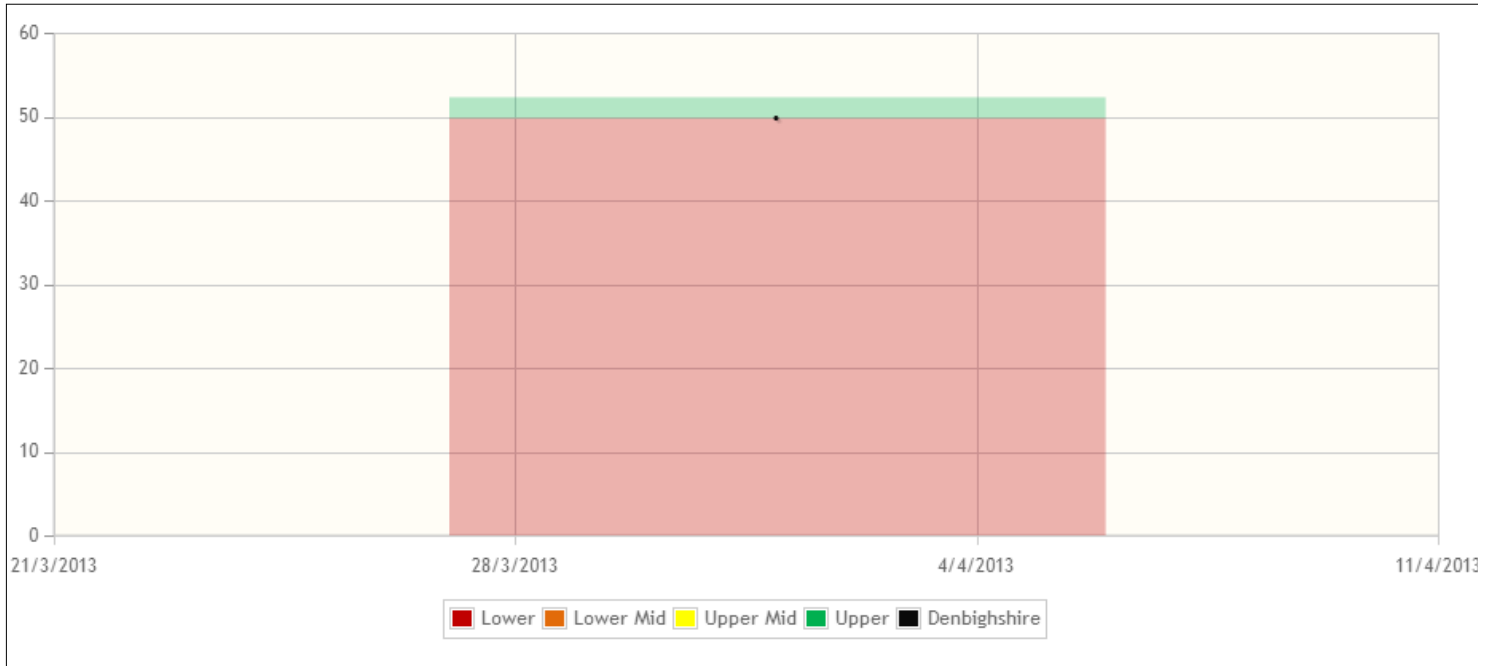
|             |                                                                               |
|-------------|-------------------------------------------------------------------------------|
| ECA4.6i     | % of the population aged 18 to 24 claiming JSA                                |
| BusSurv3.3a | % of businesses reporting unfilled vacancies due to unsuitable applicants     |
| BusSurv3.3b | % of businesses reporting difficulty recruiting staff with the right skills   |
| ECA4.7i     | % of pupils leaving school at 16 attaining Level 2 in at least 1 STEM subject |



**Latest Data Comment**

Currently awaiting further information from the service in order to establish thresholds for Excellence, Good, Acceptable, and Improvement, but performance for 2013/14 Academic Year was 94.1%. This is a new indicator, which explains the absence of historic data.

ECA4.8i % of pupils leaving school at 18 attaining Level 3 in at least 1 STEM subject



**Latest Data Comment**

Currently awaiting further information from the service in order to establish thresholds for Excellence, Good, Acceptable, and Improvement, but performance for the 2013/14 Academic Year was 49.8%. This is a new indicator, which explains the absence of historic data.

ECA4.9i % of pupils going on to study L4 or a degree in STEM subjects

**Latest Data Comment**

This indicator has been assigned a Red: Priority for Improvement status due to the fact that the data has not been provided.

ECA4.10i % of people of working age in Denbighshire who are self employed

**Activities**

|                   |            |          |          |
|-------------------|------------|----------|----------|
| ECA 4.1 b, 4.2a-d | Pathways + | 13/10/14 | 30/11/15 |
|-------------------|------------|----------|----------|

Much work has been done to scope out this project, which is specifically about improving the careers pathway support and advice available to young people in Denbighshire.

THE CORPORATE PLAN

|                                                                                                                                                                                                                                                                                                            |                                                  |          |          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|----------|----------|
| ECA<br>4.2a/4.3a/<br>4.3c                                                                                                                                                                                                                                                                                  | ASPIRE                                           | 07/04/14 | 31/08/20 |
| <p>This project features three previously individual ones: Careers Advice &amp; Support; Career Pathways in Advance Manufacturing, Energy &amp; Environmental technologies, and Advanced Skills for Growth Sectors. The project will be developed on a regional basis, rather than Denbighshire alone.</p> |                                                  |          |          |
| ECA 4.4a                                                                                                                                                                                                                                                                                                   | Enterprise & Entrepreneurship Skills Development | 31/12/14 | 31/08/20 |
| <p>This project is due to start in Q4 2014-15.</p>                                                                                                                                                                                                                                                         |                                                  |          |          |



## OUTCOME 5

### Vibrant towns and communities

|                              |                                                                                                                                                                                                                                                                       |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The current status for this Outcome is Orange: Acceptable. There is one exception, and details can be found below.                                                                                                                                                    |
| <b>Rationale</b>             | A healthy economy depends on vibrant, economically active communities. We will focus on realising local ambition in our towns, and on improving outcomes for individuals by tackling the persistent deprivation concentrated in some parts of Rhyl and Upper Denbigh. |
| <b>Contributing Services</b> | Business Improvement & Modernisation, Communication, Marketing & Leisure, Finance & Assets, Highways & Environmental Services, Economic & Business Development, Planning & Public Protection                                                                          |

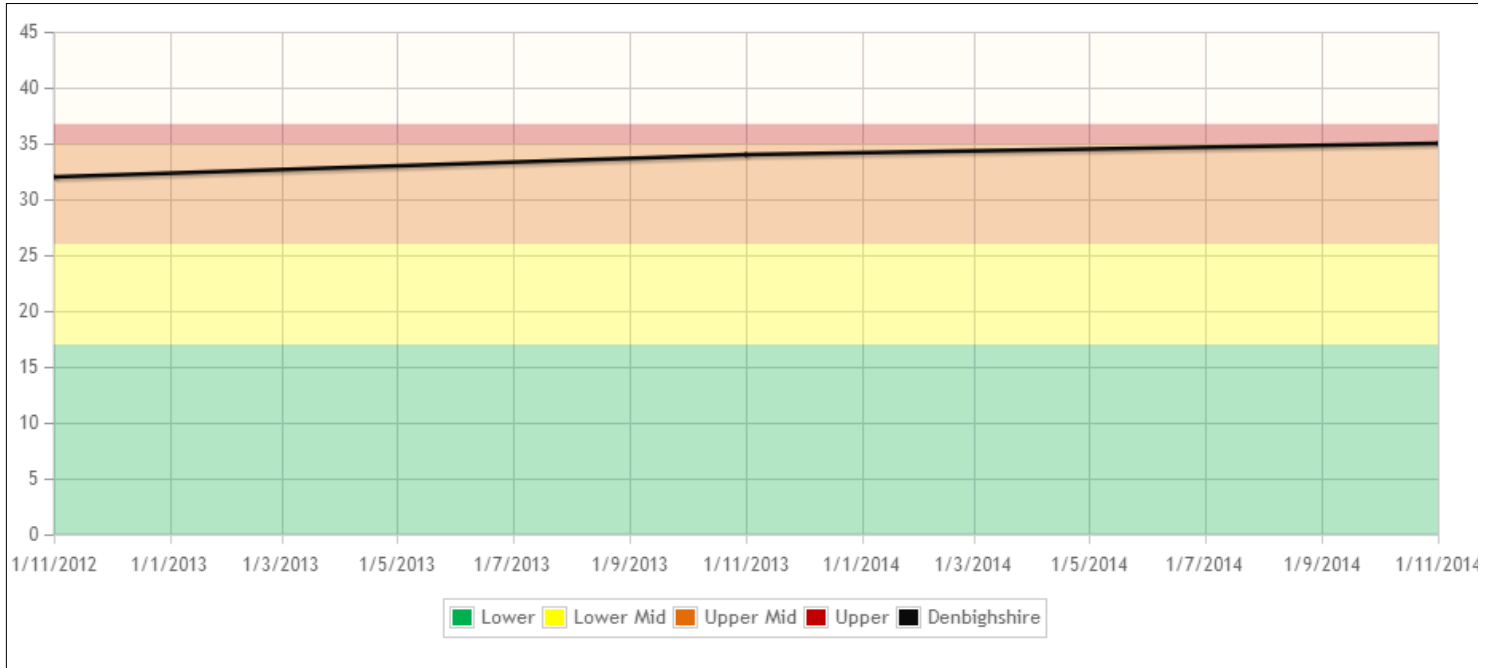
#### Indicators

|            |                                                                          |
|------------|--------------------------------------------------------------------------|
| ECA5.1i    | % of vacant town centre premises (Denbighshire average)                  |
| RSQ11      | % of residents reporting overall satisfaction with their town centre     |
| RSQ2       | % of town residents reporting overall satisfaction with their local area |
| BusSurv2.1 | % of town centre businesses reporting confidence in future prospects     |

#### Latest Data Comment

The data source for this indicator is the Business Survey that was recently conducted. The town centre business (i.e. High Street) responses need to be isolated from the rest of the responses here, and will be available for inclusion in the forthcoming Q2 Cabinet report.

|         |                                                                  |
|---------|------------------------------------------------------------------|
| ECA5.2i | % of LSOA that fall into the 10% most deprived in Wales          |
| ECA5.3i | No. of LSOA with a claimant count (%) greater than Great Britain |
| ECA5.4i | No. of LSOA with a median household income below Wales           |



**Latest Data Comment**

The source of this data is the Welsh Index of Multiple Deprivation (WIMD), which is updated every three years, and for which we've just received the 2014 update. In 2011 34 of Denbighshire LSOAs had a median household income lower than that of the rest of Wales. This has now increased to 35. Since 2011, an area of Denbigh has improved so was removed from the count, but Llandrillo and an area of Llangollen have been added.

|         |                                                                      |
|---------|----------------------------------------------------------------------|
| ECA5.5i | % of the rural working age population claiming Job Seekers Allowance |
|---------|----------------------------------------------------------------------|

**Activities**

|                                                                                                                                                                                                                                                                                     |                                          |          |          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|----------|----------|
| ECA 5.1c                                                                                                                                                                                                                                                                            | Town Centre Growth & Diversificaton Plan | 15/07/14 | 31/03/17 |
| TBC                                                                                                                                                                                                                                                                                 | Changing the Perceptions of Rhyl         |          |          |
| This new project's aim is to create a town with a positive self-image that will become a more sustainable place to live, work, do business and visit by having a clearly coordinated approach to press, marketing and communications to start changing perceptions around the town. |                                          |          |          |
| ECA 5.3a<br>RGF 03                                                                                                                                                                                                                                                                  | The Honey Club, Rhyl                     | 08/02/13 | 30/11/15 |
| ECA 5.3a<br>RGF 10                                                                                                                                                                                                                                                                  | 49 - 55 Queen Street                     | 01/09/14 | 31/03/15 |
| ECA 5.3a<br>RGF 02                                                                                                                                                                                                                                                                  | West Rhyl Housing Improvement            | 01/09/13 | 30/09/15 |

## OUTCOME 6

### Well-promoted Denbighshire

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | This status of this Outcome has not been classified, due to the fact that there are no Indicators for the Outcome. The two projects associated with the Outcome are focussed on our ability to attract business to Denbighshire, and service prospective businesses well. They should have a positive influence overall on our Headline Indicators, and also on some of the other Outcomes (e.g. Outcome 3, Opportunities for Growth, and Outcome 1, Infrastructure). |
| <b>Rationale</b>             | This Outcome focusses on Denbighshire's ability to support its progress in developing the rest of its outcomes by effectively promoting the county.                                                                                                                                                                                                                                                                                                                   |
| <b>Contributing Services</b> | Communication, Marketing & Leisure; Finance & Assets                                                                                                                                                                                                                                                                                                                                                                                                                  |

### Activities

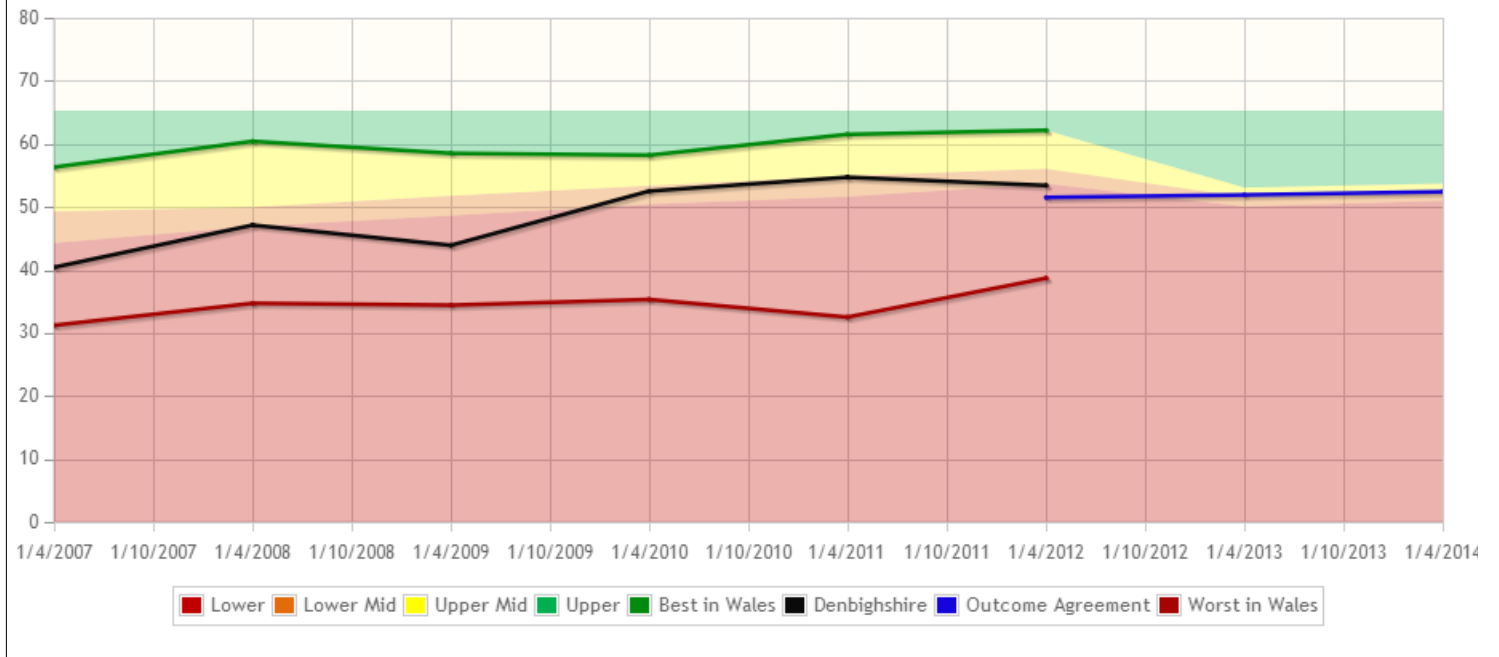
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|-----------------|---------------------------------------|----------|----------|
| ECA 6.1 a-c     | Locate in Denbighshire                | 17/04/14 | 04/02/15 |
| ECA 6.2b / 1.3a | Enquiry Handling for Sites & Premises | 24/11/14 | 30/06/15 |

This project is due to start in Q3 2014-15.

## OUTCOME 7

## Students achieve their potential

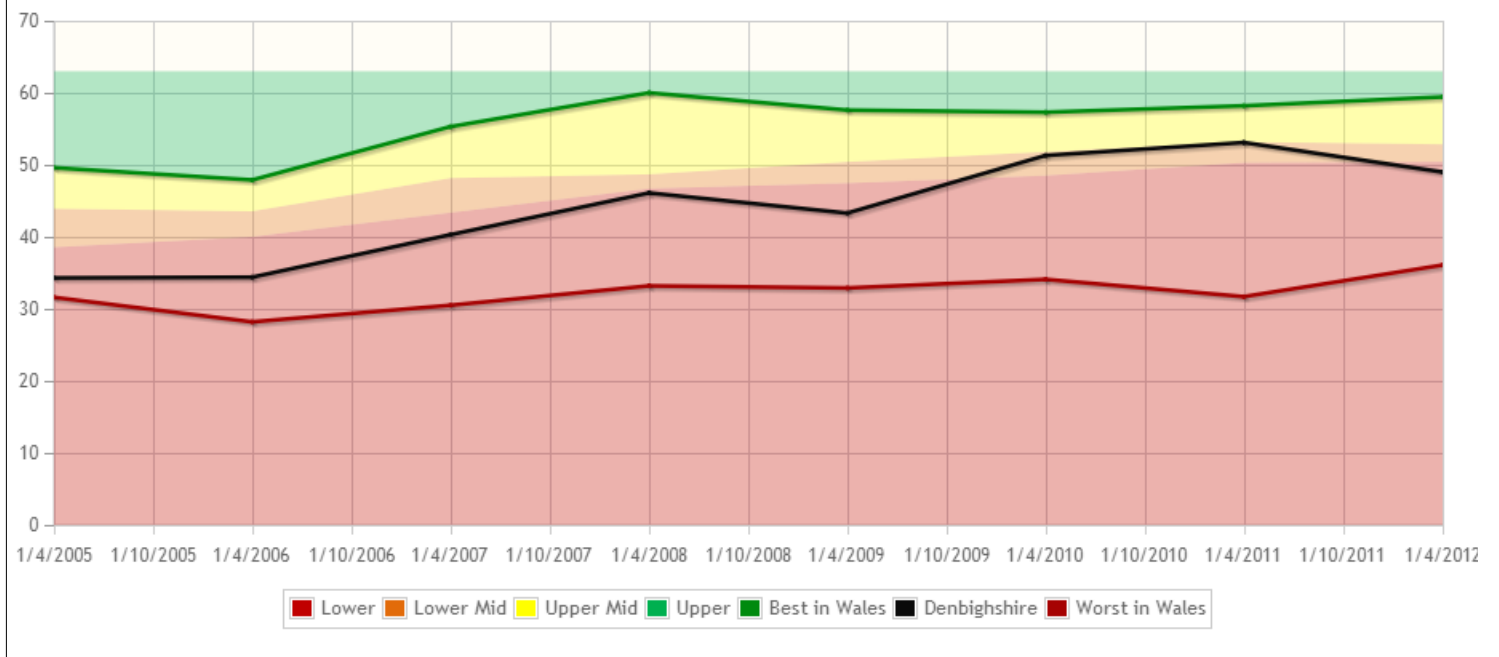
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|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | We are using a higher benchmark for excellence for educational attainment where 'Green: Excellent' is the best in Wales. The overall position for this outcome is Orange: Acceptable. There are four indicators that are considered to be a priority for improvement, and one performance measure. These are all detailed below.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Rationale</b>             | The performance of pupils in Denbighshire has improved significantly in recent years. However, we believe that there remains room for improvement in terms of how well our children perform at school. Not only do we want our children to be the highest performers in Wales, but also we want to narrow the gap between Denbighshire and the top performing authorities in the UK. In doing so, we also want to reduce the gaps in performance between different groups of learners, such as those from less well-off backgrounds. The school environment can affect attendance and performance in schools, and many school buildings in Denbighshire are in need of improvement and modernisation in order to provide facilities that support 21st century teaching and learning environments. |
| <b>Contributing Services</b> | Customers & Education Support, Education Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Indicators</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Ed001i                       | The average capped points score for pupils aged 15 at the preceding 31 August in schools maintained by the local authority (all pupils)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Ed005i                       | The percentage of pupils achieving the level 2 threshold including English/Welsh and maths (all pupils)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |



**Latest Data Comment**

Performance fell by 1.3% in 2012/13, which is mainly attributed to a significant drop in performance at Prestatyn High where the cohort was not as strong as 2011/12. Substantial support for Prestatyn High and other targeted schools has been put in place to improve English and Maths. Provisional data for this indicator suggests 'Good' performance in 2013/14 at 55.6%

|        |                                                                                                 |
|--------|-------------------------------------------------------------------------------------------------|
| Ed006i | The percentage of pupils achieving the level 2 threshold or vocational equivalents (all pupils) |
| Ed009i | The percentage of pupils who achieve the Core Subject Indicator at Key Stage 4 (all pupils)     |

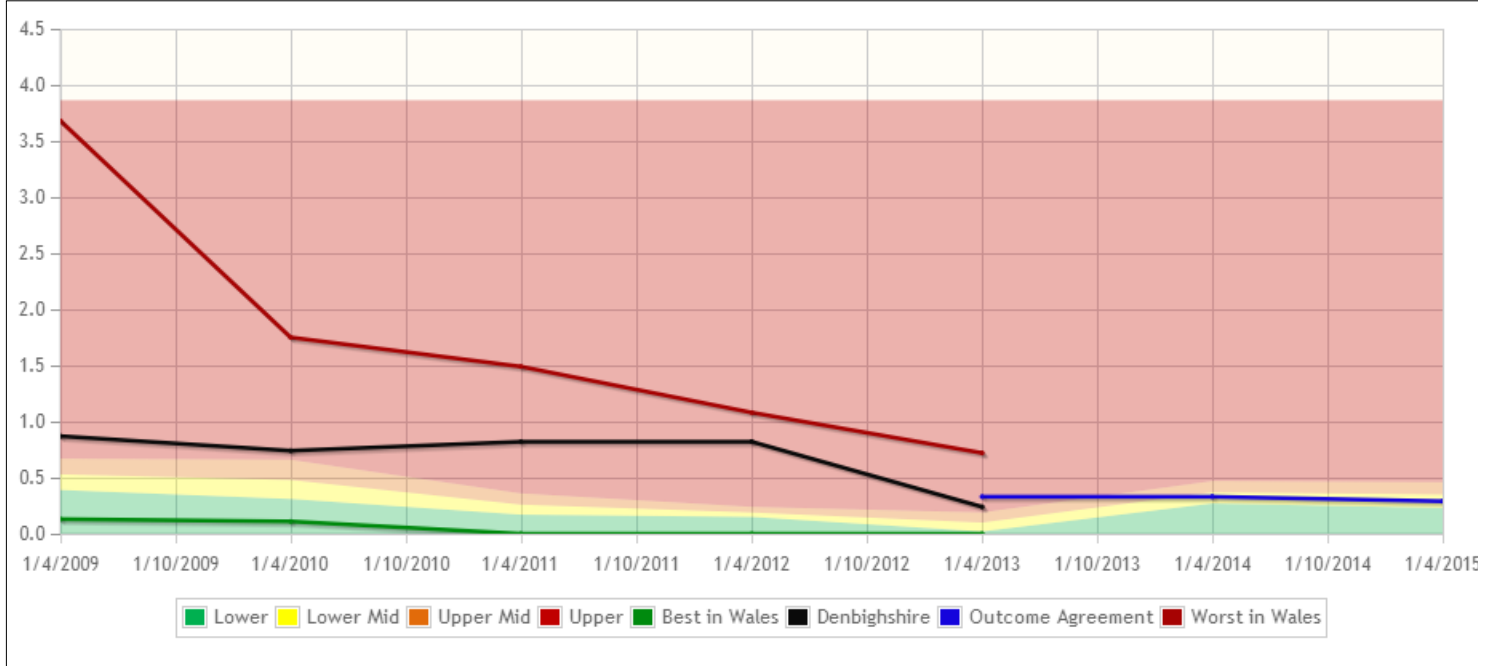


**Latest Data Comment**

Data for 2012/13 demonstrates a sharp decline in performance by 4.1%. This reflects the

reduction in Maths in the 3 largest high schools. Support has been put in place to improve Maths, and schools are being monitored to ensure that they closely track Mathematics, English / Welsh and Science. Provisional data suggests 'Good' performance in 2013/14, with 52.5%

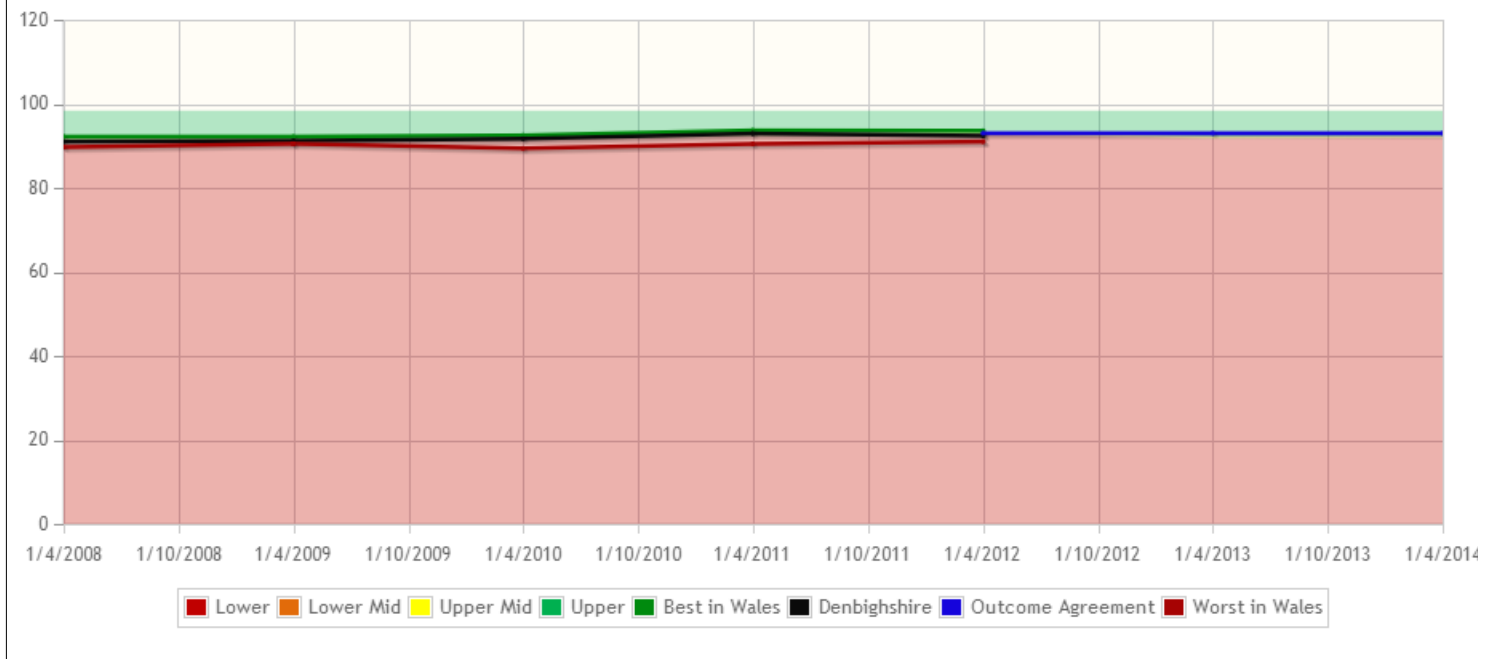
|  |         |                                                                                                                                                                                                                                                                |
|--|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Ed204c  | The average number of school days lost from school per total fixed term exclusions                                                                                                                                                                             |
|  | Ed205c  | The number of fixed term exclusions from school (total)                                                                                                                                                                                                        |
|  | EDU002i | The percentage of pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification. |



**Latest Data Comment**

Significant improvement in 2013-14, but continued improvement elsewhere has meant that the 'acceptable' threshold was missed by 0.05%. This is attributed to pupil fluctuations (Rhyl High fluctuates between 9-13%). Denbighshire is in the top 10 for level 1 qualifications.

|  |           |                                                                                             |
|--|-----------|---------------------------------------------------------------------------------------------|
|  | EDU003all | The percentage of pupils who achieve the Core Subject Indicator at Key Stage 2 (all pupils) |
|  | EDU016a   | Percentage of pupil attendance in primary schools                                           |
|  | EDU016b   | Percentage of pupil attendance in secondary schools                                         |

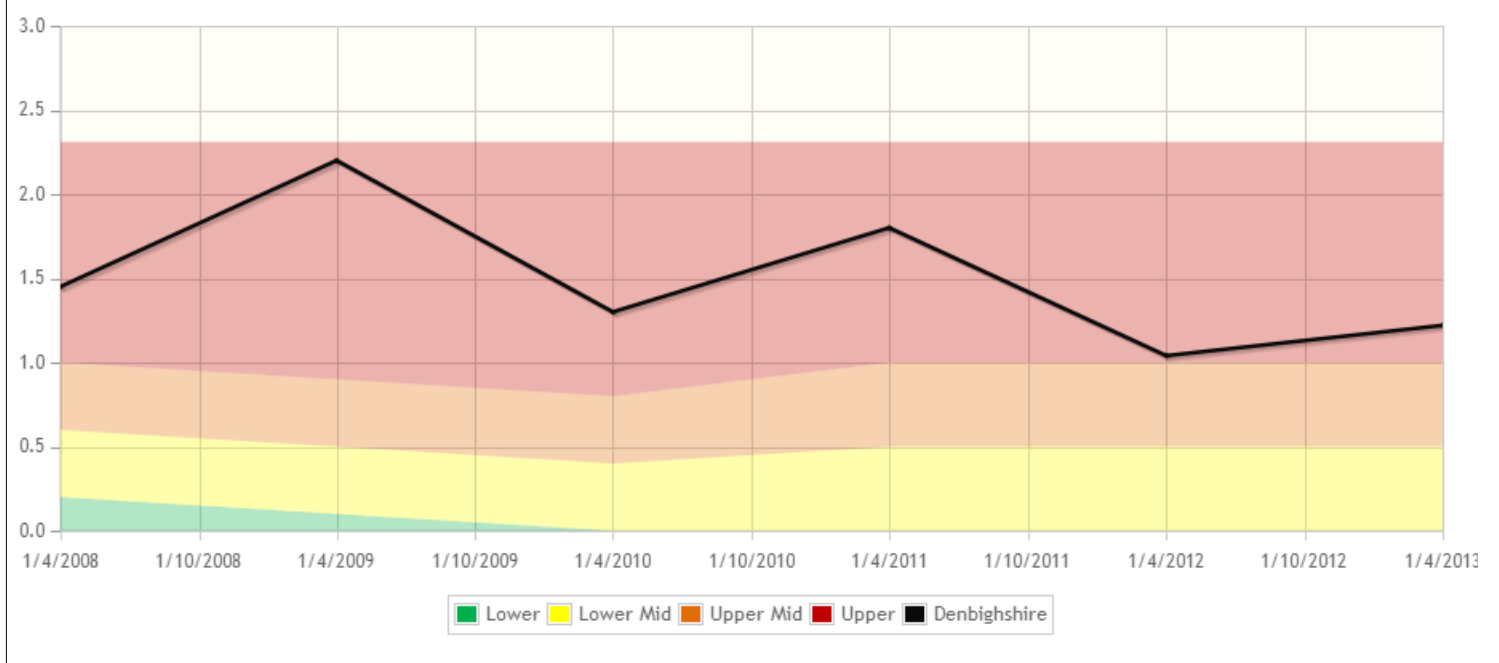


**Latest Data Comment**

Attendance fell by 0.53% in 2012/13. This can be attributed to illness severely affecting 5 secondary schools in December 2012; and the unexpected death of a pupil at Dinas Bran, which saw attendance in the school drop by 3.5% for January 2013.

**Measures**

|  |                |                                                                                                   |
|--|----------------|---------------------------------------------------------------------------------------------------|
|  | <b>LMEd20a</b> | The number of deficit places as a percentage of the total school places in Denbighshire (Primary) |
|--|----------------|---------------------------------------------------------------------------------------------------|



**Latest Data Comment**

Primary deficit places rose by 0.18% for 2013/14, but the overall trend is still improving. This indicator is closely linked to the Modernising Education programme and a strategy is

in place to reduce the deficit to 0 by the end of the Corporate Plan in 2016/17.

|         |                                                                                                     |
|---------|-----------------------------------------------------------------------------------------------------|
| LMEd20b | The number of deficit places as a percentage of the total school places in Denbighshire (Secondary) |
| LMEd21a | The number of surplus places as a percentage of the total school places in Denbighshire (Primary)   |
| LMEd21b | The number of surplus places as a percentage of the total school places in Denbighshire (Secondary) |
| LMEd22a | The number of school places provided through mobile classrooms (Primary)                            |
| LMEd22b | The number of school places provided through mobile classrooms (Secondary)                          |

### Activities

|         |                                                                                                                             |          |          |
|---------|-----------------------------------------------------------------------------------------------------------------------------|----------|----------|
| CES102a | Funding the 21st Century Schools Programme and wider Modernising Education Programme                                        | 01/04/14 | 01/08/19 |
| CES110a | Extension and remodelling of Glan Clwyd                                                                                     | 01/10/13 | 01/09/16 |
| CES111a | To reduce the reliance on mobile accommodation                                                                              | 01/04/14 | 31/03/15 |
| CES112a | To progress business cases for further investment in the school estate                                                      | 01/04/14 | 31/03/15 |
| EDUa003 | Review current provision for students who access the Behaviour support Service and remodel as appropriate                   | 01/04/13 | 31/03/15 |
| EDUa004 | Review current cluster arrangements and remodel in order to provide greater opportunity for innovation and curriculum focus | 01/04/13 | 31/03/15 |
| EDUa005 | Revisit Service Level Agreement with GwE                                                                                    | 01/04/14 | 31/03/15 |
| EDUa006 | Celebrating teacher achievements / good practice through an award scheme (Excellence Denbighshire for teachers)             | 01/04/14 | 31/03/15 |
| EDUa007 | Preparing students in Denbighshire for PISA                                                                                 | 01/04/14 | 31/03/15 |
| EDUa008 | Literacy, Numeracy & ICT Skills development in schools                                                                      | 01/04/14 | 31/03/15 |
| EDUa009 | Soft skills / skills for employment                                                                                         | 01/04/14 | 31/03/15 |
| EDUa010 | Regional skills and Employment Plan                                                                                         | 01/04/14 | 31/03/15 |
| EDUa011 | Careers advice and support                                                                                                  | 01/04/14 | 31/03/15 |
| EDUa012 | Work experience opportunities                                                                                               | 01/04/14 | 31/03/15 |
| EDUa013 | Apprenticeships                                                                                                             | 01/04/14 | 31/03/15 |



THE CORPORATE PLAN

|          |                                                                         |          |          |
|----------|-------------------------------------------------------------------------|----------|----------|
| EDUa014  | Links between schools, colleges and employers                           | 01/04/14 | 31/03/15 |
| EDUa015  | Advanced skills for growth sectors                                      | 01/04/14 | 31/03/15 |
| EDUa016  | Enterprise & Entrepreneurship skills development                        | 01/04/14 | 31/03/15 |
| PR000044 | Rhyl New School                                                         | 22/10/12 | 11/07/16 |
| PR000052 | Ysgol Y Llys - Extension, Remodel & Refurbishment                       | 30/11/10 | 30/09/14 |
| PR000055 | Bodnant Community School Extension and Refurbishment                    | 20/12/12 | 31/12/16 |
| PR000057 | Ysgol Bro Dyfrdwy Area School: Extension and Refurbishment, Cynwyd Site | 01/06/12 | 01/09/14 |
| PR000062 | Welsh Medium Primary's North Denbighshire - Ysgol Twm o'r Nant          | 16/01/12 | 31/08/14 |
| PR000044 | Rhyl New School                                                         | 22/10/12 | 11/07/16 |
| PR000052 | Ysgol Y Llys - Extension, Remodel & Refurbishment                       | 30/11/10 | 30/09/14 |
| PR000055 | Bodnant Community School Extension and Refurbishment                    | 20/12/12 | 31/12/16 |
| PR000057 | Ysgol Bro Dyfrdwy Area School: Extension and Refurbishment, Cynwyd Site | 01/06/12 | 01/09/14 |
| PR000062 | Welsh Medium Primary's North Denbighshire - Ysgol Twm o'r Nant          | 16/01/12 | 31/08/14 |

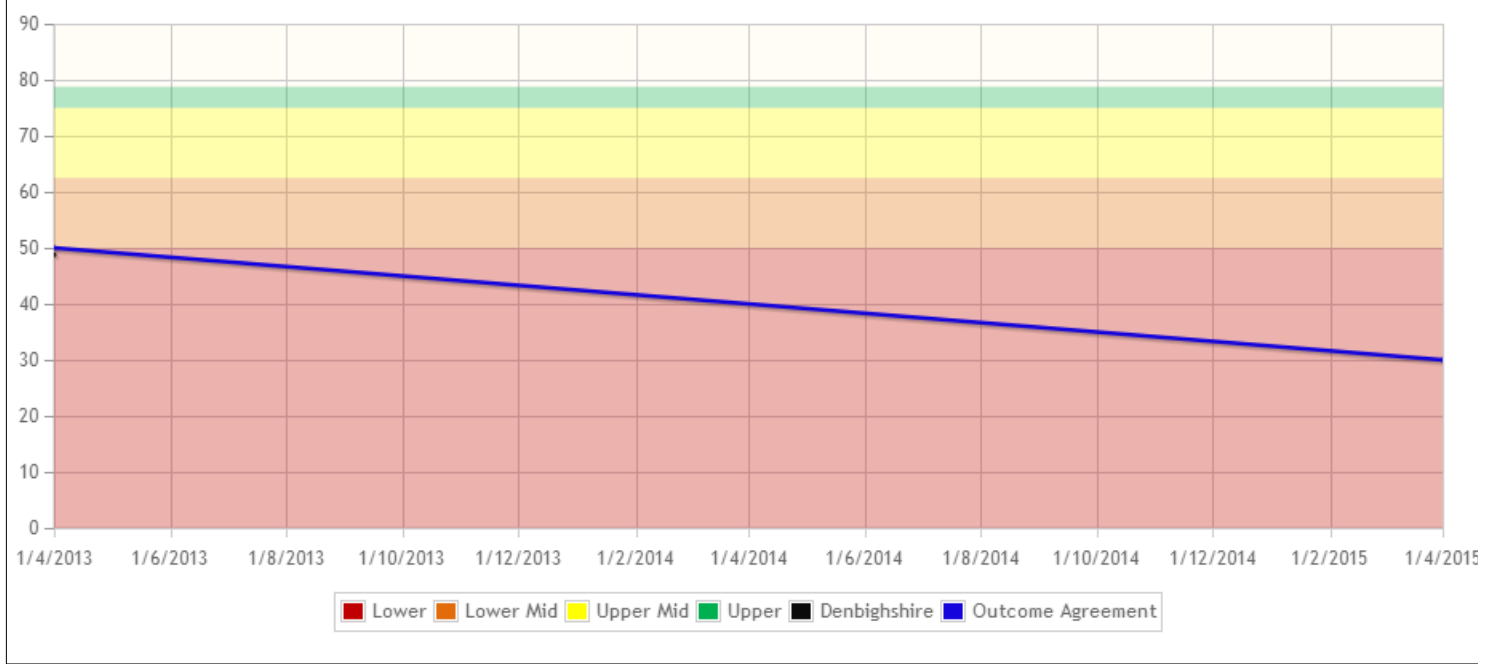
**OUTCOME 8**

**Residents and visitors to Denbighshire have access to a safe and well-managed road network**

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | We compare our position for the road condition indicators with a group of similar rural local authority areas in Wales. Overall, the current position for this outcome is Yellow: Good. There are two indicators that are considered to be a priority for improvement, and one performance measure. One further performance measure is also new to 2014/15 and is annual; therefore no data will be available until April. These are all detailed below. |
| <b>Rationale</b>             | The council is the highway authority for all of the adopted highways within Denbighshire (other than trunk roads). The way that the council fulfils its statutory duty, as the highway authority, will therefore impact on virtually all of our residents, and all of our visitors. We need to maintain and manage the roads in the most cost effective manner that we can, ensuring that we get the best outcomes possible from our limited budgets.    |
| <b>Contributing Services</b> | Highways & Environmental Services                                                                                                                                                                                                                                                                                                                                                                                                                        |

**Indicators**

|                |                                                                                                                           |
|----------------|---------------------------------------------------------------------------------------------------------------------------|
| <b>HES101i</b> | The percentage of respondents reporting satisfaction with the council's work in maintaining rural roads in good condition |
|----------------|---------------------------------------------------------------------------------------------------------------------------|

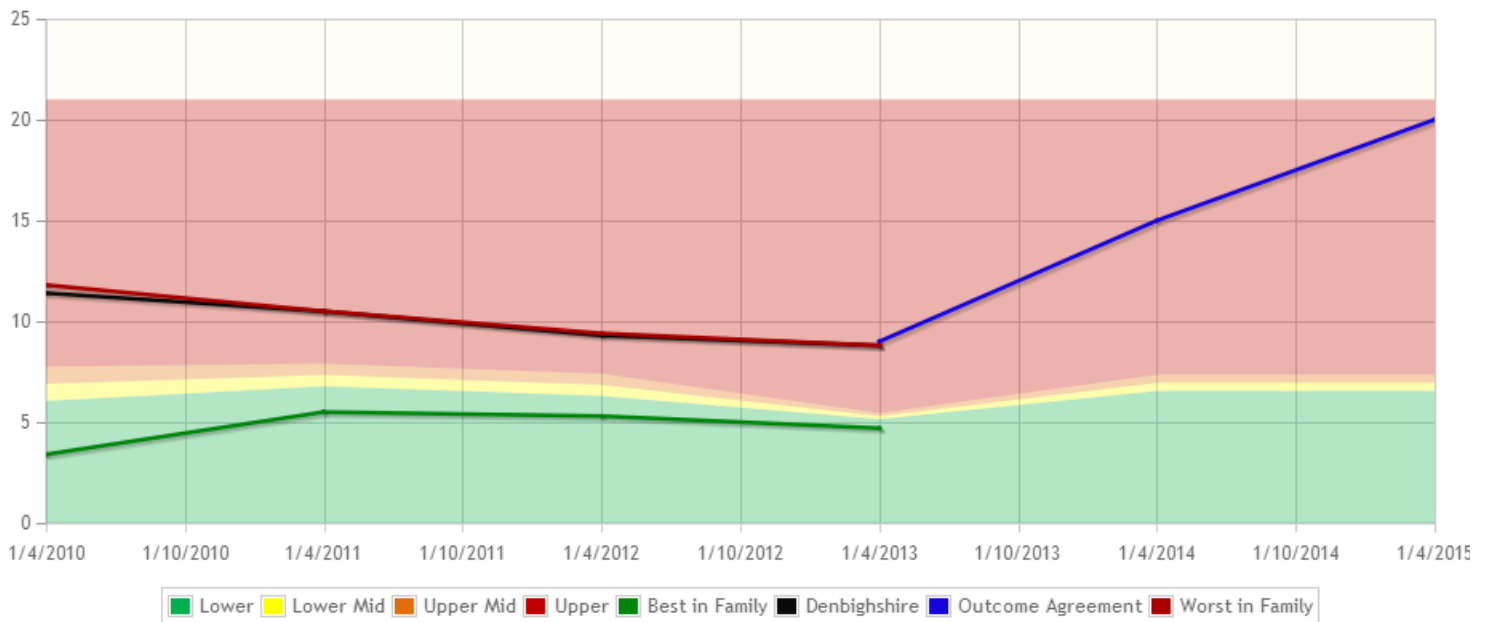


**Latest Data Comment**

The 'acceptable' threshold was missed by just 1%, which equates to around 9 people in

the survey. 2013/14 was also the baseline year for this indicator. Denbighshire is switching its focus of spend from reactive to proactive work across all road categories in future. However, with budget reductions we should not expect public perceptions to improve.

|         |                                                                                                                                                                    |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RSQ09A  | The percentage of respondents reporting satisfaction with the council's work in maintaining main roads in good condition (excluding don't know)                    |
| RSQ09B  | The percentage of respondents reporting satisfaction with the council's work in maintaining streets in towns and villages in good condition (excluding don't know) |
| THS012  | The percentage of principal (A) and non-principal (B) and (C) roads that are in overall poor condition                                                             |
| THS011a | The percentage of principle A roads that are in overall poor condition                                                                                             |
| THS011b | The percentage of non-principal/classified B roads that are in overall poor condition                                                                              |



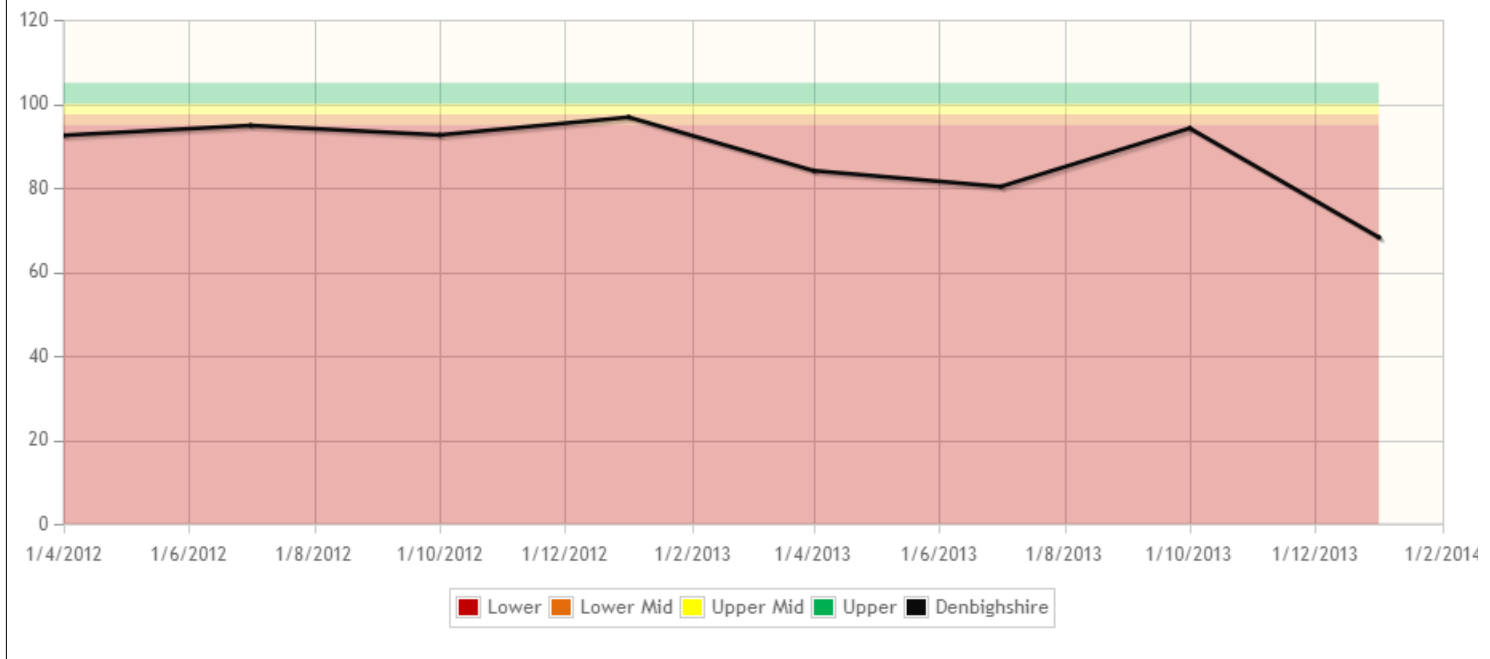
**Latest Data Comment**

Denbighshire improved by 0.5% in 2013/14, but is again the worst in our family group (Carmarthenshire, Ceredigion, Conwy, Gwynedd, Anglesey, Monmouthshire, Pembrokeshire, Powys and The Vale of Glamorgan). Resources have to be rationed in this service area, but the service is working to switch the focus of spend from reactive to proactive across all road categories. Budget reductions, however, will have an adverse impact.

|         |                                                                                       |
|---------|---------------------------------------------------------------------------------------|
| THS011c | The percentage of non-principal/classified C roads that are in overall poor condition |
|---------|---------------------------------------------------------------------------------------|

Measures

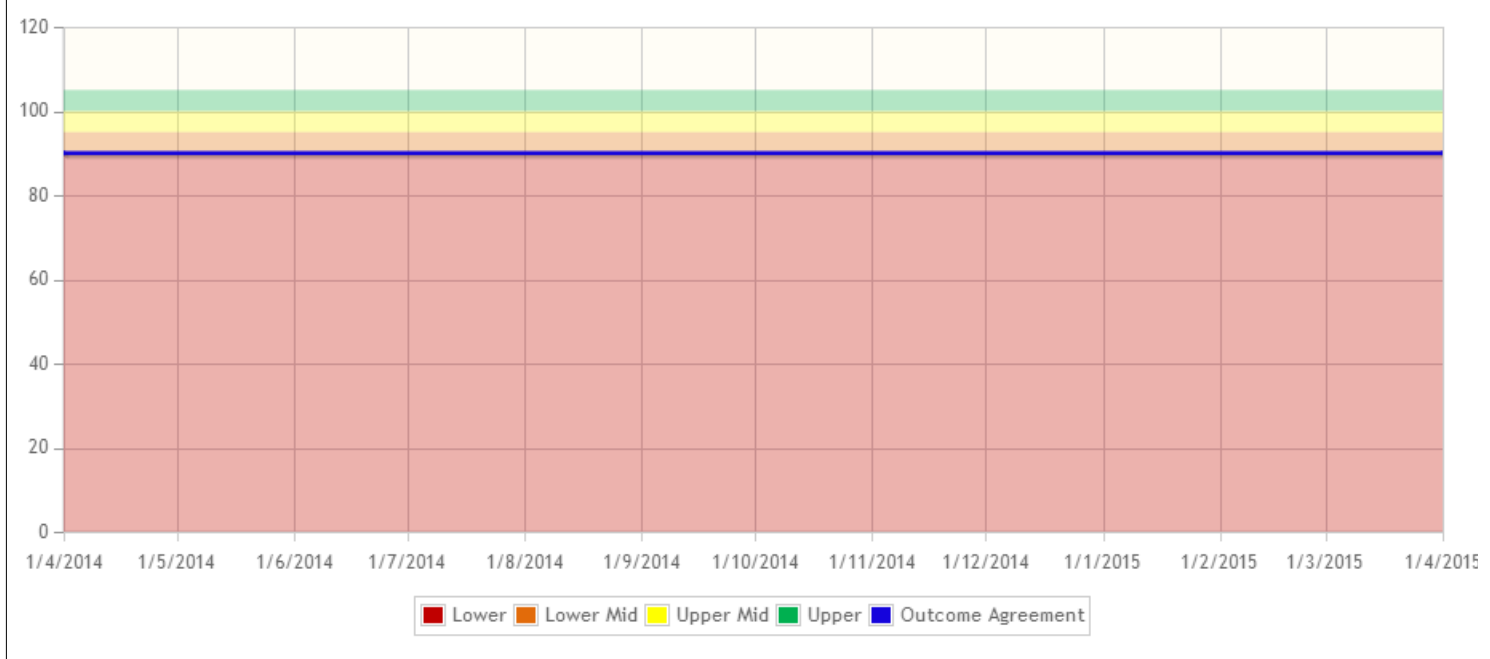
|  |                  |                                                                        |
|--|------------------|------------------------------------------------------------------------|
|  | <b>APSEPI03c</b> | Percentage of damaged roads and pavements made safe within target time |
|--|------------------|------------------------------------------------------------------------|



**Latest Data Comment**

We are unable to report on Q1 & Q2 as there are issues with the data currently held in the system (Symology). This is being investigated by the Service. The issue may be with the hand held devices and / or jobs not being closed off in a timely manner. Based on the data that is known, this indicator remains a Priority for Improvement.

|  |                |                                                                                    |
|--|----------------|------------------------------------------------------------------------------------|
|  | <b>HES102m</b> | The percentage of planned dropped-kerbs delivered along key routes within the year |
|--|----------------|------------------------------------------------------------------------------------|



**Latest Data Comment**

This measure is new to 2014/15 and is annual. A policy has now been written for the delivery of dropped-kerbs along key routes, which includes a hierarchy for footways in the county. Audits of key routes have been undertaken that have identified gaps in provision. The measure will be calculated as a percentage - the number of dropped-kerbs that were delivered against those that were agreed with Member Area Groups to be completed within the financial year.

|        |                                                                                                                                                        |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| HIM006 | The percentage of Category C (Final) Street Works inspections carried out on utility works before their guarantee period ends (legislation states 10%) |
| HIM007 | The number of successful claims against the council concerning road condition during the year                                                          |
| HIM042 | The proportion of the planned Highways Capital Maintenance Programme achieved (schemes)                                                                |
| THS003 | The percentage of the annual structural maintenance expenditure that was spent on planned structural maintenance                                       |

**Activities**

|         |                                                                                                                                                                                                |          |          |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| HES101a | Develop Minor Works framework                                                                                                                                                                  | 01/04/14 | 31/03/15 |
| HES102a | Resurfacing works, including: A525: Section from Rhewl to 30 mph sign in Ruthin (Ruthin); A5104: Complete the section near Llandegla (Ruthin); U0851: Lower section of Rhyl High Street (Rhyl) | 01/04/14 | 31/03/15 |
| HES103a | Microasphalt laying works, including: Highlands Close, Rhuddlan (Elwy) Birch Hill, Llangollen (Dee) Marion Road, Prestatyn (Prestatyn)                                                         | 01/04/14 | 31/03/15 |
| HES104a | Surface dressing works, including: Hiraddug Road, Dyserth (Elwy) A548: Coast road from Bodnant Bridge to boundary (Prestatyn)                                                                  | 01/04/14 | 31/03/15 |
| HES105a | Pedestrian safety improvements at Trellewellyn Road, Rhyl                                                                                                                                      | 01/09/14 | 30/11/14 |
| HES106a | Continue to strengthen the Elwy Bridge, St Asaph, and undertake extensive repairs to the East Abutment of Foryd Road Bridge, Rhyl.                                                             | 01/04/14 | 31/03/15 |
| HES107a | Local transport infrastructure barriers to growth (from Economic & Community Ambition Programme Plan)                                                                                          | 01/09/14 | 30/11/14 |
| HES108a | Improved integration of local public transport services and information (from Economic & Community Ambition Programme Plan)                                                                    | 01/04/14 | 31/03/15 |
| HES109a | Parking & Traffic Management Review (from                                                                                                                                                      | 01/09/14 | 30/11/14 |

THE CORPORATE PLAN

|  |         |                                                                                              |          |          |
|--|---------|----------------------------------------------------------------------------------------------|----------|----------|
|  |         | Economic & Community Ambition Programme Plan)                                                |          |          |
|  | HES110a | Establishment of a baseline for Denbighshire County Council's own road condition indicator   | 01/04/14 | 31/03/15 |
|  | HES111a | Assess cost benefits of different highway treatments, and adjust spend patterns accordingly. | 01/04/14 | 31/03/00 |
|  | HES112a | Introduce revised winter maintenance agreements for 2014/15 season. Finished sept 2014.      | 01/04/14 | 30/09/14 |
|  | HIA004  | Implement policy by delivery of dropped kerbs on prioritised key routes                      | 01/04/14 | 31/03/16 |

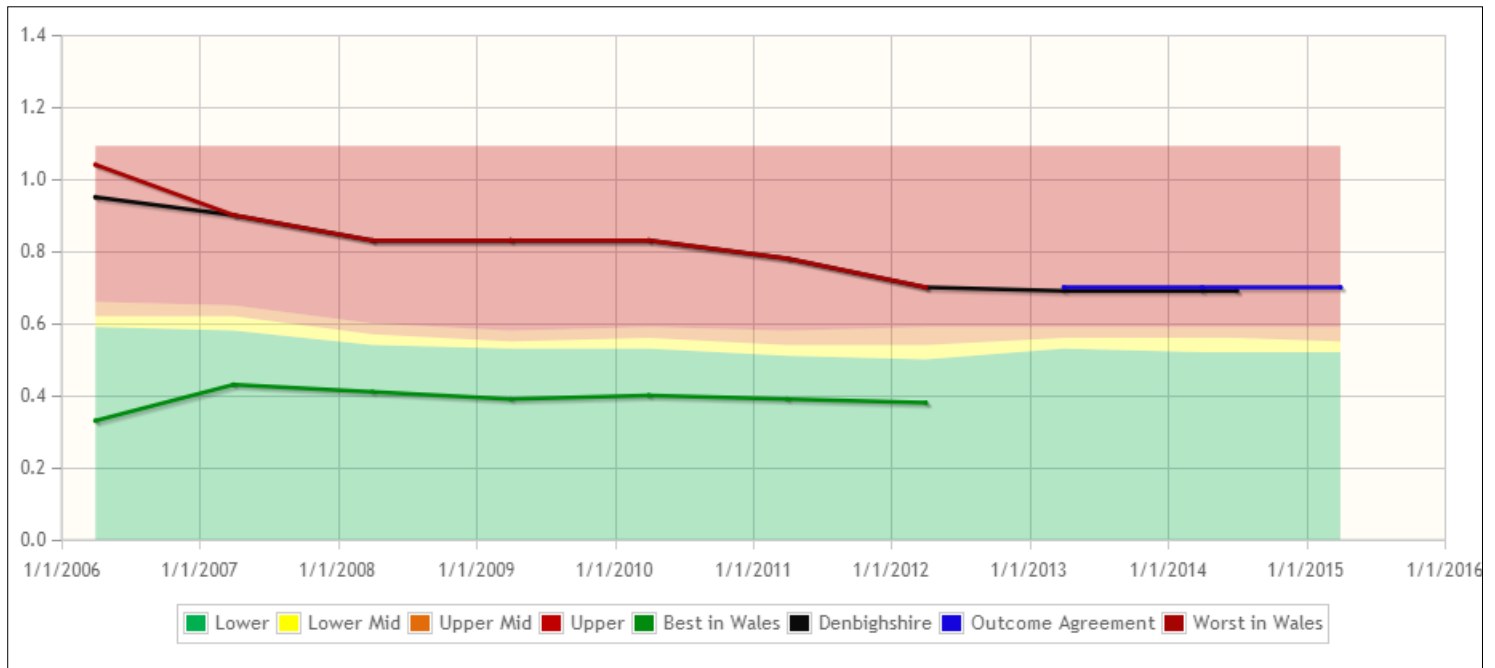
**OUTCOME 9**

**Vulnerable people are able to live as independently as possible**

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                             |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall position for this outcome is Yellow: Good. There is one indicator that is considered to be a Priority for Improvement. This is detailed below.                                                                                                                                                                                                                                                                  |
| <b>Rationale</b>             | We are changing the way we deliver Social Services to promote people’s health and well-being, and encourage more involvement in decisions about personal care. Our focus on early intervention, prevention, and reabling approaches will support people to maintain their independence. At the same time, we will ensure vulnerable people are protected, and minimise the risk of them experiencing abuse or exploitation. |
| <b>Contributing Services</b> | Adults & Business Services, Planning & Public Protection                                                                                                                                                                                                                                                                                                                                                                    |

**Indicators**

|                      |                                                                                                                                  |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>Independent18</b> | The percentage adults who live independent of a formal package of social care provided/arranged by the council (aged 18 or over) |
| <b>Residential18</b> | The percentage of the population who cannot live independently (aged 18 or over)                                                 |



**Latest Data Comment**  
 Our ambition at the start of the current corporate plan was to become "acceptable" by

2017, and that ambition remains. The current position in Q1 and Q2 (at 0.69%) requires further improvement in order to achieve that ambition.

| Measures       |                                                                                                                                                                                |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ABSm3          | The percentage of people no longer needing a social care service following involvement from the reablement and intake service                                                  |
| Assistive18    | The number of adult clients in receipt of assistive technology (aged 18 or over)                                                                                               |
| Newcarehome65  | The number of new placements of adults whom the authority supports in care homes (aged 65 or over)                                                                             |
| PSR002         | The average number of calendar days taken to deliver a Disabled Facilities Grant                                                                                               |
| SCA001         | The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over                                                                             |
| Supported(a)18 | Of the people who can live independently with a package of care, the percentages that are supported to live independently through, modern supportive options (aged 18 or over) |
| Supported(b)18 | Of the people who can live independently with a package of care, the percentages that are supported to live independently through, traditional care options (aged 18 or over)  |

| Activities |                                                                                                                                                                                                                                                      |          |          |  |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|--|
| ABS101a    | Implement a model of Citizen Directed Support (CDS) that enables individuals to be as independent as possible while maintaining choice and control over their social care needs in line with the Social Services & Wellbeing Modernisation Programme | 01/04/14 | 31/03/15 |  |
| ABS103a    | Implementing the framework for delivering integrated health and social care (including Intermediate Care Fund; implementing a new locality model; re-focussing reablement; and integrated assessment)                                                | 01/04/14 | 31/12/15 |  |
| ABS104a    | To modernise disability services coherently across the whole age range ensuring a focus on enablement and inclusion in "ordinary" services, sensitivity to current users and continuity across the transition from children's to adult services      | 01/04/14 | 31/03/15 |  |
| ABS105a    | Develop a strategy, which will be used to raise the corporate and partnership profile of SID and drive the coordination of DCC services to deliver preventative services.                                                                            | 01/04/14 | 01/09/14 |  |
| ABS106a    | Develop a communication strategy regarding SID and modern adult social care services. This will identify the strategic approach to reviewing                                                                                                         | 01/04/14 | 01/09/14 |  |



THE CORPORATE PLAN

|  |               |                                                                                                                                                                                    |          |          |
|--|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
|  |               | provision across Denbighshire in order to provide better social services                                                                                                           |          |          |
|  | ABS107a       | Implement revised arrangements for the delivery of LD Day & Work Opportunity Services.                                                                                             | 01/04/14 | 31/03/15 |
|  | ABS108a       | Service Challenge Action: Supporting Independence in Denbighshire (SID) Vision to be actively promoted on a Corporate scale. MMC dedicated sessions to be scheduled and delivered. | 30/09/14 |          |
|  | ABS109a       | Service Challenge Action: Revisit Senior Leadership Team (SLT) to promote and embed SID Vision.                                                                                    | 30/09/14 |          |
|  | ABS110a       | Service Challenge Action: Carry out review of Single Point of Access (SPoA) and develop a meaningful set of indicators with data available late 2015.                              | 30/09/14 | 30/09/15 |
|  | MSSEWB2013/03 | Extra Care - Independent living in a safe and supported environment                                                                                                                | 15/04/13 |          |
|  | PR000173      | Single Point of Access                                                                                                                                                             |          |          |

## OUTCOME 10

| Vulnerable people are protected |                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>          | The overall position for this outcome is Green: Excellent. There are no exceptions to report on, the indicator and measures are all either excellent or good.                                                                                                                                                                                                                                                               |
| <b>Rationale</b>                | We are changing the way we deliver Social Services to promote people's health and well-being, and encourage more involvement in decisions about personal care. Our focus on early intervention, prevention, and reabling approaches will support people to maintain their independence. At the same time, we will ensure vulnerable people are protected, and minimise the risk of them experiencing abuse or exploitation. |
| <b>Contributing Services</b>    | Adults & Business Services, Children & Family Services                                                                                                                                                                                                                                                                                                                                                                      |

### Indicators

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| SCC010 | The percentage of child referrals that are re-referrals within 12 months |
|--------|--------------------------------------------------------------------------|

### Measures

|          |                                                                                                                                                 |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| SCC013ai | The percentage of open cases of children on the Child Protection Register who have an allocated social worker                                   |
| SCC015   | The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference |
| SCC034   | The percentage of child protection reviews carried out within statutory timescales during the year                                              |
| SCA019   | The percentage of adult protection referrals completed in the year where the risk has been managed                                              |

### Activities

|         |                                                                                                                                |          |          |
|---------|--------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| ABS202a | Develop & deliver corporate safeguarding training                                                                              | 01/04/14 | 01/03/17 |
| ABS203a | Improve Quality Assurance of outsourced services (including developing a quality assurance strategy for externalised services) | 01/04/14 | 01/09/14 |
| CFS301a | Establish corporate safeguarding arrangements.                                                                                 | 01/02/14 | 01/07/14 |
| CFS302a | Establish a learning framework for identifying and prioritising safeguarding issues to be addressed                            | 01/02/14 | 30/09/14 |

## OUTCOME 11

### To produce an attractive environment for residents and visitors alike

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall position for this outcome is Green: Excellent. There is one indicator that is considered to be a priority for improvement, and one performance measure. Two further indicators are also proposed for removal from the Corporate Plan. These are all detailed below.                                                                                                                                                   |
| <b>Rationale</b>             | Denbighshire benefits from having an attractive and inviting landscape, as well as a spread of historic and cultural towns and villages. The quality of this public space is key to encouraging people to move into the county, as well as attracting tourists that help to support the local economy. Maintaining this appeal requires investment in keeping towns neat and tidy, including deterring littering and dog fouling. |
| <b>Contributing Services</b> | Highways & Environmental Services, Planning & Public Protection                                                                                                                                                                                                                                                                                                                                                                   |

#### Indicators

|         |                                                                                                                                                              |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HES201i | The percentage of respondents reporting satisfaction with the cleanliness of the streets within their local area                                             |
| HES202i | The percentage of respondents reporting satisfaction with the cleanliness of the streets within their local area in relation to dog fouling                  |
| HES203i | The percentage of respondents reporting satisfaction with the cleanliness of the streets within their nearest town centre                                    |
| HES204i | The percentage of respondents reporting satisfaction with the cleanliness of the streets within their nearest town centre in relation to dog fouling         |
| HES205i | The percentage of City, Town & Community Councils who report satisfaction with the cleanliness of the streets in their City, Town and Community Council area |

#### Latest Data Comment

This indicator is to be withdrawn from the Corporate Plan as the decision has now been made to no longer carry out the City, Town & Community Council Survey.

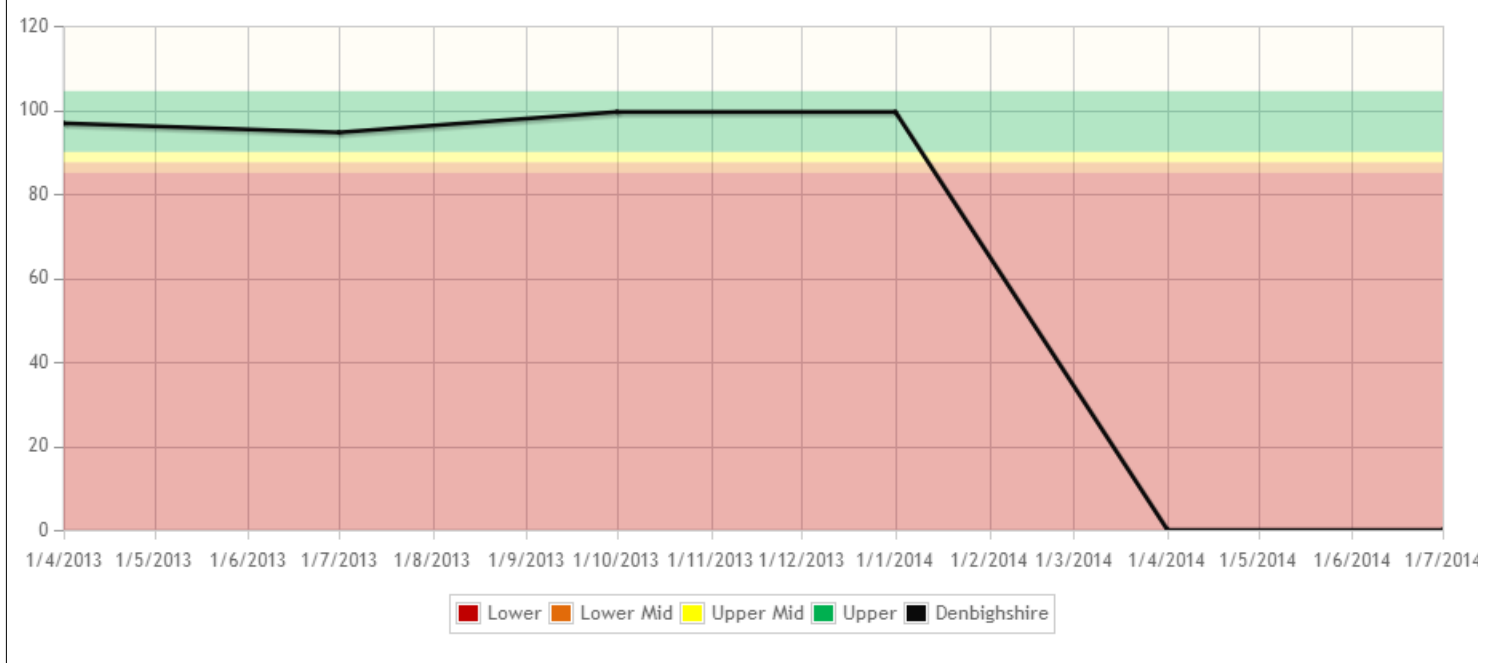
|         |                                                                                                                                                                                             |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HES206i | The percentage of City, Town & Community Councils who report improvement in the problems associated with dog fouling, in their City, Town and Community Council area, in the last 12 months |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Latest Data Comment**

This indicator is to be withdrawn from the Corporate Plan as the decision has now been made to no longer carry out the City, Town & Community Council Survey.

HES207i

Clean Streets Survey - Improvement Areas

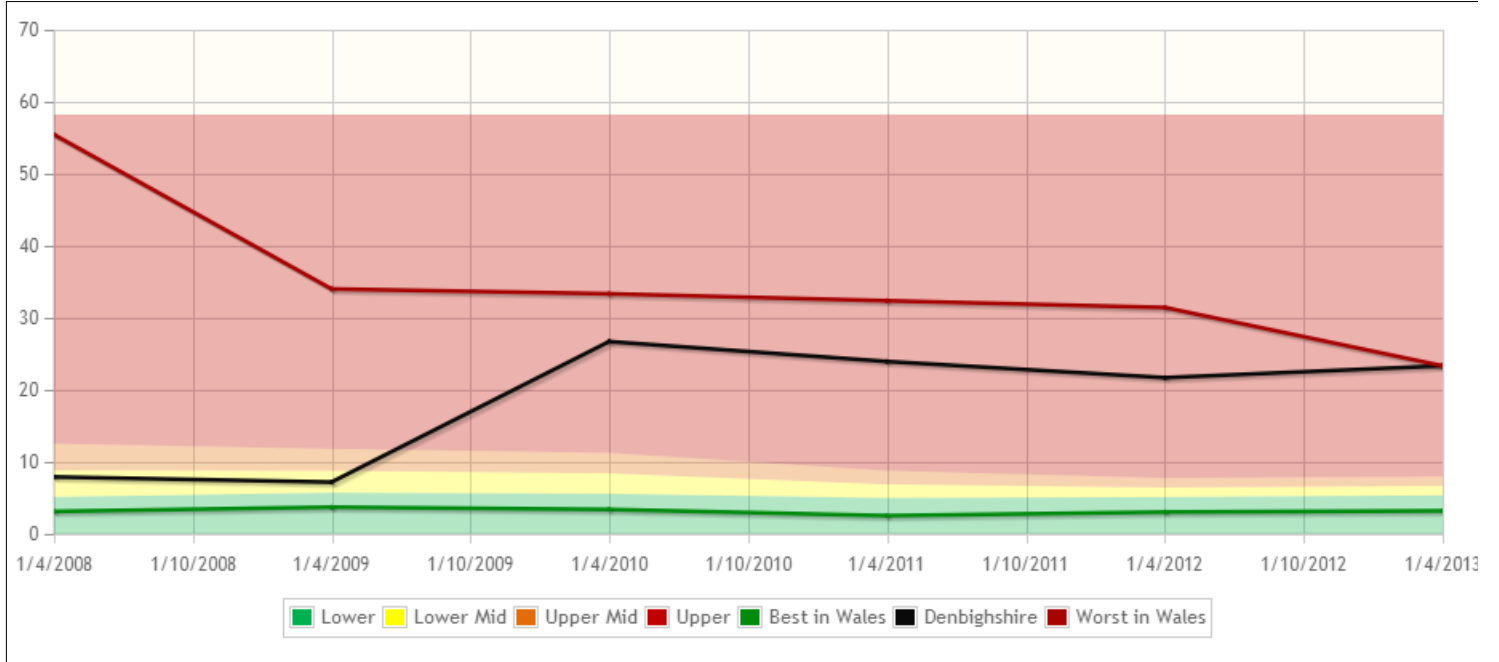


**Latest Data Comment**

01/07/14 Surveys were not carried out in Q1 and Q2 after the formation of the waste technical team. However, surveys for Q3 and Q4 are to be carried out as normal.

RATE/STS/006D

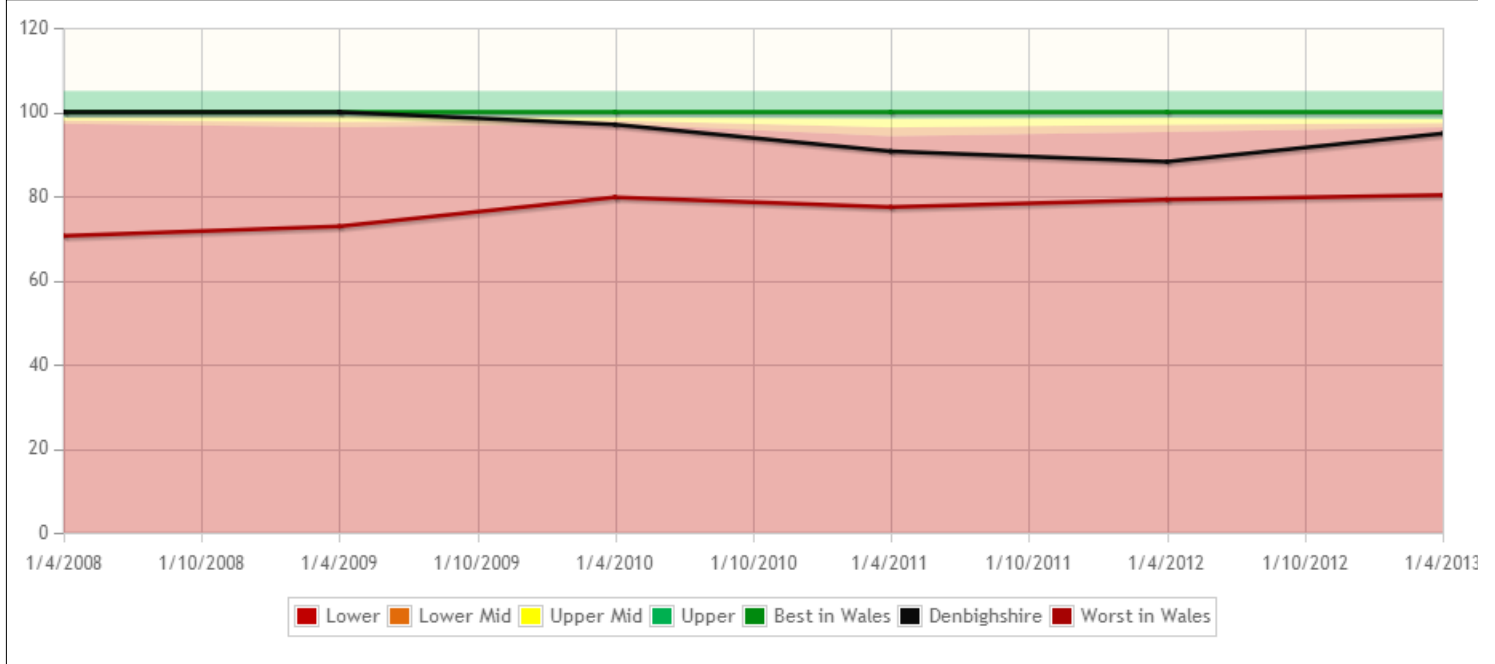
The rate of fly-tipping incidents reported per 1000 population



**Latest Data Comment**

The rate of fly-tipping in Denbighshire rose by 0.75% in 2013/14, and is the worst in Wales. However, we believe that we may be reporting this indicator differently from other councils because we include incidents that we identify ourselves through our street cleaning activities in addition to incidents reported by the public.

| STS005a  | The Cleanliness Index                                                          |
|----------|--------------------------------------------------------------------------------|
| Measures |                                                                                |
| PPP101m  | The percentage of untidy land incidents resolved within 12 weeks               |
| STS006   | The percentage of reported fly tipping incidents cleared within 5 working days |



**Latest Data Comment**

Performance in this indicator improved in 2013/14, but the 'acceptable' threshold was missed by 1.46%. A significant issue was identified in the collection of this data for 2013/14, following which the Service has implemented a more robust weekly monitoring process. Current performance for year to date is 97% (Yellow: Good).

|         |                                                                            |
|---------|----------------------------------------------------------------------------|
| PPP102m | The rate of fixed penalty notices (all types) issues per 1000 population   |
| PPP103m | The rate of fixed penalty notices (dog fouling) issues per 1000 population |

| Activities |                                                                                                       |          |          |
|------------|-------------------------------------------------------------------------------------------------------|----------|----------|
| HES201a    | Integrate Grounds Maintenance, Street Cleansing and Highways Maintenance functions within Streetscene | 01/04/14 | 31/03/15 |
| HES202a    | Introduce a change of emphasis from the routine                                                       | 01/04/14 | 31/03/15 |

|  |          |                                                                                                                                                                                            |            |          |
|--|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------|
|  |          | scheduling of Streetscene activities towards a demand based service.                                                                                                                       |            |          |
|  | HES203a  | Assess resource allocations within streetscene, in particular north versus south, and urban versus rural. Reorganise service delivery arrangements as necessary                            | 01/04/14   | 31/03/15 |
|  | PPP101a  | Lead and coordinate a multi-agency group, including council officers, Welsh Water, National Resources Wales, etc to seek to improve the bathing water quality along the Denbighshire coast | 01/04/2014 | 31/03/15 |
|  | PPP102a  | Tackle environmental crime and associated anti-social behaviour, e.g. Dog fouling (including dog control order), littering, noise, fly posting, etc                                        | 01/04/2014 | 31/03/15 |
|  | PPP103a  | Support and regulate the night time economy within the County including the sale of alcohol and standards in the taxi/private hire vehicle sector                                          | 01/04/2014 | 31/03/15 |
|  | PPP104a  | Develop and implement a coordinated approach to tackling identified eyesore sites across the county                                                                                        | 01/04/2014 | 31/03/15 |
|  | PPP105a  | Local identity and Conservation Areas                                                                                                                                                      | 01/04/2014 | 31/03/15 |
|  | PPP106a  | Develop protocols to deal with obstructions on highways                                                                                                                                    | 01/04/2014 | 31/03/15 |
|  | PPP107a  | Develop protocols to deal with fly posting                                                                                                                                                 | 01/04/2014 | 31/03/15 |
|  | PPP108a  | Deliver financial assistance to remove the danger of health, safety and welfare of individuals in their home                                                                               | 01/04/2014 | 31/03/15 |
|  | PR000069 | Former North Wales Hospital                                                                                                                                                                | 01/03/10   | 31/03/15 |

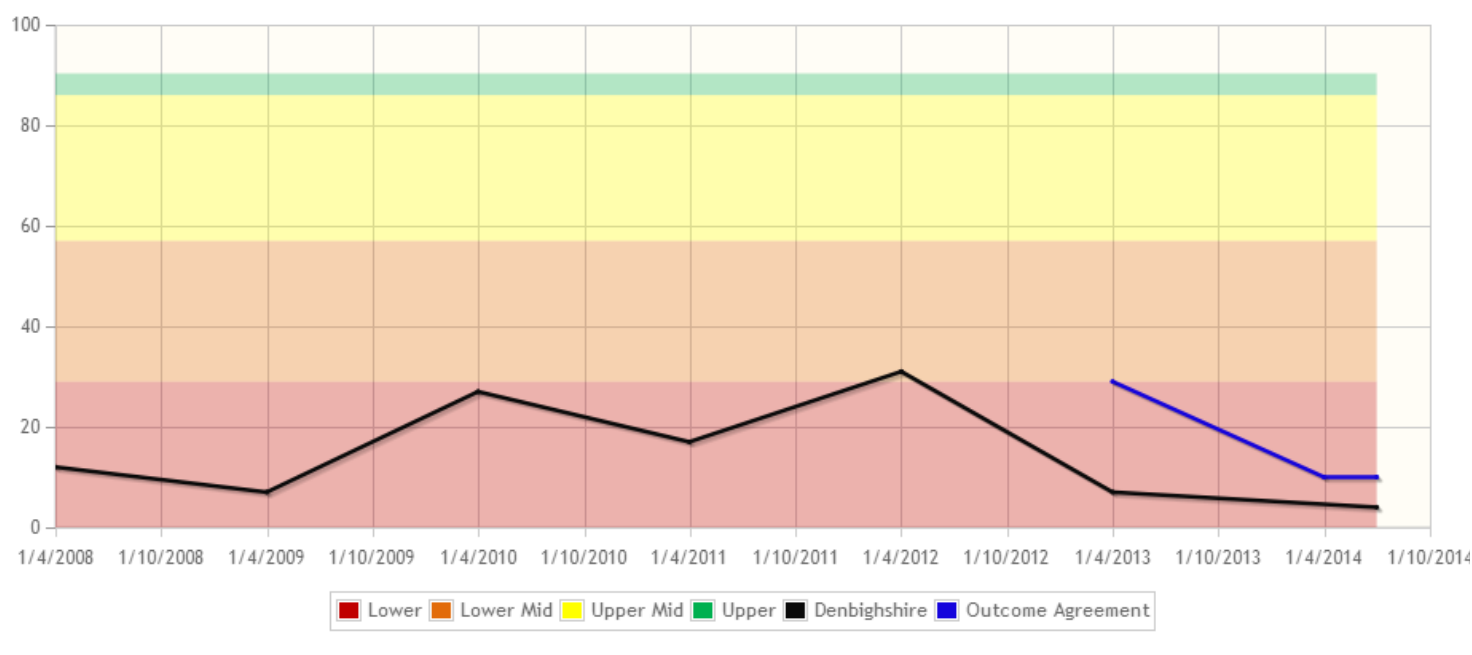
## OUTCOME 12

**The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity to meet the needs of individuals and families**

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall position for this outcome is Orange: Acceptable. There has been considerable improvement and this outcome is nearly at a Yellow: Good level with the exception of one indicator and one measure which are currently a priority for improvement. These are detailed below.                                                                                                                                                                  |
| <b>Rationale</b>             | The real test of 'quality' housing is housing that meets people's needs. We recognise that this means a mix of council, social landlord, private rented and owner-occupied housing, and have therefore developed a Housing Strategy to reflect this. All Denbighshire housing will be brought up to a good standard. We will build, demolish, and renovate where necessary, as we understand that quality neighbourhoods also require quality housing. |
| <b>Contributing Services</b> | Housing & Community Development, Planning & Public Protection                                                                                                                                                                                                                                                                                                                                                                                          |

### Indicators

|          |                                                                                                                                                                           |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PLA006   | The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year                       |
| JHLAS03i | The years of supply of housing land as determined by the Joint Housing Land Availability Study                                                                            |
| PSR007a  | Of the Houses in Multiple Occupation known to the local authority, the percentage that have a full licence                                                                |
| PLA006N  | The number of additional affordable housing units granted planning permission as a percentage of all additional housing units granted planning permission during the year |
| HCD101i  | The current supply of social housing                                                                                                                                      |
| HCD102i  | The current supply of affordable housing                                                                                                                                  |

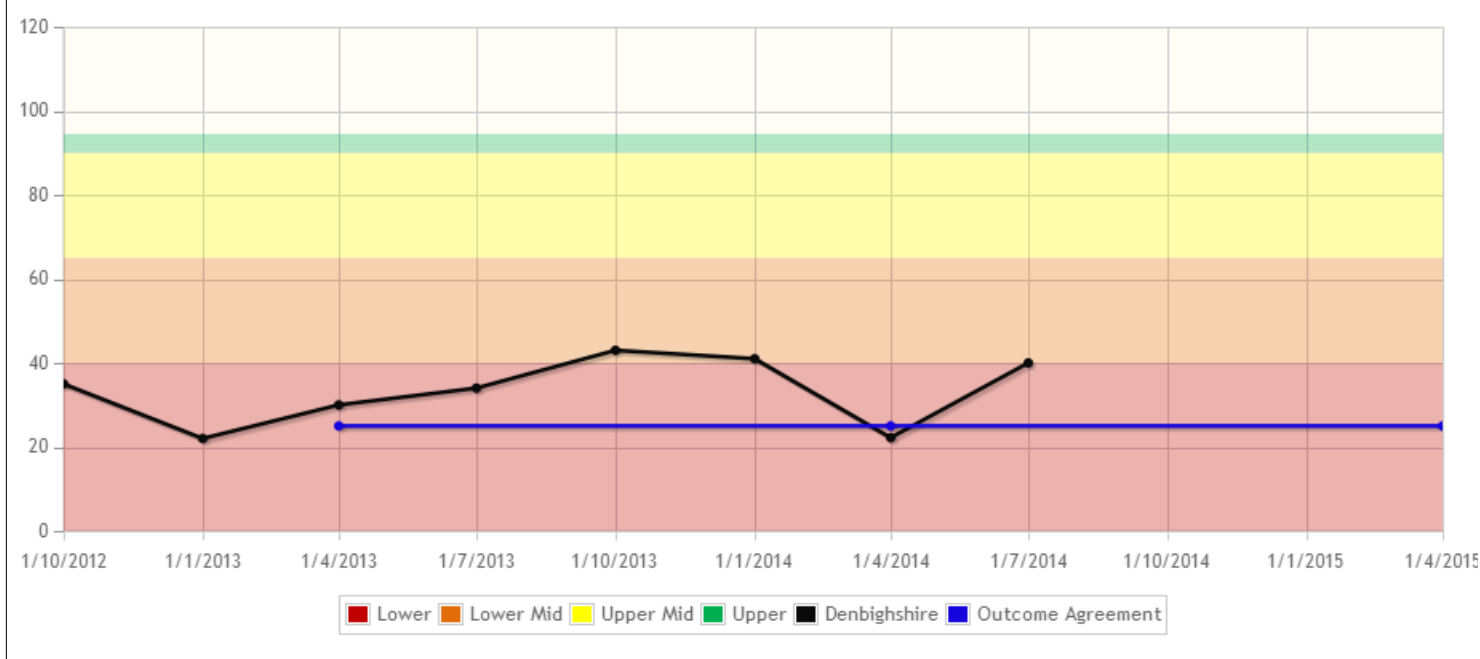


**Latest Data Comment**

4 completions as at the end of Quarter 2. Revised Outcome Agreement target of 10 is being sought. Early indication is that this revised target will be met by the end of Quarter 3.

|                 |                                                                                                                                                                                                 |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HCD103i         | The current supply of market housing                                                                                                                                                            |
| <b>Measures</b> |                                                                                                                                                                                                 |
| HHA013          | The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months                                                                                 |
| PLA004c         | The percentage of householder planning applications determined during the year within 8 weeks                                                                                                   |
| PSR002          | The average number of calendar days taken to deliver a Disabled Facilities Grant                                                                                                                |
| PSR004          | The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority |
| Q-CMPI03        | The number of calendar days taken to let empty properties - GN & HFOP                                                                                                                           |
| Q-HSG406i       | The percentage of core KPI's Benchmarked with Housemark that are in the top quartile                                                                                                            |





**Latest Data Comment**

Quarter 1 - The number of performance indicators benchmarked in HouseMark on a quarterly basis has reduced from 40 to 14. Only 9 of these can be reported on. This has resulted in a drop in the percentage of core KPIs benchmarked with Housemark that are in the top quartile. Improved in Quarter 2 to 40%.

|            |                                                                             |
|------------|-----------------------------------------------------------------------------|
| Q-LI/HS/13 | The number of potential homeless people assisted to find a home             |
| Y-HSG304m  | Percentage of council properties improved to Welsh Housing Quality Standard |

| Activities |                                                                                                                                                                                                                                                     |          |          |  |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|--|
| PPP201a    | Deliver the Renewal Area projects in Rhyl to improve the conditions of private sector housing and environmental enhancements                                                                                                                        | 01/04/14 | 31/03/15 |  |
| PPP202a    | Implement new Welsh Government home load scheme to allow home owners to improve conditions in the private housing stock                                                                                                                             | 01/04/14 | 31/03/15 |  |
| PPP203a    | Take a pro-active approach to encourage the private sector to bring forward allocated housing sites, to deliver mixed type and range of housing, by producing master plans and planning briefs (emphasise on key strategic sites and eyesore sites) | 01/04/14 | 31/03/15 |  |
| PPP204a    | Identify service contribution to improving standards in private rented sector housing                                                                                                                                                               | 01/04/14 | 31/03/15 |  |
| PPP205a    | Ensure as many Affordable Houses as possible are                                                                                                                                                                                                    | 01/04/14 | 31/03/15 |  |

|  |         |                                                                                                                                                                                                                                                                                                            |          |          |
|--|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
|  |         | provided through the planning system and other methods of delivery                                                                                                                                                                                                                                         |          |          |
|  | HCD101a | Develop and follow action plan to work more closely with PRS to achieve more solutions i.e. increasing the supply of good quality, energy efficient, affordable private rented homes, reduce tenancy breakdown within sector to prevent homelessness and increase access to sector to relieve homelessness | 01/08/13 | 30/06/14 |
|  | HCD102a | Regional collaboration to take forward the Sarth project - Secondary Action                                                                                                                                                                                                                                | 01/04/13 | 31/12/14 |
|  | HCD103a | The Housing Strategy for 2014 - 2019 shall be published                                                                                                                                                                                                                                                    | 01/04/14 | 01/11/14 |
|  | HCD104a | Deliver 38 units of new affordable housing in 14/15 within Denbighshire                                                                                                                                                                                                                                    | 01/04/14 | 01/03/15 |
|  | HCD105a | Improve arrangements for Move On accommodation from supported housing to allow more service users to move into independent living, so that supported housing resources can be better used to accommodate the most vulnerable                                                                               | 01/04/14 | 31/03/15 |
|  | HCD106a | To tender the grounds maintenance service in 2014/15 which shall result in a new service provider being appointed to deliver the service in 2015/16 and shall support the councils obligations to levy charges in accordance with the requirements from Welsh Government                                   | 01/04/14 | 30/09/14 |
|  | HCD107a | To negotiate a settlement with Welsh Government for the abolition of the Housing Revenue Account Subsidy System which places the Council in the best possible position to take forward its strategic priorities including the development of new build council housing                                     | 01/04/14 | 31/03/15 |

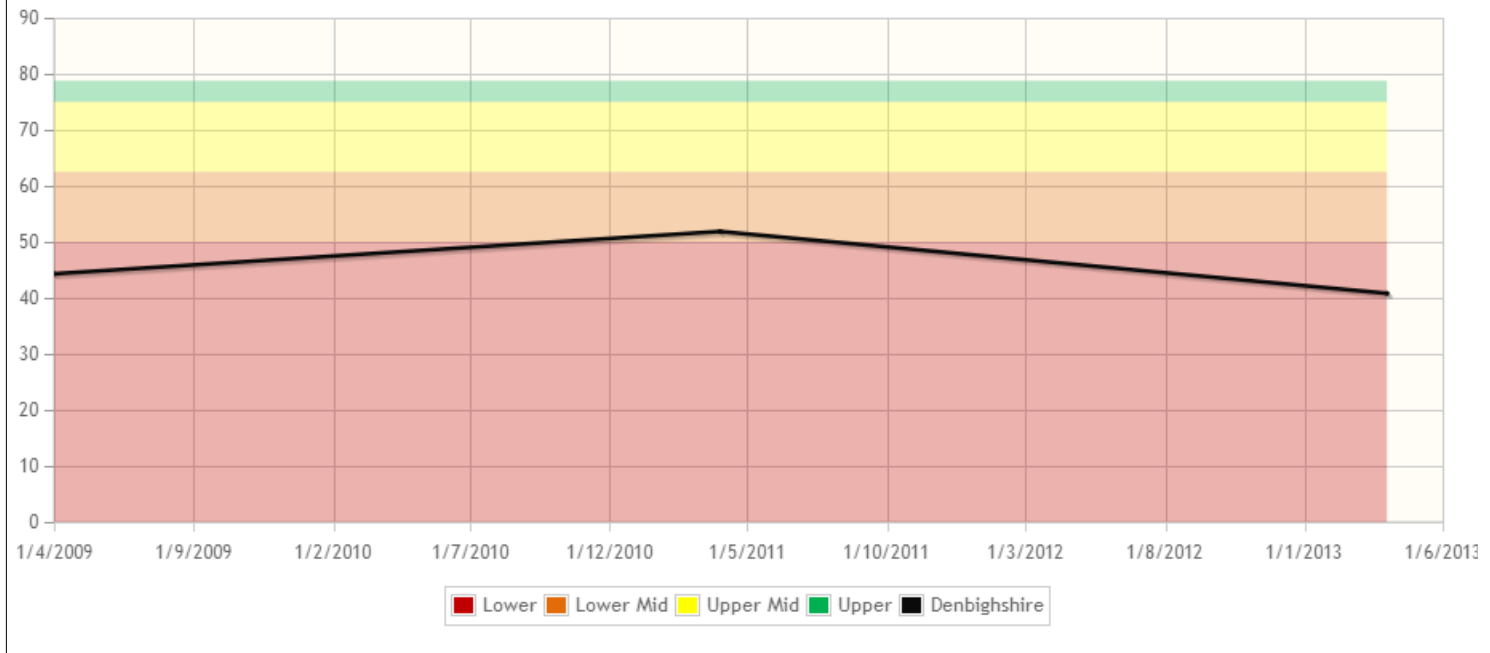
**OUTCOME 13**

**Services will continue to develop and improve**

|                              |                                                                                                                                                                                                                                                                                                                                                 |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall position for this Outcome is Yellow: Acceptable. There are three exceptions, and more detail on each can be found below. It should be noted that two of the exceptions are survey based, and repeated once every two years. Their present status has been static since Q2 2013/14.                                                  |
| <b>Rationale</b>             | We will also focus on getting best value for money for our residents by ensuring that all our services are delivering effectively for our customers.                                                                                                                                                                                            |
| <b>Contributing Services</b> | Adults & Business Services, Business Improvement & Modernisation, Children & Family Services, Communication, Marketing & Leisure, Customers & Education Support, Education Services, Finance & Assets, Highways & Environmental Services, Housing & Community Development, HR Direct, Legal & Democratic Services, Planning & Public Protection |

**Indicators**

|         |                                                                                                                                                             |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| BPP1002 | The number of formal recommendations for improvement within the WAO Improvement Reports                                                                     |
| BPP101i | The percentage of Open projects generating a Green or Yellow ROYG status in terms of being on-track to deliver their outputs according to pre-defined scope |
| RSQ16B  | The percentage of residents responding positively to the statement: My Council is efficient and well-run                                                    |

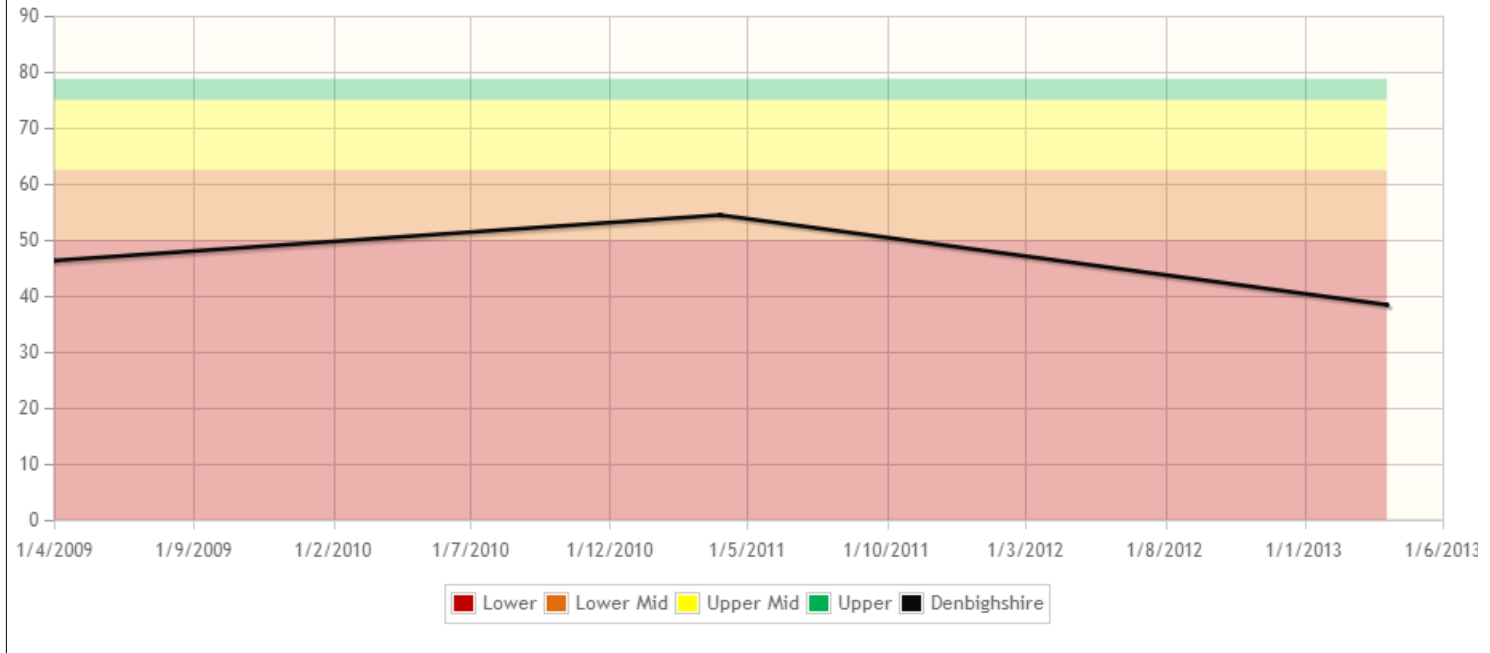


**Latest Data Comment**

41% of people agreed with the statement above for the 2013 Residents' Survey, compared

to 52% in 2011. This survey will be repeated again in 2015.

|        |                                                                                                                  |
|--------|------------------------------------------------------------------------------------------------------------------|
| RSQ16C | The percentage of residents responding positively to the statement: My council acts on the concerns of residents |
|--------|------------------------------------------------------------------------------------------------------------------|

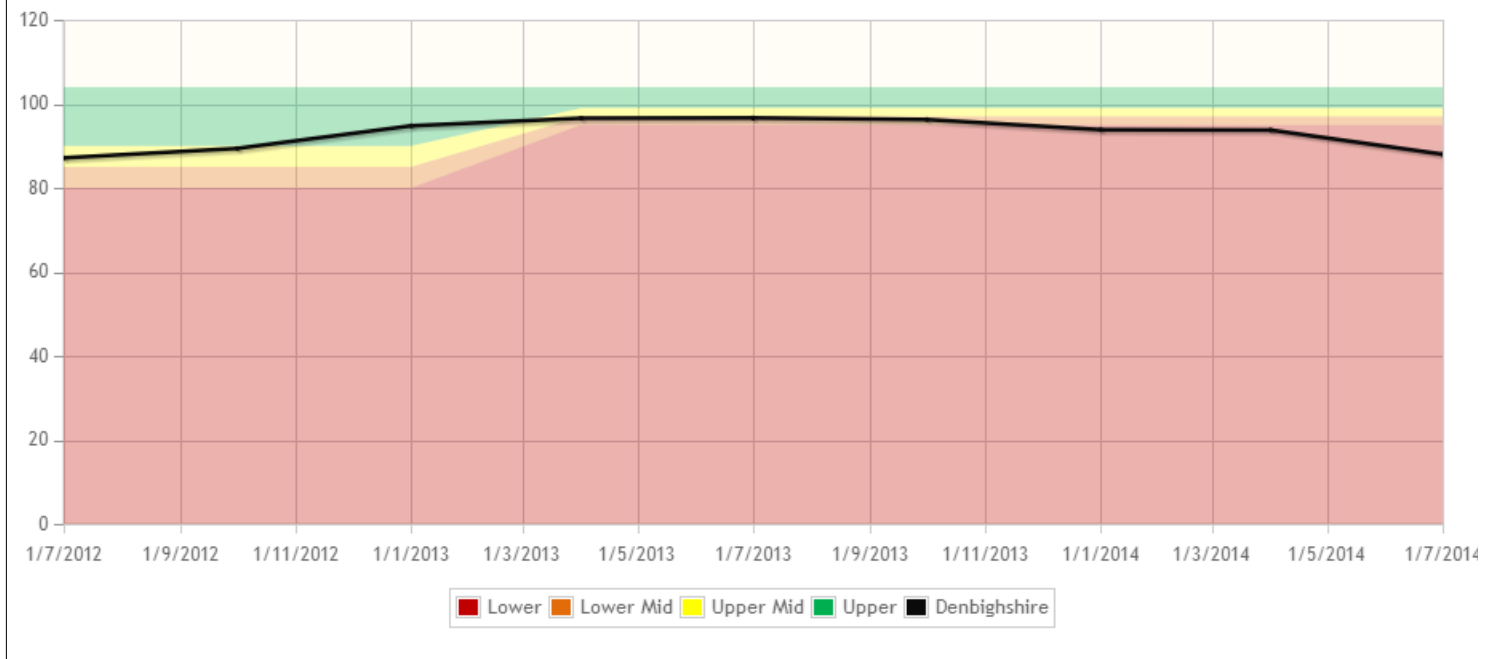


**Latest Data Comment**

38.4% of people agreed with the statement above for the 2013 Residents' Survey, compared to 54% in 2011. This survey will be repeated again in 2015.

**Measures**

|         |                                                                                                                                |
|---------|--------------------------------------------------------------------------------------------------------------------------------|
| BPP1004 | The percentage of Outcome Agreement Grant awarded by WAG                                                                       |
| M102m   | The percentage of Modernisation projects that were due a post-implementation review this quarter that have been subject to one |
| PCOTDCC | The % of external stage 1 complaints that are responded to within corporate timescales (DCC)                                   |



**Latest Data Comment**

There is a low tolerance for deviation from the Excellence threshold for this indicator, and there has been a dip in performance (88%) at Q2 despite a reduction in the number of complaints received (140 in Q1, compared to 89 in Q2). The Customers & Education Support service is analysing the reasons for the 11 late responses, and will report back to Scrutiny.

|        |                                                                                              |
|--------|----------------------------------------------------------------------------------------------|
| ROCDCC | The rate of stage 1 complaints received by Denbighshire County Council per 10,000 population |
|--------|----------------------------------------------------------------------------------------------|

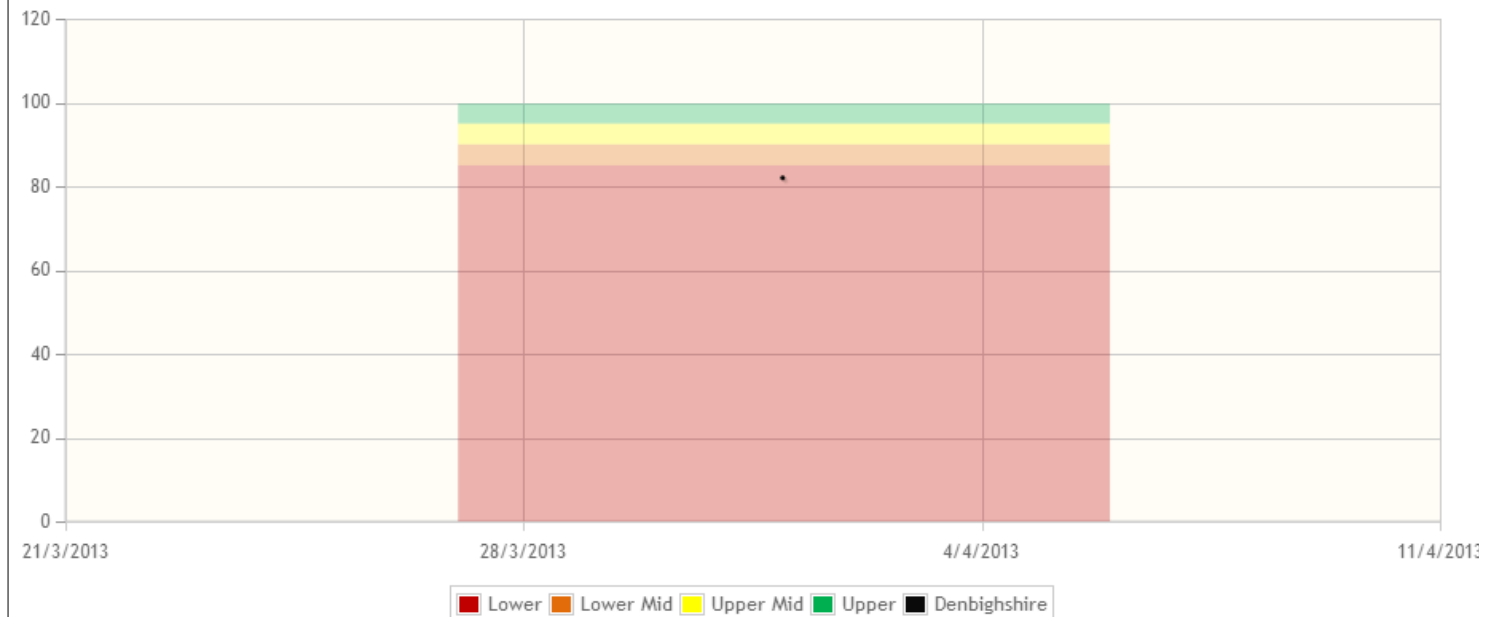
**OUTCOME 14**

**More flexible and effective workforce supported by cost efficient infrastructure**

|                              |                                                                                                                                                                                                                                                                                                                                                 |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Outcome Summary</b>       | The overall position for this Outcome is Orange: Acceptable. Although most indicators are performing well, there are three exceptions, detailed below.                                                                                                                                                                                          |
| <b>Rationale</b>             | Exploiting the right technology will mean we can reduce the cost and speed up some of our processes. Technology can also help make customer access to services better, and make our workforce less tied to buildings. If our workforce is less tied to buildings, we can sell some property.                                                    |
| <b>Contributing Services</b> | Adults & Business Services, Business Improvement & Modernisation, Children & Family Services, Communication, Marketing & Leisure, Customers & Education Support, Education Services, Finance & Assets, Highways & Environmental Services, Housing & Community Development, HR Direct, Legal & Democratic Services, Planning & Public Protection |

**Indicators**

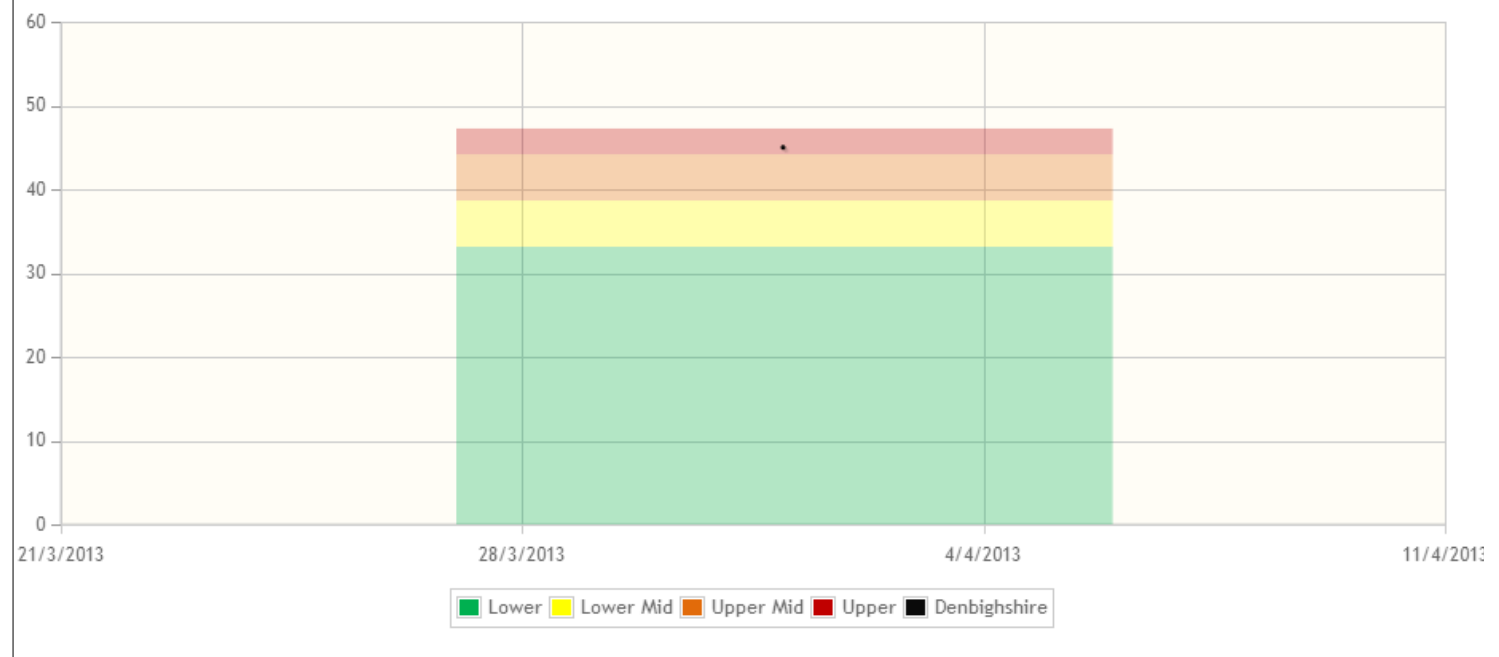
|         |                                                                                                                                    |
|---------|------------------------------------------------------------------------------------------------------------------------------------|
| M202a   | Staff Survey Q3a - The percentage of staff responding positively to the statement: I have the skills to do my job effectively      |
| QCHR002 | The number of working days/shifts per full time equivalent (FTE) local authority employee lost due to sickness absence             |
| SSQ13a  | The percentage of staff responding positively to the statement: I have access to the information and IT I need to work efficiently |



**Latest Data Comment**

The thresholds here have been set quite high, as we'd hope that all staff feel they have the tools they need to work effectively. EDRMS should help to enable improved access, and the mobile working project will provide a consistent (less subjective) framework to help generate a less subjective response.

|                 |                                                                                                                                          |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------|
| SSQ1A           | The percentage of staff responding positively to the statement: I know what is expected of me                                            |
| <b>Measures</b> |                                                                                                                                          |
| ABMCORP         | The average number of business miles recorded per FTE across all corporate services                                                      |
| CES301          | The percentage of transactions undertaken via the web, compared to the total number of transactions undertaken using all access channels |
| FAA110i         | Carbon emissions (carbon kgs) per m2 of Denbighshire's corporate office space                                                            |
| FAA111i         | Carbon emissions (carbon kgs) per m2 in Denbighshire's primary schools                                                                   |



**Latest Data Comment**

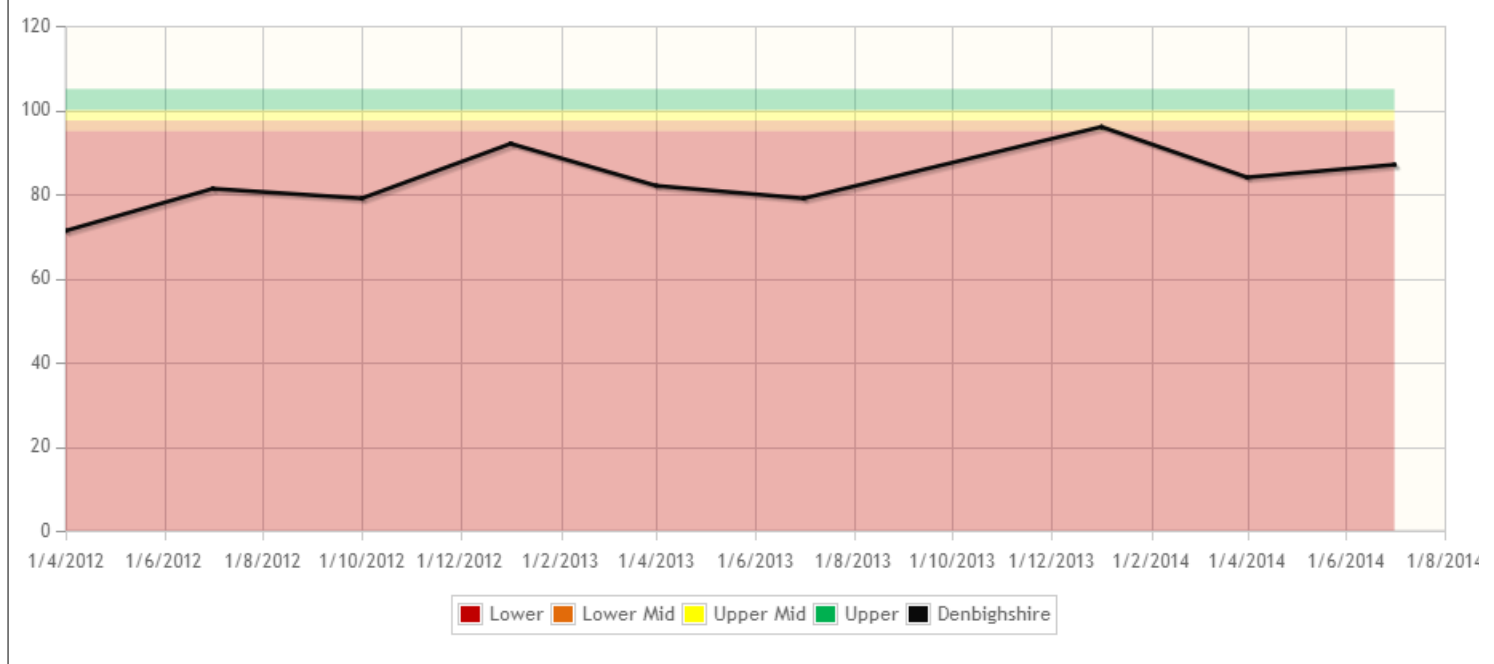
This performance is attributed to the fact that Denbighshire has a high proportion of old primary school buildings, and mobile classrooms. There has also been an increase in IT use in primary schools, which contributes to carbon emissions

|         |                                                                                                      |
|---------|------------------------------------------------------------------------------------------------------|
| FAA112i | Carbon emissions (carbon kgs) per m2 in Denbighshire's secondary schools                             |
| ICT106i | The percentage of staff that have a Mobile workstyle and have remote access to their work IT systems |

**Latest Data Comment**

The service has changed this way that this is measured. Previously it was a count of the number of people that had CAG access. Policy now states that to be mobile people need CAG, a laptop, and a mobile phone. Data is being developed and the original survey repeated, and full reporting will be possible from Q3.

|         |                                                                                                                                      |
|---------|--------------------------------------------------------------------------------------------------------------------------------------|
| OFFICE  | Corporate Office Space (m2)                                                                                                          |
| SHR104i | The percentage of eligible staff that were due a performance appraisal within the last 13 months and have received one (corporately) |



**Latest Data Comment**

There is a low tolerance for deviation from the Excellence figure of 100% here.

**Activities**

|          |                                                          |          |          |
|----------|----------------------------------------------------------|----------|----------|
| PR000134 | Increased Mobility and Updated Desktop Software          | 09/09/13 |          |
| PR000157 | Electronic Document and Record Management System (EDRMs) | 01/04/13 | 31/03/16 |
| PR000163 | E Invoicing & Central Invoice Registration               | 06/05/13 | 05/05/14 |
| PR000241 | North Denbighshire Accommodation Modernisation           | 02/09/13 | 01/09/14 |
| PR000251 | Centralised Mailroom                                     |          |          |
| PR000264 | Denbighshire Telephony                                   | 06/01/14 | 31/03/14 |
| PR000305 | Domino Migration                                         | 01/05/14 | 01/04/15 |
| PR000317 | Review of Rhyl Cash Office / One Stop Shop               | 11/04/14 | 01/04/15 |
| PR000318 | Digital Choice (Outline Business Case)                   | 01/10/14 |          |



## PROJECT REGISTER

This is the summary position for each project on the Corporate Project Register as at September 30, 2014. The status has been determined based on an evaluation of project performance against the project management methodology.

## CORPORATE PROGRAMME: ECONOMIC &amp; COMMUNITY AMBITION

|                                                         |             |
|---------------------------------------------------------|-------------|
| Digital Denbighshire                                    | GREEN       |
| Supportive Procurement (Phase 1 - Procurement Strategy) | GREEN       |
| Rhyl Coastal Facilities (Phase 1)                       | New Project |

## CORPORATE PROGRAMME: MODERNISATION

|                                                          |        |
|----------------------------------------------------------|--------|
| Electronic Document and Record Management System (EDRMs) | YELLOW |
| Electronic Invoicing & Central Invoice Registration      | GREEN  |
| North Denbighshire Accommodation Modernisation           | GREEN  |
| Denbighshire Telephony                                   | GREEN  |

## CORPORATE PROGRAMME: MODERNISING EDUCATION

|                                                                                         |        |
|-----------------------------------------------------------------------------------------|--------|
| Ysgol Y Llys - Extension, Remodel & Refurbishment                                       | GREEN  |
| Bodnant Community School Extension and Refurbishment                                    | YELLOW |
| Welsh Medium Primary's North Denbighshire - Ysgol Twm o'r Nant                          | GREEN  |
| Extending Secondary Welsh Medium Provision - Ysgol Glan Clwyd Extension & Refurbishment | GREEN  |
| Establish an area school to replace Ysgol Clocaenog and Ysgol Cyffylliog                | GREEN  |
| Rhyl New School                                                                         | YELLOW |

## CORPORATE PROGRAMME: MODERNISING SOCIAL SERVICES &amp; ENHANCING WELLBEING

|                                                           |             |
|-----------------------------------------------------------|-------------|
| Single Point of Access                                    | YELLOW      |
| Disability Facilities Grant - Process Review              | YELLOW      |
| Vulnerable People Mapping                                 | New Project |
| Intelligence Requirement for Children and Family Services | GREEN       |
| Service Inclusion Review                                  | YELLOW      |

## ICT STRATEGY

|                   |       |
|-------------------|-------|
| 2nd Internet Feed | GREEN |
|-------------------|-------|

## PROJECT REGISTER

|                       |       |
|-----------------------|-------|
| SQL Server Review     | GREEN |
| Lotus Notes Migration | GREEN |
| Domino Migration      | GREEN |

## RHYL GOING FORWARD

|                                       |        |
|---------------------------------------|--------|
| West Rhyl Housing Improvement Project | YELLOW |
| The Honey Club, Rhyl                  | GREEN  |

## SERVICE: ADULT & BUSINESS SERVICES

|                             |        |
|-----------------------------|--------|
| Cefndy Capital Investment   | GREEN  |
| Financial Inclusion Project | YELLOW |

## SERVICE: BUSINESS IMPROVEMENT & MODERNISATION

|                                                        |       |
|--------------------------------------------------------|-------|
| Denbighshire's T&CC Devolution and Empowerment project | GREEN |
| The Big Plan part two                                  | GREEN |
| i-Share                                                | GREEN |

## SERVICE: BUSINESS TRANSFORMATION & ICT

|                          |       |
|--------------------------|-------|
| Vodafone On-Line Billing | GREEN |
|--------------------------|-------|

## SERVICE: CUSTOMERS & EDUCATION SUPPORT

|                            |        |
|----------------------------|--------|
| Capita Regional MIS        | ORANGE |
| School Workplace Transport | YELLOW |

## SERVICE: FINANCE & ASSETS

|                              |        |
|------------------------------|--------|
| Office Accommodation Review  | GREEN  |
| 3 County Procurement Service | YELLOW |
| PROACTIS eSourcing Rollout   | YELLOW |
| Payroll / HR Integration     | GREEN  |

## SERVICE: HIGHWAYS & ENVIRONMENTAL SERVICES

|                                                                       |        |
|-----------------------------------------------------------------------|--------|
| Residual Waste (North Wales Collaboration)                            | GREEN  |
| North Wales Cycling Sustainable Activity Tourism Centre of Excellence | YELLOW |
| Merged Highways and Environmental Services Department                 | GREEN  |

## PROJECT REGISTER

|                                                   |        |
|---------------------------------------------------|--------|
| Loggerheads Traffic Congestion Initiative         | YELLOW |
| Foryd Harbour Blue Bridge Concrete Repairs        | YELLOW |
| Corwen Flood Risk Management Scheme               | GREEN  |
| Denbighshire Local Flood Risk Management Strategy | GREEN  |
| Rhyl Promenade Railings                           | GREEN  |
| West Rhyl Coastal Defence Scheme Phase 3          | ORANGE |
| East Rhyl Flood Defence                           | YELLOW |

## SERVICE: HOUSING & COMMUNITY DEVELOPMENT

|                   |        |
|-------------------|--------|
| Excellent Housing | ORANGE |
|-------------------|--------|

## SERVICE: PLANNING & PUBLIC PROTECTION

|                                     |        |
|-------------------------------------|--------|
| Former North Wales Hospital Denbigh | YELLOW |
|-------------------------------------|--------|

OUTCOME AGREEMENT

This is the summary position for each outcome in the Outcome Agreement as at September 30, 2014. The overall evaluation for each outcome has been determined by taking account of the indicators and performance measures within the agreement and whether or not the agreed targets have been achieved. A fully achieved outcome scores 2 points, and a partially achieved outcome 1 point. We must achieve 8 points to qualify for full payment of the Outcome Agreement grant.

OUTCOME AGREEMENT 2013-16

|                           |                                  |                          |
|---------------------------|----------------------------------|--------------------------|
| <a href="#">Outcome 1</a> | Improving our roads              | PRIORITY FOR IMPROVEMENT |
| <a href="#">Outcome 2</a> | Students achieve their potential | PRIORITY FOR IMPROVEMENT |
| <a href="#">Outcome 3</a> | Independent vulnerable people    | Excellent                |
| <a href="#">Outcome 4</a> | Access to good quality housing   | PRIORITY FOR IMPROVEMENT |
| <a href="#">Outcome 5</a> | Reduce economic and fuel poverty | Excellent                |

OUTCOME AGREEMENT PERFORMANCE REPORT

**Please Note:** The performance report is in a different format than usual. This report has been generated from the new Verto Performance Management System. The system has just been launched, and there are some minor issues in the report that will be dealt with during its next development phase, namely:

- Dates appear on the x-axis, rather than quarters;
- The status key is not consistent with our labels of Excellent, Good, Acceptable, and Priority for Improvement (although the colours are consistent).
- Some graphs are hard to view because the axis range is not appropriate to the measure and the values concerned are very narrow.

CONTEXT

**Areas of Responsibility**

Our Outcome Agreement with the Welsh Government is aligned with our Corporate Plan Priorities, and supports the following themes from the Wales Programme for Government:

- Growth and sustainable jobs – Improving our infrastructure
- Education – Improving school attainment
- 21st Century Health Care – Ensuring people receive the help they need to live fulfilled lives
- Welsh Homes / Supporting People – Improving quality and increasing the supply and choice of housing
- Tackling poverty – Poverty and material deprivation

**Introduction**

This document summarises Denbighshire’s Outcome Agreement with the Welsh Government for the three years (2013/14, 2014/15 and 2015/16) and tracks our current performance against the agreed thresholds.

The total grant for Wales in 2013-14 was £31.1 million, therefore Denbighshire’s share should equate to approximately £1,413,636. The amount of grant that is awarded is judged according to two components: **Outcomes** (worth 70% of the available grant) and **Corporate Governance** (worth 30%).

**1. Outcomes:** The local authority is required to prepare a document that details their commitment to the “Outcomes”, which consists of a selection of outcomes taken from the Programme for Government, with the associated output and outcome measures.

The local authority is required to structure their agreements around the Results Based Accountability approach and to populate the outcome-focused reporting section, using the tracking indicators taken from the Programme for Government, and supplementing these with any relevant outcome indicators from Single Integrated Plans, or other relevant council plans. Denbighshire has aligned its Outcome Agreement themes as closely as possible with its Corporate Plan Priorities. This approach is sensible as our priorities are our focus, and the Outcome Agreement should complement and support them.

The local authority has to choose five themes under this component. Each outcome will be assessed to determine if it is fully successful (2 points), partially successful (1 point), or unsuccessful (0 points) by the Minister for Local Government and Government Business at the end-of-year assessment. All points are totalled up against the following methodology to judge the proportion of grant that should be awarded. Based on only an analysis of the data for 2013-14 and the scoring guidelines outlined by the Welsh Government, Denbighshire’s current score is 6, which entitles us to 75% of this component (approximately £742,158).

| Score       | Grant (approximate)     | Current Score |
|-------------|-------------------------|---------------|
| 8 – 10      | Full payment (£989,545) |               |
| 6 or 7      | 75% payment (£742,158)  | <b>6</b>      |
| 4 or 5      | 50% payment (£494,772)  |               |
| Less than 4 | No payment              |               |

**2. Corporate Governance:** The second component (worth 30%) is based on standards of corporate governance as reported by the Auditor General for Wales. The Welsh Government will consider whether:

1. The Auditor General for Wales has made any statutory recommendations to the Welsh Ministers to provide assistance to the authority through improvement assessment letters or reports following any special inspections; or

2. The Auditor General for Wales has made any statutory recommendations to the Welsh Ministers to give direction to the authority through improvement assessment letters or reports following any special inspections; or
3. The Local Authority has already had some, or all, of its corporate governance functions removed from the Authority, i.e. the authority is already subject to statutory intervention.

There are no statutory recommendations by the Wales Audit Office that apply to Denbighshire, nor is the authority under any statutory intervention. We are therefore entitled to 100% of this component (approximately £424,090)

The following table summarises our provisional position against the Outcome Agreement for 2013-14, pending Welsh Government assessment.

| Outcome Agreement Grant (100%) |            | % Outcome Achieved | Score               | % Component Achieved       | £1,413,636 (approx.)   |
|--------------------------------|------------|--------------------|---------------------|----------------------------|------------------------|
| <b>Component 1 (70%)</b>       | Outcome 1  | 70%                | <b>83% Achieved</b> | 1                          | £742,158 (75% payment) |
|                                | Outcome 2  | 85%                |                     | 1                          |                        |
|                                | Outcome 3  | 86%                |                     | 1                          |                        |
|                                | Outcome 4  | 77%                |                     | 1                          |                        |
|                                | Outcome 5  | 100%               |                     | 2                          |                        |
| <b>Component 2 (30%)</b>       | Governance | 100%               | -                   | 100%                       | £424,091               |
| <b>Total Grant Awarded =</b>   |            |                    |                     | <b>£1,166,249 (▼17.5%)</b> |                        |

**OUTCOME 1**

**Improving our infrastructure: Residents and visitors to Denbighshire have access to a safe and well-managed road network**

**Rationale**

The main factors that will affect our ability to deliver this outcome successfully are planning, available resources, and the weather.

The severity of winter weather is a significant determinant of our ability to maintain or improve the condition of the road network. There is a significant resource requirement to stop the natural deterioration of the road network, and additional resource investment to provide any possibility of improvement.

Where the weather is more severe, or colder for longer than usual, this will increase the pace of deterioration. Such events will likely result in further resource investment required in order to maintain the current standard of the network.

The council has also had to plan for reduced settlements from the Welsh Government as the need for further significant savings from local authorities increases.

Our Corporate Plan 2012-17 identifies a corporate priority related to improving our road network. The ambition set out for this outcome is based on the assumption that we will be able to continue to provide additional investment for our roads as set out in the Corporate Plan 2012-17. If that position changes (due to external financial environment), then we will need to revise our ambition.

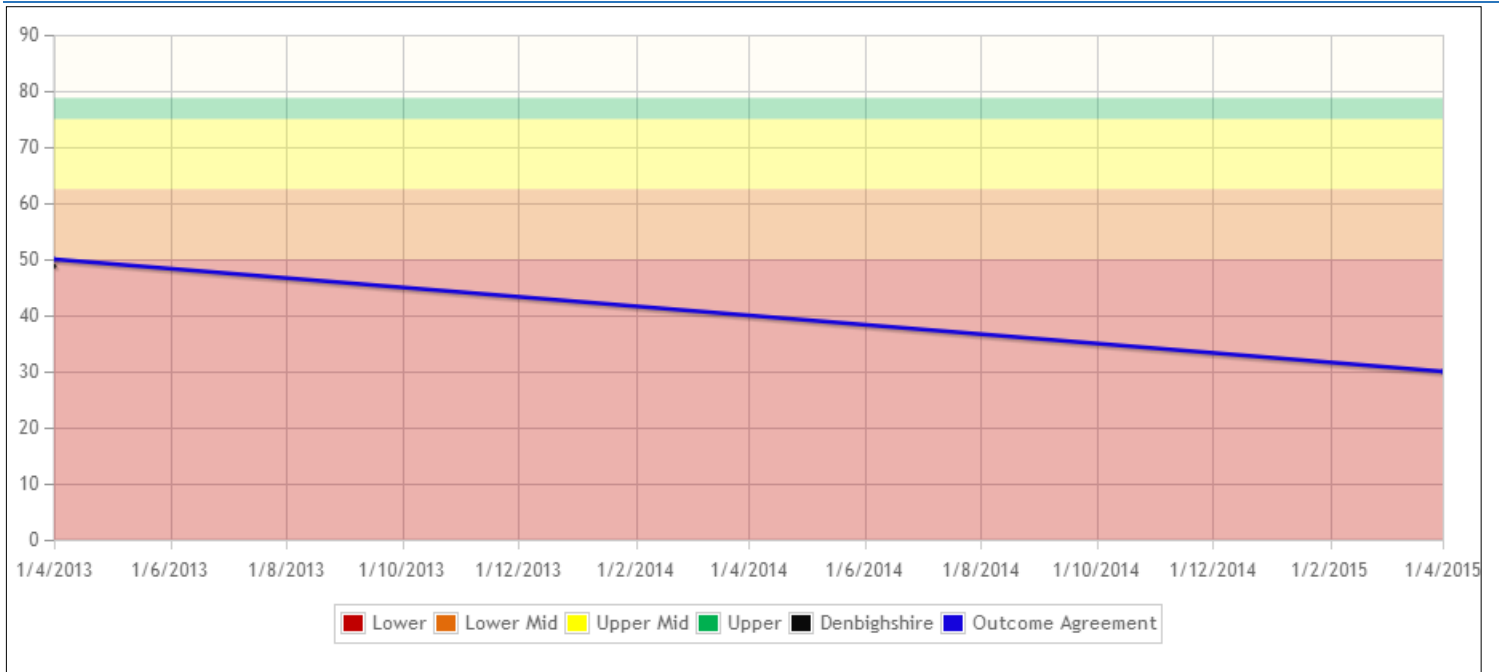
**Contributing Services**

Highways & Environmental Services

**Indicators**

HES101i

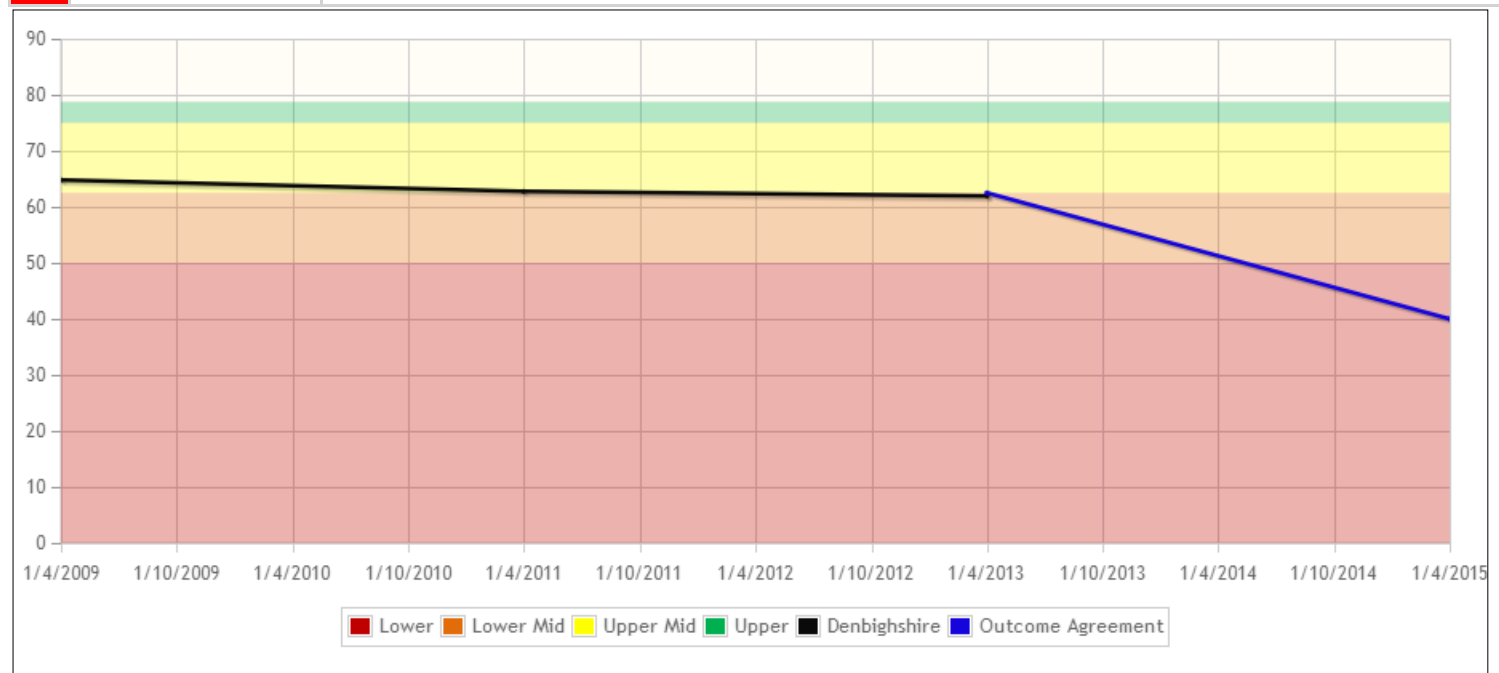
The percentage of respondents reporting satisfaction with the council's work in maintaining rural roads in good condition



**Latest Data Comment**

The 'acceptable' threshold was missed by just 1%, which equates to around 9 people in the survey. 2013/14 was also the baseline year for this indicator. Denbighshire is switching its focus of spend from reactive to proactive work across all road categories in future. However, with budget reductions we should not expect public perceptions to improve. The Outcome Agreement target for 2015/16 has been amended to reflect this, but we are still waiting on confirmation of its acceptance by the Welsh Government.

|  |        |                                                                                                                                                                    |
|--|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | RSQ09A | The percentage of respondents reporting satisfaction with the council's work in maintaining main roads in good condition (excluding don't know)                    |
|  | RSQ09B | The percentage of respondents reporting satisfaction with the council's work in maintaining streets in towns and villages in good condition (excluding don't know) |



**Latest Data Comment**

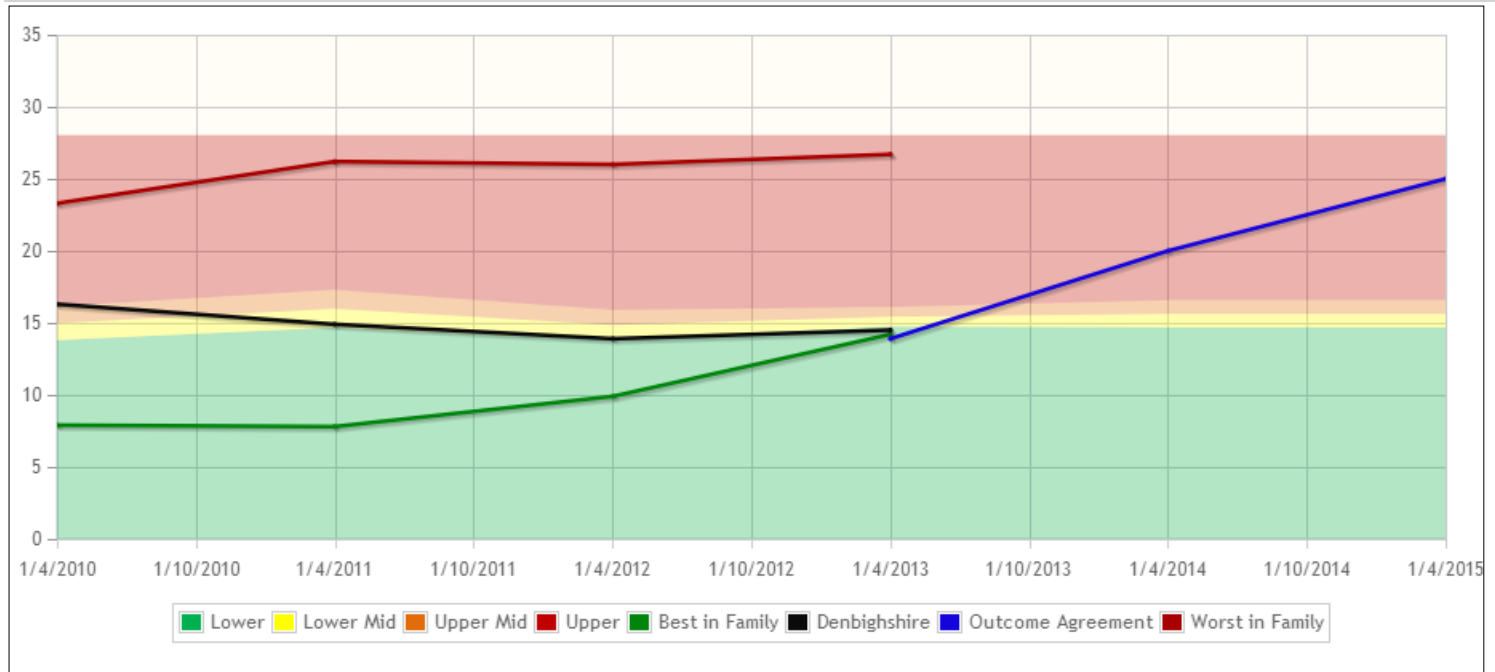
Tudalen 128



**OUTCOME AGREEMENT**

Our Outcome Agreement target was missed by 0.5%, which equates to around 6 people in the survey. The 2013 actual was also just 1% lower than the previous outturn. A reducing budget means that we should not expect public perception to improve. The Outcome Agreement target for 2015/16 has been amended to reflect this, but we are still waiting on confirmation of its acceptance by the Welsh Government.

|         |                                                                                                        |
|---------|--------------------------------------------------------------------------------------------------------|
| THS012  | The percentage of principal (A) and non-principal (B) and (C) roads that are in overall poor condition |
| THS011a | The percentage of principle A roads that are in overall poor condition                                 |
| THS011b | The percentage of non-principal/classified B roads that are in overall poor condition                  |
| THS011c | The percentage of non-principal/classified C roads that are in overall poor condition                  |

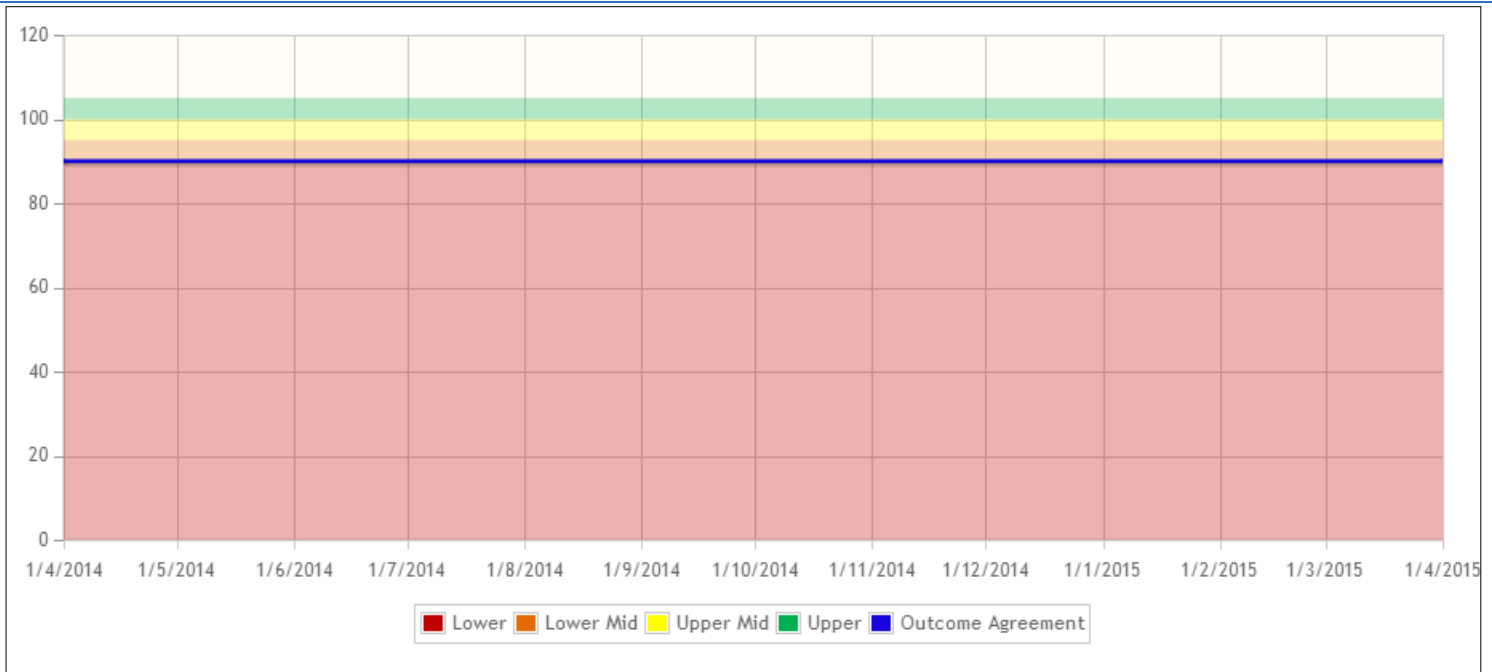


**Latest Data Comment**

The Outcome Agreement target was missed by 0.6%. It should, however, be noted that in the context of our family group of rural authorities (Carmarthenshire, Ceredigion, Conwy, Gwynedd, Isle of Anglesey, Monmouthshire, Pembrokeshire, Powys, and the Vale of Glamorgan) against which we benchmark ourselves for the Corporate Plan, Denbighshire ranked second (above the upper quartile: excellent). Resources have to be rationed in this service area, and budget reductions will have an adverse impact. The Outcome Agreement targets for 2014/15 and 2015/16 have been amended to reflect this, but we are still waiting on confirmation of its acceptance by the Welsh Government.

**Measures**

|         |                                                                                    |
|---------|------------------------------------------------------------------------------------|
| HES102m | The percentage of planned dropped-kerbs delivered along key routes within the year |
|---------|------------------------------------------------------------------------------------|



**Latest Data Comment**

This measure is new to 2014/15 and is annual. A policy has now been written for the delivery of dropped-kerbs along key routes, which includes a hierarchy for footways in the county. Audits of key routes have been undertaken that have identified gaps in provision. The measure will be calculated as a percentage - the number of dropped-kerbs that were delivered against those that were agreed with Member Area Groups to be completed within the financial year.

|        |                                                                                                                                                        |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| HIM006 | The percentage of Category C (Final) Street Works inspections carried out on utility works before their guarantee period ends (legislation states 10%) |
| HIM042 | The proportion of the planned Highways Capital Maintenance Programme achieved (schemes)                                                                |
| THS003 | The percentage of the annual structural maintenance expenditure that was spent on planned structural maintenance                                       |

## OUTCOME 2

### Improving school attainment: Students achieve their potential

#### Rationale

The performance of pupils in Denbighshire has improved significantly in recent years. However, we believe that there remains room for improvement in terms of how well our children perform at school. Not only do we want our children to be the highest performers in Wales, but also we want to narrow the gap between Denbighshire and the top performing authorities in the UK.

Our ability to positively influence pupil attainment is dependent on a number of key factors, such as cohort ability (which can fluctuate year on year); the mobility of pupils transferring in and out of school and pupil behaviour; the alignment between core subjects; and unexpected circumstances that can have a detrimental impact on pupil performance, such as teacher or pupil absence. With regards to the percentage of pupils leaving without a qualification, our threshold, as with all attainment indicators, has been aligned to our upper quartile projections based on the published position for 2011-12 academic year. This will pose a significant challenge for the council as our performance for this indicator has been historically high. Although our outturn for 2012-13 academic year has significantly improved, it is too early to say if this can be maintained and whether or not there are other factors that need to be taken into consideration for successive years.

The national change agenda will also have an impact regionally, which includes the transition to consortium working and the 14-19 curriculum and qualifications review.

The council has also had to plan for reduced settlements from the Welsh Government as the need for further significant savings from local authorities increases.

Our Corporate Plan 2012-17 identifies a corporate priority relating to improving performance in education and the quality of our school buildings, with identified additional investment as part of the 21st Century School's Programme to improve school buildings and facilities. This will provide improved learning environments for pupils, which we believe will improve pupil attainment.

The ambition set out for this outcome is based on the assumption that we will be able to continue to provide additional investment for education as set out in the Corporate Plan 2012-17. If that position changes (due to external financial environment), then we will need to revise our ambition.

#### Contributing Services

Customers & Education Support, Education Services

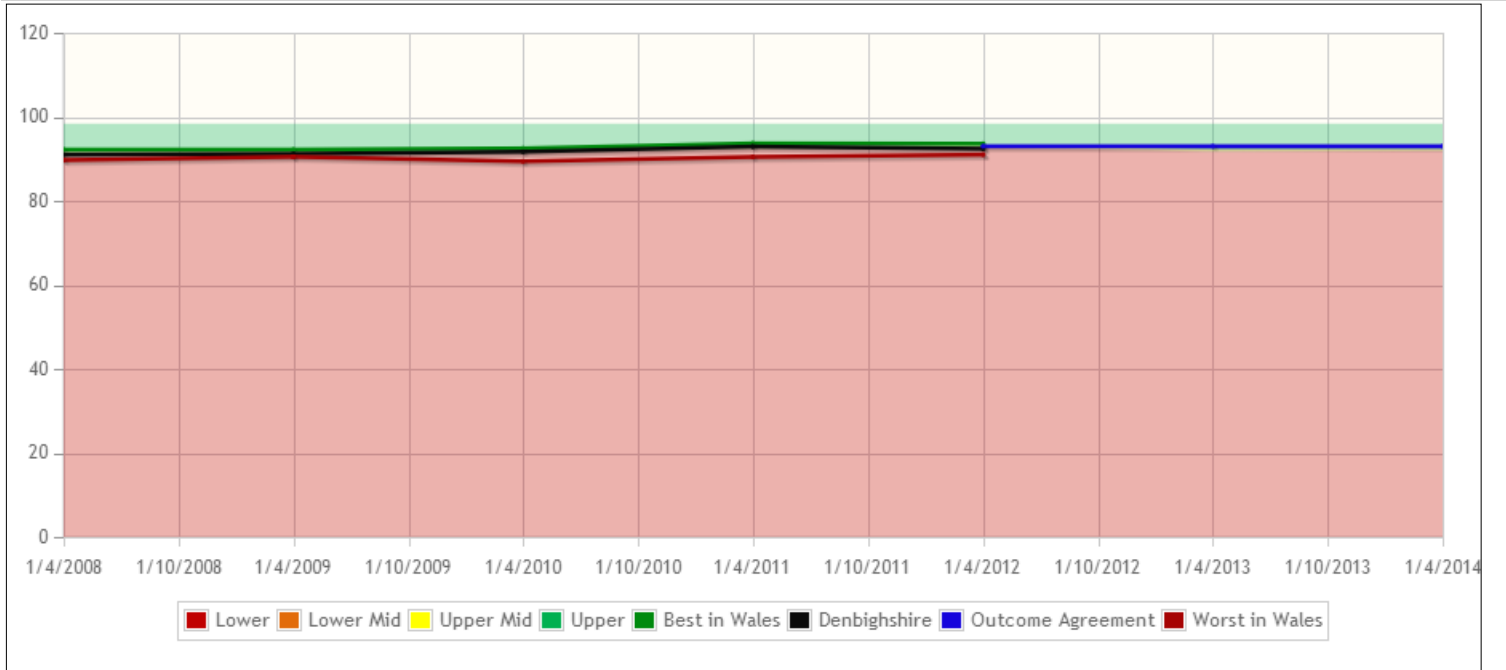
Tudalen 131

Indicators

|           |                                                                                                                                                                                                                                                                |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ed001i    | The average capped points score for pupils aged 15 at the preceding 31 August in schools maintained by the local authority (all pupils)                                                                                                                        |
| Ed005i    | The percentage of pupils achieving the level 2 threshold including English/Welsh and maths (all pupils)                                                                                                                                                        |
| Ed006i    | The percentage of pupils achieving the level 2 threshold or vocational equivalents (all pupils)                                                                                                                                                                |
| EDU002i   | The percentage of pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification. |
| EDU003all | The percentage of pupils who achieve the Core Subject Indicator at Key Stage 2 (all pupils)                                                                                                                                                                    |

Measures

|         |                                                     |
|---------|-----------------------------------------------------|
| EDU016a | Percentage of pupil attendance in primary schools   |
| EDU016b | Percentage of pupil attendance in secondary schools |



Latest Data Comment

Attendance fell by 0.53% in 2012/13. This can be attributed to illness severely affecting 5 secondary schools in December 2012; and the unexpected death of a pupil at Dinas Bran, which saw attendance in the school drop by 3.5% for January 2013.

**OUTCOME 3**

**Ensuring people receive the help they need to live fulfilled lives: Vulnerable people are protected and are able to live as independently as possible**

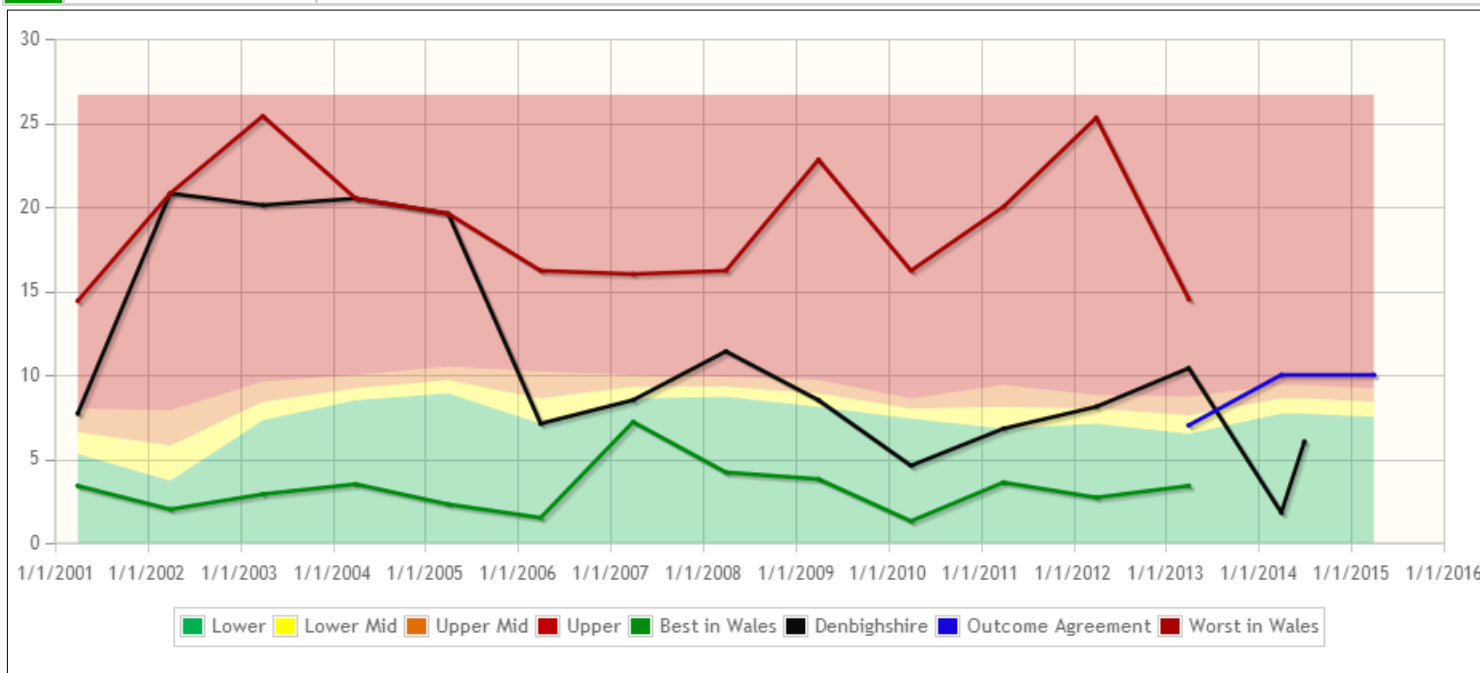
|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Rationale</b></p> | <p>This outcome seeks to provide a focus on the changing delivery of social services in Wales. This change looks to the promotion of health and well-being, and the encouragement of greater involvement in decisions about personal care. This outcome also seeks to ensure that people in need are protected, and to minimise the risk of them experiencing abuse or exploitation.</p> <p>The main factors that will determine whether we can positively influence adult independence will be the delivery of early intervention, prevention, and reablement approaches. Delivery of the outcome will also rely on the council demonstrating corporate responsibility for the Supporting Independence in Denbighshire (SID) agenda. Factors influencing our ability to protect people in need will largely relate to the numbers of people in need and the resources available to us.</p> <p>Overall, it should be noted that all of the targets within this outcome are based upon our current knowledge about the resources available to us for this work. The targets are based on the assumption that resources will not be reduced further, beyond our current knowledge. Any further reductions in funding in the future would clearly have an impact on our ability to deliver this outcome, and all targets would have to be reviewed and revised accordingly.</p> <p>It is important to note that the most recent population statistics are now being used to calculate the indicators relating to this outcome. It may therefore look as though our targets for any indicators based on population statistics have been reduced. However, it is simply a reflection of the fact that we have previously been over-estimating the size of the population in Denbighshire, and the subsequent adjustment has had an impact on the indicators. For example, the percentage of the adult population who cannot live independently in Denbighshire is higher in 2013/14 than the previous year because the adult population is smaller than we previously thought.</p> |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                     |                                                                      |
|-------------------------------------|----------------------------------------------------------------------|
| <p><b>Contributing Services</b></p> | <p>Adult &amp; Business Services, Children &amp; Family Services</p> |
|-------------------------------------|----------------------------------------------------------------------|

**Indicators**

|                      |                                                                                                                                         |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <p>ABSm2</p>         | <p>The number of service users in receipt of Direct Payments</p>                                                                        |
| <p>Independent18</p> | <p>The percentage adults who live independent of a formal package of social care provided/arranged by the council (aged 18 or over)</p> |
| <p>Residential18</p> | <p>The percentage of the population who cannot live independently (aged 18</p>                                                          |

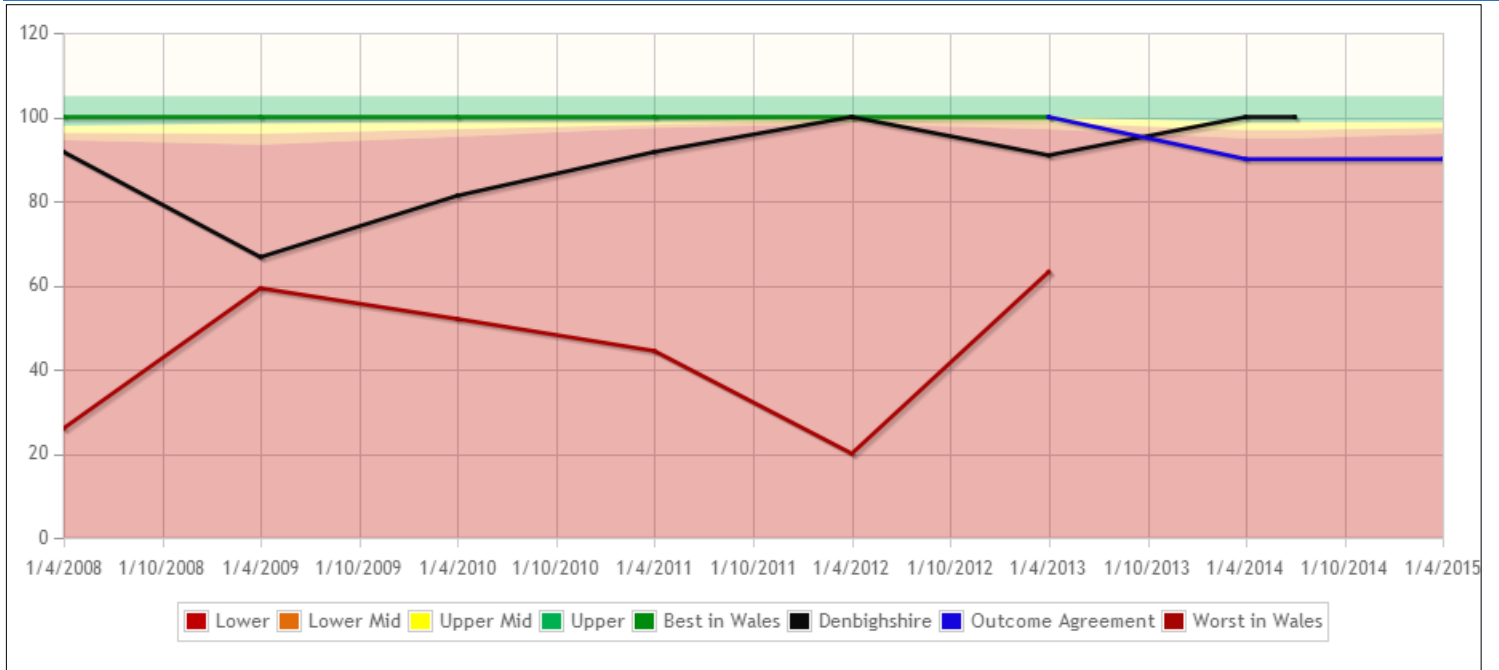
|                 |                                                                                                           |
|-----------------|-----------------------------------------------------------------------------------------------------------|
|                 | or over)                                                                                                  |
| SCC010          | The percentage of child referrals that are re-referrals within 12 months                                  |
| <b>Measures</b> |                                                                                                           |
| PSR002          | The average number of calendar days taken to deliver a Disabled Facilities Grant                          |
| SCA001          | The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over        |
| SCC004          | The percentage of children looked after on 31 March who have had three or more placements during the year |



**Latest Data Comment**

In 2013/14 the target was missed by 3.3%, which equates to 5.4 children. We have extensive monitoring and alert processes in place. We seek to maximise opportunities to maintain / re-establish children living with their parents or relatives which is what children ask us to do. We work through our support and therapeutic services to minimise the number disrupted placements. But it is important to recognise that not all moves are negative, they can be taken to protect children from risk or enable permanence.

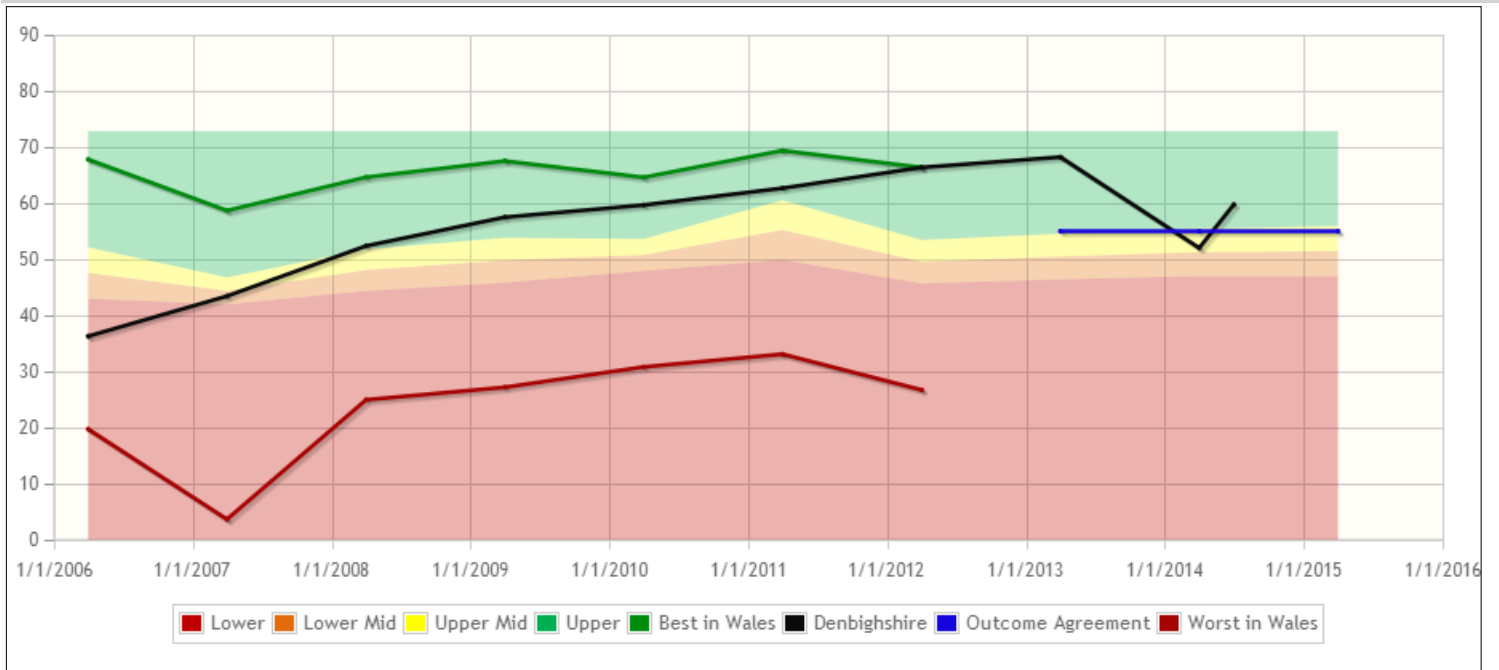
|          |                                                                                                                                                 |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| SCC013ai | The percentage of open cases of children on the Child Protection Register who have an allocated social worker                                   |
| SCC015   | The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference |
| SCC034   | The percentage of child protection reviews carried out within statutory timescales during the year                                              |
| SCC041a  | The percentage of eligible, relevant and former relevant children that have pathway plans as required                                           |



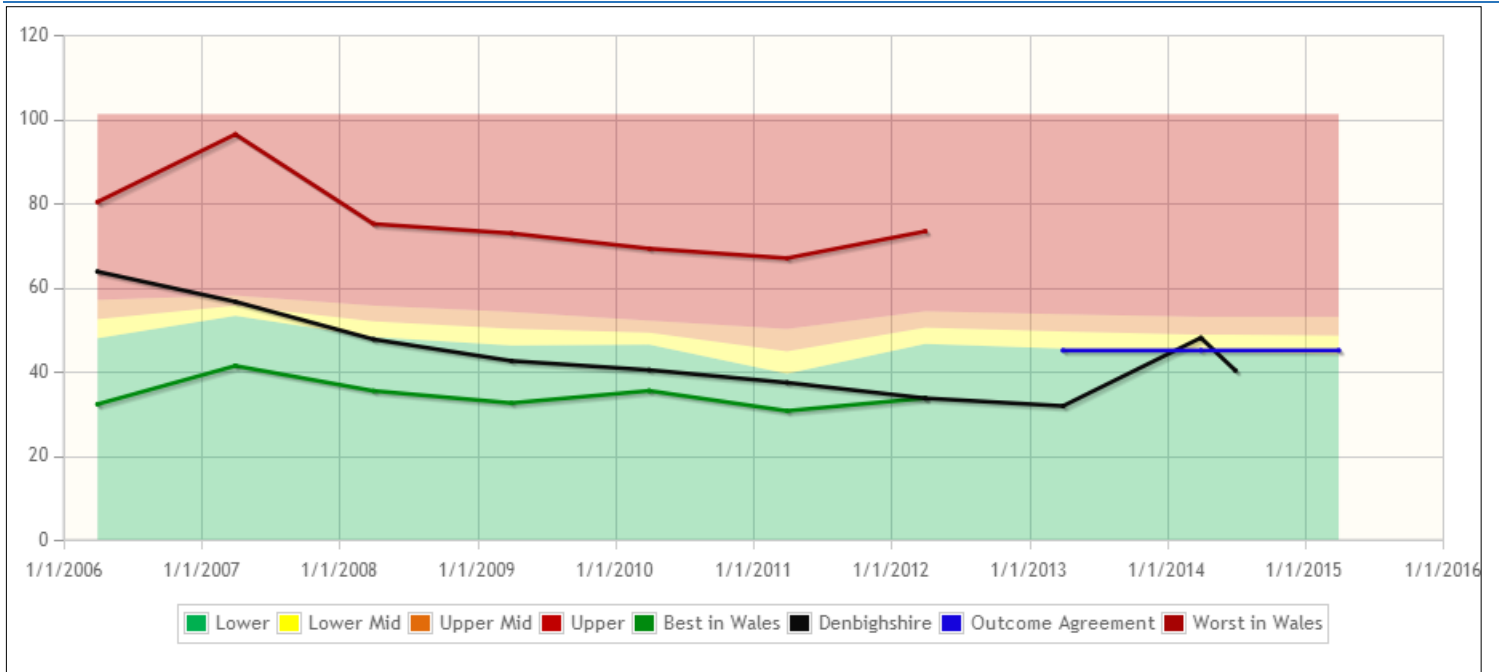
**Latest Data Comment**

2013/14 - This indicator was missed by one. 10 completed as needed, 1 not completed on time.

**Supported(a)18** Of the people who can live independently with a package of care, the percentages that are supported to live independently through, modern supportive options (aged 18 or over)



**Supported(b)18** Of the people who can live independently with a package of care, the percentages that are supported to live independently through, traditional care options (aged 18 or over)



**Latest Data Comment**

Supported (a) and (b) - Both of these indicators are cumulative in their nature and the Outcome Agreement targets which have been agreed reflect the ambition we hold for the end of the financial year. Given that we are experiencing a year on year improvement in the final outturn for these indicators and our Quarter 2 position is an improvement against the same time in previous year, we do not foresee any significant barriers to meeting the target at this juncture.

|  |         |                                                                                                    |
|--|---------|----------------------------------------------------------------------------------------------------|
|  | SCA019  | The percentage of adult protection referrals completed in the year where the risk has been managed |
|  | SCA019N | The number of adult protection referrals completed in the year where the risk has been managed     |



**OUTCOME 4**

**Welsh Homes, Improving quality and increasing the supply and choice: The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity to meet the needs of individuals and families**

**Rationale**

This outcome recognises that housing is a most basic need, and in order to lead a normal life this basic need must be satisfied. We also recognise this, and seek to ensure that housing in Denbighshire meets people’s needs.

Key factors that will influence this outcome will be the availability and affordability of different types of housing within Denbighshire. Therefore, we have developed a Housing Strategy to reflect the need for a mix of council social housing, private affordable housing, and private rented and owner-occupied housing.

In addition to the availability of housing, the quality of housing is an important factor. The council housing stock will be brought up to a good standard, and we will build, demolish, and renovate where necessary.

This outcome will be influenced by the housing market, house prices, wages, etc. The council has also had to plan for reduced settlements from the Welsh Government as the need for further significant savings from local authorities increases.

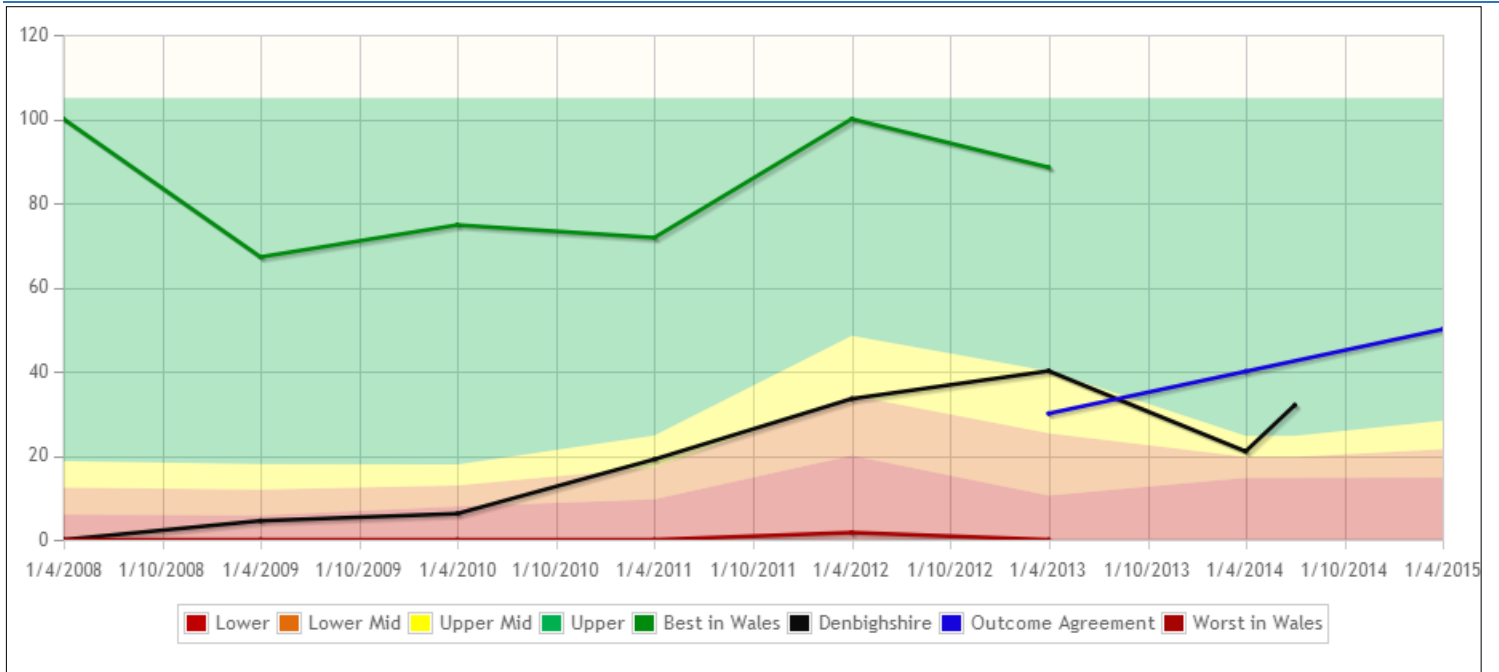
The ambition set out for this outcome is based on the assumption that we will be able to continue to provide additional investment as set out in the Corporate Plan 2012-17. If that position changes (due to external financial environment), then we will need to revise our ambition.

**Contributing Services**

Housing & Community Development, Planning & Public Protection

**Indicators**

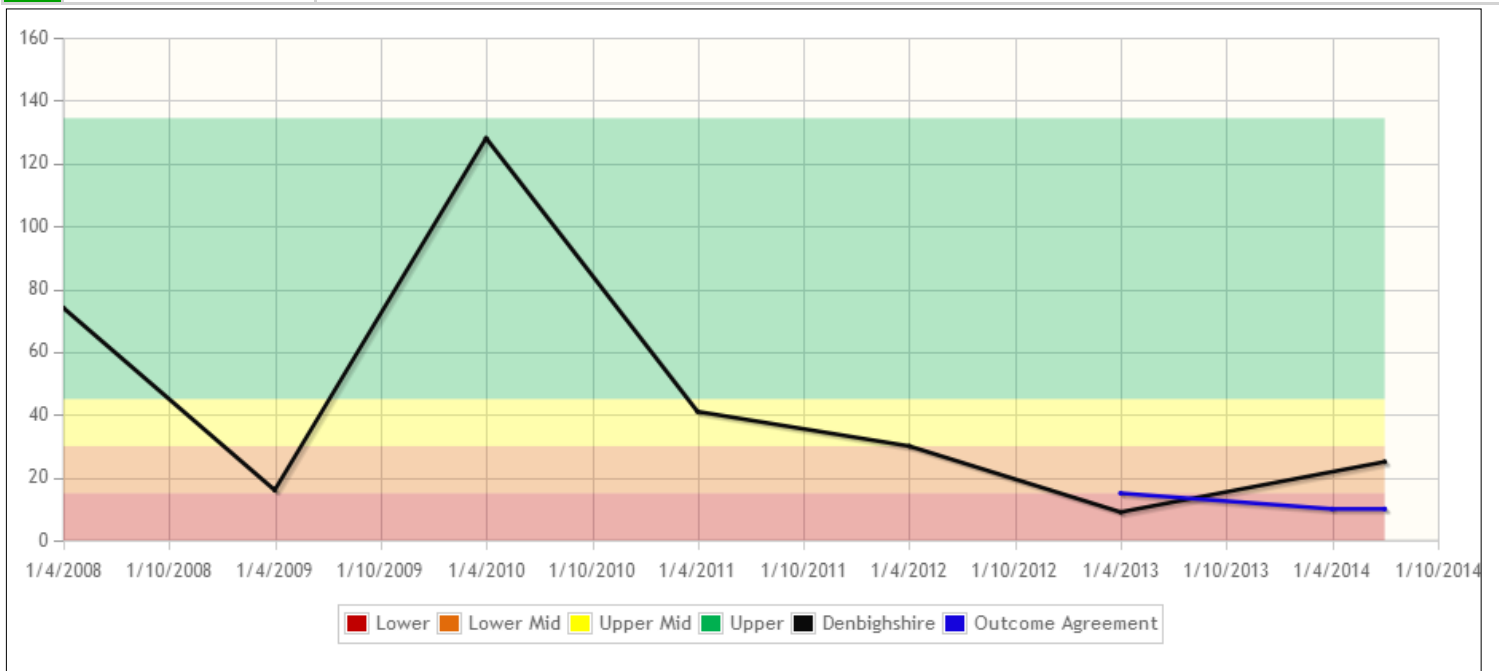
|          |                                                                                                                                       |
|----------|---------------------------------------------------------------------------------------------------------------------------------------|
| JHLAS02i | The number of new houses built and ready for occupation during the year as determined by the Joint Housing Land Availability Study    |
| JHLAS01i | The number of new build affordable housing units delivered during the year as identified in the Joint Housing Land Availability Study |
| JHLAS03i | The years of supply of housing land as determined by the Joint Housing Land Availability Study                                        |
| PSR007a  | Of the Houses in Multiple Occupation known to the local authority, the percentage that have a full licence                            |



**Latest Data Comment**

Performance against this indicator is accumulative and the target of 40% is based on the year-end position. The risk with this measure is that the denominator (number of HMOs known to the council) is increasing which will automatically reduce our performance.

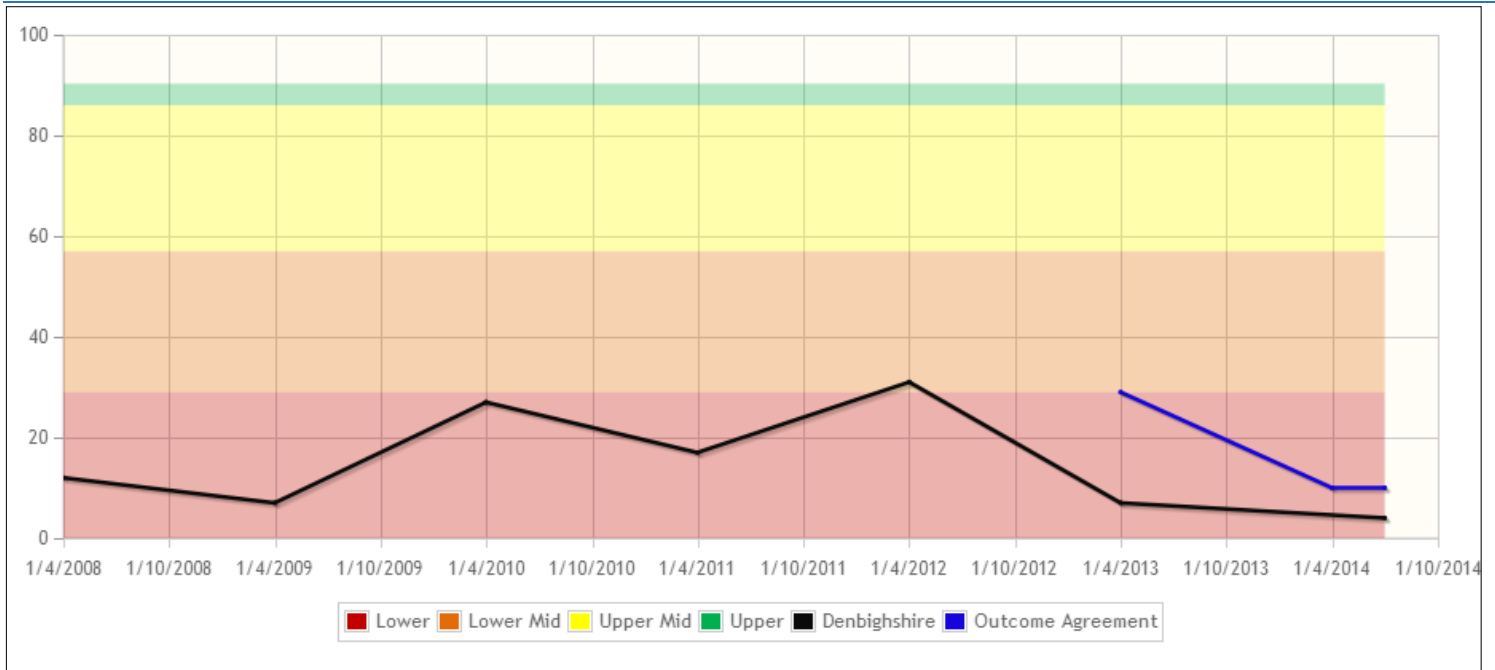
**HCD101i**      The current supply of social housing



**Latest Data Comment**

25 completions as at the end of Quarter 2. Revised Outcome Agreement target of 10 is being sought.

**HCD102i**      The current supply of affordable housing



**Latest Data Comment**

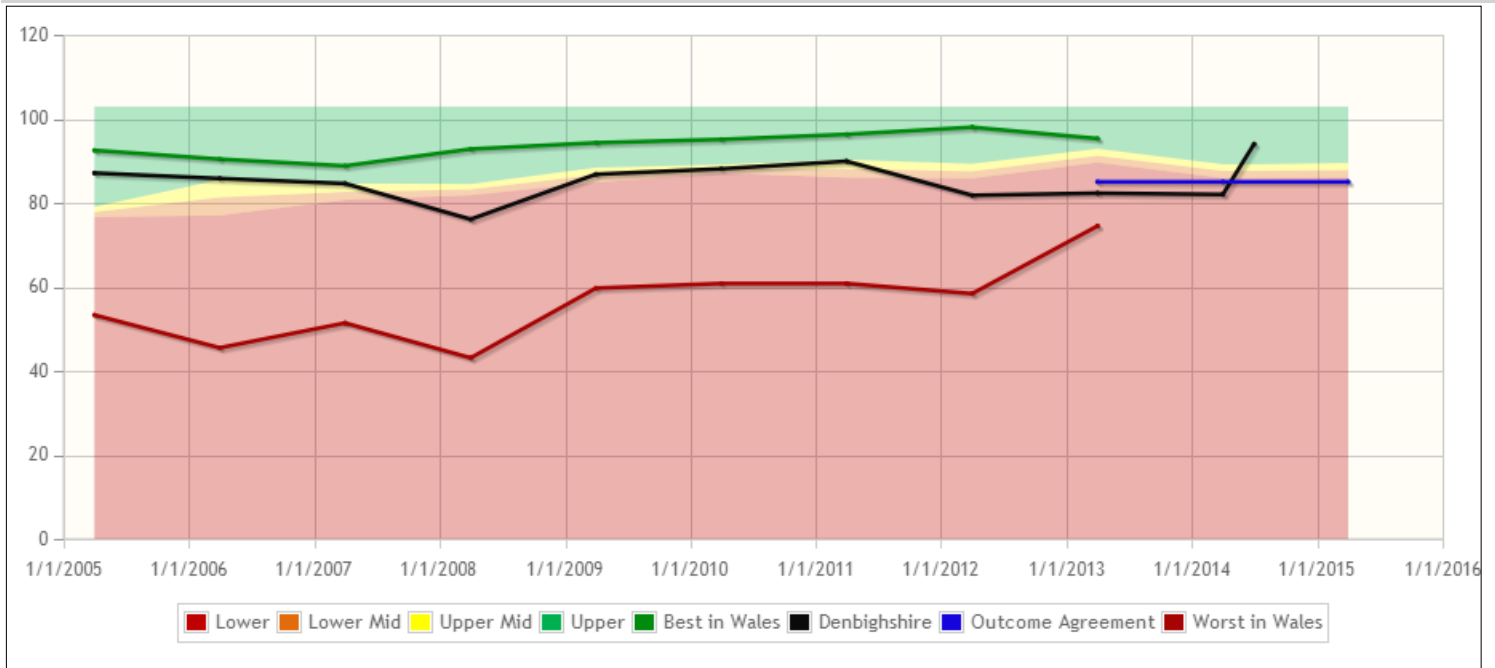
4 completions as at the end of Quarter 2. Revised Outcome Agreement target of 10 is being sought. Early indication is that this revised target will be met by the end of Quarter 3.

HCD103i The current supply of market housing

**Measures**

HHA013 The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months

PLA004c The percentage of householder planning applications determined during the year within 8 weeks

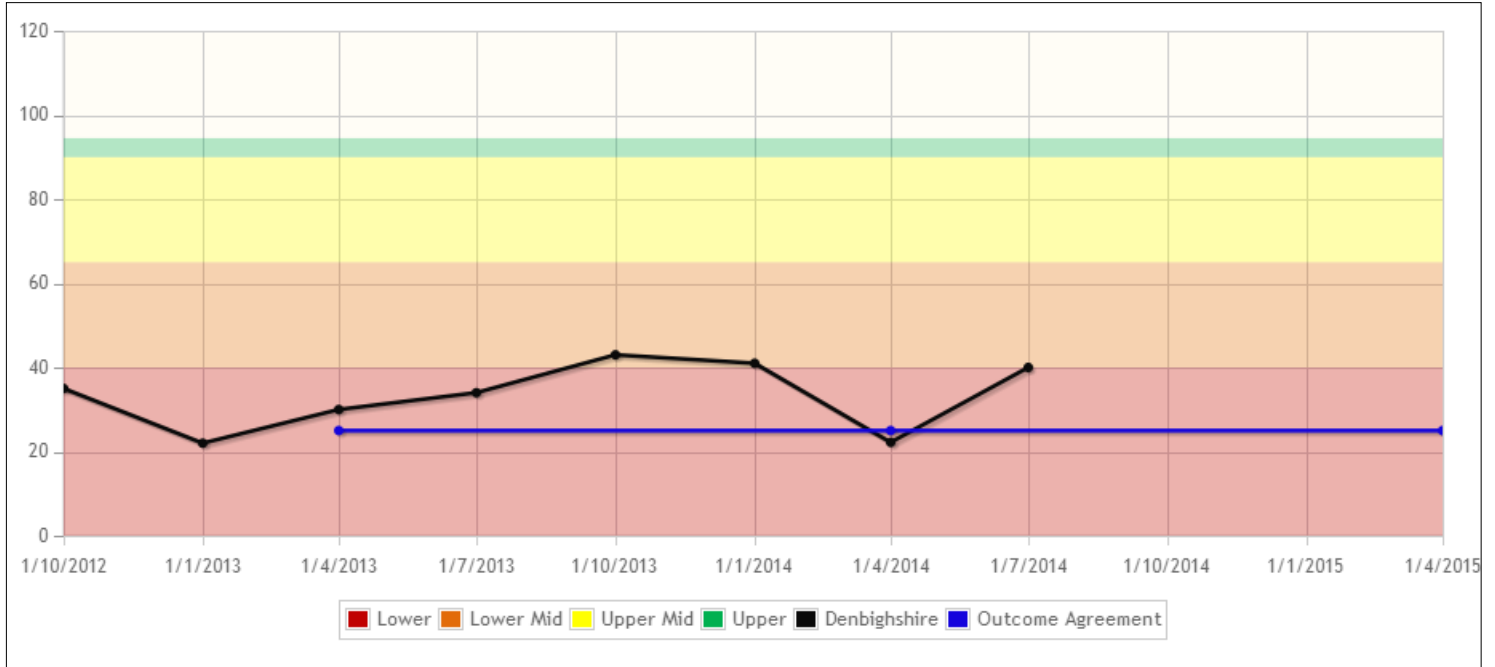


**Latest Data Comment**

Quarter 1 - 36 out of 44 householder applications were determined within 8 weeks (82%) missing the 2014/15 target of 85% for the Outcome Agreement. Regular and stringent monitoring arrangements are in place to ensure the target is achieved, as demonstrated

by the improved performance in Q2 (94%).

|           |                                                                                                                                                                                                 |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PSR004    | The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority |
| Q-HSG406i | The percentage of core KPI's Benchmarked with Housemark that are in the top quartile                                                                                                            |



**Latest Data Comment**

Quarter 1 - The number of performance indicators benchmarked in HouseMark on a quarterly basis has reduced from 40 to 14. Only 9 of these can be reported on. This has resulted in a drop in the percentage of core KPIs benchmarked with Housemark that are in the top quartile (22.2%). Improvement in Quarter 2 to 40%.

|           |                                                                             |
|-----------|-----------------------------------------------------------------------------|
| Y-HSG304m | Percentage of council properties improved to Welsh Housing Quality Standard |
| ABS101m   | The number of people helped with Care and Repair services                   |

**OUTCOME 5**

**Poverty and material deprivation: Improve financial inclusion, and reduce economic and fuel poverty**

**Rationale**

This outcome seeks to provide some form of support and help to people who are living in poverty in Denbighshire.

There has been a fall in average hourly earnings of employees in real terms (2012 prices) by 8.5% since 2009 (ONS). This decline in real wages has now been sustained for three consecutive years (from 2009 through to 2012) and is expected to continue. This, compounded by the rising cost of living, is pushing more people into financial difficulty.

The main factors that will determine the successful delivery of this outcome are the availability of resources, Welsh Government funding reductions, the impact of UK Government Welfare Reforms, and the cost of fuel, energy, food, housing, and transport. The ability to remove people from poverty will largely be determined by the health of the national economy. One of the aims of our Corporate Priority on “Developing the Local Economy” is to reduce poverty in Denbighshire, but those benefits are not likely to be seen until beyond the timescale for this Outcome Agreement. Our contribution to the outcome will therefore mainly be to help as many people as possible with the resources available.

All of the targets within this outcome are based upon our current knowledge about the resources available to us for this work. The targets are based on the assumption that resources will not be reduced further, beyond our current knowledge. Any further reductions in funding in the future would clearly have an impact on our ability to deliver this outcome, and all targets would have to be reviewed and revised accordingly.

**Contributing Services**

Adults & Business Services

**Indicators**

|        |                                                                                             |
|--------|---------------------------------------------------------------------------------------------|
| OA501i | The value (£m) of income gains achieved by all WRT clients on closed cases                  |
| OA502i | The total number of individuals who received support for income maximisation (people count) |
| OA503i | The percentage of clients reporting satisfaction with the service                           |
| OA504i | The percentage of people receiving the service who had income gains                         |

**Measures**

|        |                                                                    |
|--------|--------------------------------------------------------------------|
| OA501m | The percentage success rate with reviews and appeals               |
| OA502m | The percentage of people with income gains lifted out of poverty   |
| OA503m | The percentage of households with gains lifted out of fuel poverty |

## OUTCOME AGREEMENT

|  |        |                                                                                                |
|--|--------|------------------------------------------------------------------------------------------------|
|  | OA504m | The total number of individuals who received support that moved out of relative income poverty |
|  | OA505m | The total number of households who received support that moved out of fuel poverty             |

|                            |                                       |
|----------------------------|---------------------------------------|
| <b>Adroddiad i'r:</b>      | <b>Pwyllgor Archwilio Perfformiad</b> |
| <b>Dyddiad y Cyfarfod:</b> | <b>15 Ionawr 2015</b>                 |
| <b>Awdur yr Adroddiad:</b> | <b>Cydlynnydd Archwilio</b>           |
| <b>Teitl:</b>              | <b>Rhaglen Waith Archwilio</b>        |

---

**1. Am beth mae'r adroddiad yn sôn?**

Mae'r adroddiad yn cyflwyno drafft rhaglen waith i'r dyfodol y Pwyllgor Archwilio Perfformiad i'r aelodau ei hystyried.

**2. Beth yw'r rheswm dros lunio'r adroddiad hwn?**

Gofyn i'r Pwyllgor adolygu a chytuno ar ei raglen waith i'r dyfodol, a rhoi'r wybodaeth ddiweddaraf i aelodau ar faterion perthnasol.

**3. Beth yw'r Argymhellion?**

Bod y Pwyllgor yn ystyried y wybodaeth a ddarparwyd a chymeradwyo, adolygu neu addasu eu rhaglen waith i'r dyfodol fel yr ystyrir yn briodol.

**4. Manylion am yr adroddiad.**

- 4.1 Mae Erthygl 6 Cyfansoddiad Cyngor Sir Ddinbych yn nodi cylch gorchwyl, swyddogaethau ac aelodaeth pob Pwyllgor Archwilio, tra bo rheolau'r gweithdrefnau i bwyllgor archwilio wedi'u gosod yn Rhan 4 y Cyfansoddiad.
- 4.2 Mae'r Cyfansoddiad yn amodi bod yn rhaid i bwyllgorau archwilio'r Cyngor baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Drwy adolygu a blaenoriaethu materion mae modd i aelodau sicrhau fod y rhaglen waith yn cyflwyno rhaglen dan arweiniad yr aelodau.
- 4.3 Arfer sydd wedi'i fabwysiadu yn Sir Ddinbych ers nifer o flynyddoedd yw bod pwyllgorau archwilio'n cyfyngu ar nifer yr adroddiadau a ystyrir mewn unrhyw gyfarfod i uchafswm o bedwar, yn ogystal ag adroddiad rhaglen waith y Pwyllgor ei hun. Nod y dull hwn yw hwyluso cael trafodaeth fanwl ac effeithiol ar bob pwnc.
- 4.4 Yn y blynyddoedd diweddar mae Llywodraeth Cymru (LIC) a Swyddfa Archwilio Cymru wedi tynnu sylw at yr angen i gryfhau rôl archwilio ar draws llywodraeth leol a gwasanaethau cyhoeddus yng Nghymru, gan gynnwys defnyddio archwilio fel modd o ymgysylltu â phreswylwyr a defnyddwyr gwasanaeth. Wrth fynd ymlaen disgwylir i archwilio ymgysylltu'n well ac yn amlach â'r cyhoedd gyda golwg ar sicrhau penderfyniadau gwell a fydd yn y pen draw yn arwain at well canlyniadau i ddinasyddion. Yn y dyfodol, bydd Swyddfa Archwilio

Cymru yn mesur effeithiolrwydd archwilio wrth gyflawni'r disgwyliadau hyn.

4.5 Gan ystyried y weledigaeth genedlaethol ar gyfer archwilio ac ar yr un pryd ganolbwyntio ar flaenoriaethau lleol, mae'r Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio (GCIGA) wedi argymhell yn ddiweddar y dylai pwyllgorau archwilio'r Cyngor, wrth benderfynu ar eu rhaglenni gwaith, ganolbwyntio ar y meysydd allweddol canlynol:

- arbedion ar y gyllideb;
- cyflawni Amcanion y Cynllun Corfforaethol (gyda phwyslais arbennig ar y modd o'u cyflawni yn ystod cyfnod o galedi ariannol);
- unrhyw eitemau eraill a gytunwyd gan y Pwyllgor Archwilio (neu'r GCIGA) fel blaenoriaeth uchel (yn seiliedig ar y meini prawf profion PAPER - gweler paragraff 4.6 isod) a;
- Materion brys, materion na ellir eu rhagweld neu materion â blaenoriaeth uchel

4.6 Felly, gofynnir i'r Pwyllgor ystyried rhaglen waith ddrafft ar gyfer cyfarfodydd i ddod, fel y nodwyd yn atodiad 1, a'i chymeradwyo, ei hadolygu neu ei diwygio yn ôl yr angen. Wrth ystyried y Rhaglen Gwaith i'r Dyfodol efallai y bydd y Pwyllgor yn gweld ei bod yn ddefnyddiol rhoi sylw i'r prawf 'PAPER' (gweler isod) i benderfynu ar addasrwydd y pwnc ar gyfer archwilio:

|                                                                 |                                                                     |
|-----------------------------------------------------------------|---------------------------------------------------------------------|
| <b><u>P</u>ublic Interest (Diddordeb y Cyhoedd):</b>            | a yw'n fater sy'n peri pryder i breswylwyr?                         |
| <b><u>A</u>bility to have an impact (Gallu i gael effaith):</b> | a all Archwilio ddylanwadu ar bethau a'u newid?                     |
| <b><u>P</u>erformance (Perfformiad):</b>                        | a yw'n ymwneud â gwasanaeth neu faes sy'n tanberfformio?            |
| <b><u>E</u>xtent (Graddfa):</b>                                 | a yw'n effeithio ar nifer fawr o breswylwyr/ardal ddaearyddol fawr? |
| <b><u>R</u>eplication (Dyblygiad):</b>                          | a oes unrhyw un arall yn edrych arno?                               |

**Ffurflenni Cynnig ar gyfer Archwilio**  
4.7 Fel y crybwyllwyd ym mharagraff 4.2 uchod, mae Cyfansoddiad y Cyngor yn gofyn i bwyllgorau archwilio baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Er mwyn cynorthwyo'r broses o flaenoriaethu adroddiadau, os yw'r swyddogion o'r farn fod pwnc yn



haeddu'r amser i gael ei drafod ar raglen fusnes y Pwyllgor, mae'n rhaid iddynt wneud cais ffurfiol i'r Pwyllgor i ystyried derbyn adroddiad ar y pwnc hwnnw. Gwneir hyn trwy gyflwyno 'ffurflen gynnig' sy'n egluro pwrpas, pwysigrwydd a chanlyniadau posibl y pynciau a awgrymir. Does dim un ffurflen gynnig wedi dod i law oddi wrth swyddog i'w ystyried yn y cyfarfod cyfredol.

- 4.8 Er mwyn gwneud gwell defnydd o amser archwilio drwy ganolbwyntio adnoddau pwyllgorau i archwilio testunau'n fanwl, gan ychwanegu gwerth drwy'r broses o wneud penderfyniadau a sicrhau gwell canlyniadau ar gyfer preswylwyr, penderfynodd y GCIGA yn ddiweddar y dylai'r aelodau, yn ogystal a swyddogion, gwblhau 'ffurflenni cynnig ar gyfer archwilio' yn amlinellu pam eu bod yn credu y byddai'r testun yn elwa o fewnbwn archwilio. Gellir gweld copi o 'ffurflen gynnig' yn Atodiad 2. Mae ochr gefn y ffurflen hon yn cynnwys siart lif sy'n rhestru'r cwestiynau y dylai aelodau eu hystyried wrth baratoi i gynnig eitem ar gyfer archwilio, ac y dylai pwyllgorau eu gofyn wrth benderfynu ar addasrwydd testun arfaethedig i'w gynnwys ar raglen gwaith i'r dyfodol archwilio. Os, ar ôl cwblhau'r broses hon, y penderfynir nad yw'r testun yn addas i'w archwilio'n ffurfiol gan bwyllgor archwilio, yna gellir ystyried dulliau eraill o rannu'r wybodaeth neu archwilio'r mater e.e. darparu 'adroddiad gwybodaeth', neu os yw'r mater yn un o natur leol gellir ei archwilio gan y Grŵp Ardal Aelodau (GAA) perthnasol. Yn y dyfodol ni fydd unrhyw eitemau'n cael eu cynnwys ar raglen gwaith i'r dyfodol heb i 'ffurflen gynnig ar gyfer archwilio' gael ei chwblhau, ac i'r testun gael ei gymeradwyo i'w gynnwys ar y rhaglen gan y Pwyllgor. Bydd cymorth ar gael i gwblhau'r ffurflenni gan y Cydlynnydd Archwilio.

#### Rhaglen Waith i'r Dyfodol y Cabinet

- 4.9 Wrth benderfynu ar eu rhaglen waith i'r dyfodol mae'n bwysig fod pwyllgorau archwilio yn ystyried amserlen rhaglen waith y Cabinet. Ar gyfer y diben hwn, mae rhaglen waith y Cabinet wedi ei chynnwys yn Atodiad 3.

#### Datblygiad Penderfyniadau'r Pwyllgor

- 4.10 Yn Atodiad 4 mae tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori aelodau am eu gweithrediad.

### **5. Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio**

Dan drefniadau archwilio'r Cyngor mae Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio (GCIGA) yn gweithredu fel pwyllgor cydlynu. Mae'r Grŵp yn cynnal ei gyfarfod nesaf ar 8 Ionawr, bydd unrhyw eitemau a gaiff eu codi yn y cyfarfod hwnnw sy'n effeithio ar y Pwyllgor hwn yn cael eu hadrodd ar lafar yn y cyfarfod ar 15 Ionawr.

**6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Bydd archwilio effeithiol yn gymorth i'r Cyngor gynnal y blaenoriaethau corfforaethol yn unol ag anghenion cymunedau a dymuniadau trigolion. Bydd datblygu ac adolygu'r rhaglen waith gydlynol yn barhaus yn cynorthwyo'r Cyngor i fonitro ac adolygu materion polisi.

**7. Beth yw'r prif gasgliadau o'r Asesiad o'r Effaith ar Gydraddoldeb (EqIA) a gynhaliwyd ar y penderfyniad? Dylid cynnwys templed yr Asesiad o Effaith ar Gydraddoldeb a gwblhawyd fel atodiad i'r adroddiad.**

Ni chynhaliwyd Asesiad o Effaith ar Gydraddoldeb er diben yr adroddiad hwn gan nad yw ystyried rhaglen waith i'r dyfodol y Pwyllgor yn debygol o gael effaith andwyol neu annheg ar bobl sy'n rhannu nodweddion sydd wedi'u diogelu.

**8. Faint fydd hyn yn costio a sut bydd yn effeithio ar wasanaethau eraill?**

Mae'n bosib y bydd yn rhaid i wasanaethau neilltuo amser swyddog i gynorthwyo'r Pwyllgor gyda'r eitemau a nodwyd yn y rhaglen waith a chydag unrhyw gam gweithredu yn dilyn ystyried yr eitemau hynny.

**9. Pa ymgynghori sydd wedi digwydd?**

Does dim angen cynnal ymgynghoriad ar yr adroddiad hwn. Fodd bynnag, mae'r adroddiad ei hun a'r ystyriaeth a roir gan y Pwyllgor i'w raglen waith ar gyfer y dyfodol yn gyfystyr ag ymgynghoriad gyda'r Pwyllgor o ran ei raglen waith.

**10. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Nid oes risg wedi ei ganfod o ran y Pwyllgor yn ystyried ei raglen waith. Fodd bynnag, wrth adolygu ei raglen waith yn rheolaidd gall y Pwyllgor sicrhau bod meysydd sy'n peri pryder yn cael eu hystyried a'u harchwilio fel y maent yn dod i'r amlwg a bod argymhellion yn cael eu gwneud er mwyn mynd i'r afael â nhw.

**11. Grym i wneud Penderfyniad**

Yn unol ag Erthygl 6.3.7 Cyfansoddiad y Cyngor mae'n rhaid i bwyllgorau archwilio'r Cyngor baratoi rhaglen waith a'i hadolygu.

**Swyddog Cyswllt:** Cydlynnydd Archwilio  
Rhif ffôn: (01824) 712554  
E-bost: [dcc\\_admin@denbighshire.gov.uk](mailto:dcc_admin@denbighshire.gov.uk)

**Note:** Any items entered in italics have not been approved for inclusion at the meeting shown by the Committee. Such reports are listed here for information, pending formal approval.

| Meeting     | Lead Member(s)                                           | Item (description / title)                                                                            | Purpose of report                                                                                                                                                                                                                                                                                                                                                       | Expected Outcomes                                                                                                                                                     | Author                       | Date Entered  |
|-------------|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------|
| 26 February | <b>Cllr. Hugh Irving</b>                                 | 1 Your Voice' complaints performance (Q 3)                                                            | To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                  | Jackie Walley/Clare O'Gorman | February 2013 |
|             | <b>Cllr. Bobby Feeley</b>                                | 2 Addressing Future Challenges outlined in the Director of Social Services' Annual Report for 2013-14 | To examine the Service's proposals to improve attendance at work by staff; to increase use of Direct Payments and individual Service Funds; and ensure that all carers are offered a review or assessments of their need                                                                                                                                                | Delivery of the Council's corporate priority of assisting vulnerable people to live as independently as possible whilst improving services and realising efficiencies | Nicola Stubbins/Phil Gilroy  | June 2014     |
|             | <b>Cllrs. Eryl Williams and Huw LI Jones [Education]</b> | 3. Estyn Action Plan – Recommendation 2                                                               | To present:<br>(i) the results of the mapping work to identify all services for children and young people across the County; and<br>(ii) proposals on how the impact and value for money of these services                                                                                                                                                              | Delivery of recommendation 2 of the Estyn Action Plan and ensure that the Council delivers its safeguarding responsibilities and protects vulnerable people           | Liz Grieve/Roger Ellerton    | July 2014     |

| Meeting  | Lead Member(s)                    | Item (description / title)                                | Purpose of report                                                                                                                                                                                                                                                                                                                                                       | Expected Outcomes                                                                                                                                            | Author                                 | Date Entered  |
|----------|-----------------------------------|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------|
|          |                                   |                                                           | can be measured for the Authority and partners                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                              |                                        |               |
|          | <b>Cllr. Julian Thompson-Hill</b> | 4 Draft Strategy for the Agricultural Estate 2015 onwards | To examine the draft strategy for the future of the Agricultural Estate                                                                                                                                                                                                                                                                                                 | A clear viable long-term vision for the Estate that will realise value for money for the Council and contribute towards the development of the local economy | Paul McGrady/David Lorey/David Mathews | June 2014     |
| 16 April | <b>Cllr. Barbara Smith</b>        | 1. Corporate Risk Register                                | To consider the latest version of the Council's Corporate Risk Register                                                                                                                                                                                                                                                                                                 | Effective monitoring and management of identified risk to reduce risks to residents and the Authority                                                        | Alan Smith/Nicola Kneale               | November 2014 |
| May/June | <b>Cllr. Hugh Irving</b>          | 1 Your Voice' complaints performance (Q 4)                | To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                         | Jackie Walley/Clare O'Gorman           | February 2013 |
|          | <b>Cllr. Julian Thompson-Hill</b> | 2. Corporate Health and Safety Annual Report              | To consider the Council's management of general health and safety and fire safety matters                                                                                                                                                                                                                                                                               | Assurances that the Authority is abiding and conforming with all relevant H&S legislation and therefore mitigate the risk of litigation                      | Gerry Lapington                        | May 2014      |
|          | <b>Cllr. Bobby</b>                | 3. Draft Director of Social                               | To scrutinise the content of                                                                                                                                                                                                                                                                                                                                            | Identification of any                                                                                                                                        | Tony Ward                              | June 2014     |

| Meeting   | Lead Member(s)              | Item (description / title)                                                      | Purpose of report                                                                                                                               | Expected Outcomes                                                                                                                                                                                                                                                                            | Author                    | Date Entered   |
|-----------|-----------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|----------------|
|           | <b>Feeley</b><br>(required) | Services Annual Report for 2014/15                                              | the draft annual report to ensure it provides a fair and clear evaluation of performance in 2014/15 and clearly articulates future plans.       | specific performance issues which require further scrutiny by the committee in future                                                                                                                                                                                                        |                           |                |
|           | <b>Cllr. Barbara Smith</b>  | 4 Corporate Plan (Q3 & 4) 2014/15                                               | To monitor the Council's progress in delivering the Corporate Plan 2012-17 (with particular emphasis on the delivery of the Outcome Agreements) | Ensuring that the Council meets its targets, its Outcome Agreements, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents, and maximises the financial incentives available through meeting its Outcome Agreements | Alan Smith/Nicola Kneale  | May 2014       |
| September | <b>Cllr. Barbara Smith</b>  | 1. Annual Performance Review 2014/15                                            | To seek Scrutiny's view on the Council's Annual Performance Review report prior to its submission to County Council for approval                | Participation in the consultation on the Annual Report will assist the Committee to identify areas of weakness and build them into its future work programme with a view to realising improvements going forward                                                                             | Alan Smith/Keith Amos     | September 2014 |
|           | <b>Cllr. Eryl Williams</b>  | 2. Provisional External Examinations and Teacher Assessments <b>[Education]</b> | To review the performance of schools and that of looked after children                                                                          | Scrutiny of performance leading to recommendations for improvement                                                                                                                                                                                                                           | Karen Evans/Julian Molloy | September 2014 |
|           | <b>Cllr. Hugh Irving</b>    | 3 Your Voice' complaints performance (Q 1)                                      | To scrutinise Services' performance in complying                                                                                                | Identification of areas of poor performance with a                                                                                                                                                                                                                                           | Jackie Walley/Clare       | February 2013  |

Tudalen 150

| Meeting      | Lead Member(s)             | Item (description / title)                 | Purpose of report                                                                                                                                                                                                                                                                                                                                                       | Expected Outcomes                                                                                                    | Author                       | Date Entered  |
|--------------|----------------------------|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|------------------------------|---------------|
|              |                            |                                            | with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe                                                  | view to the development of recommendations to address weaknesses.                                                    | O'Gorman                     |               |
| November     | <b>Cllr. Barbara Smith</b> | 1. Corporate Risk Register                 | To consider the latest version of the Council's Corporate Risk Register                                                                                                                                                                                                                                                                                                 | Effective monitoring and management of identified risk to reduce risks to residents and the Authority                | Alan Smith/Nicola Kneale     | November 2014 |
|              | <b>Cllr. Hugh Irving</b>   | 2 Your Voice' complaints performance (Q 2) | To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses. | Jackie Walley/Clare O'Gorman | February 2013 |
| January 2016 | <b>Cllr. Barbara Smith</b> | 1 Corporate Plan (Q1 & 2) 2015/16          | To monitor the Council's progress in delivering the Corporate Plan 2012-17 (with particular emphasis on the                                                                                                                                                                                                                                                             | Ensuring that the Council meets its targets, its Outcome Agreements, delivers its                                    | Alan Smith/Nicola Kneale     | May 2014      |

Tudalen 151

| Meeting  | Lead Member(s)             | Item (description / title)                 | Purpose of report                                                                                                                                                                                                                                                                                                                                                       | Expected Outcomes                                                                                                                                                                                          | Author                       | Date Entered  |
|----------|----------------------------|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------|
|          |                            |                                            | delivery of the Outcome Agreements)                                                                                                                                                                                                                                                                                                                                     | Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents, and maximises the financial incentives available through meeting its Outcome Agreements |                              |               |
|          | <b>Cllr. Hugh Irving</b>   | 2 Your Voice' complaints performance (Q 3) | To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                                                       | Jackie Walley/Clare O'Gorman | February 2013 |
| April    | <b>Cllr. Barbara Smith</b> | 1. Corporate Risk Register                 | To consider the latest version of the Council's Corporate Risk Register                                                                                                                                                                                                                                                                                                 | Effective monitoring and management of identified risk to reduce risks to residents and the Authority                                                                                                      | Alan Smith/Nicola Kneale     | November 2014 |
| May/June | <b>Cllr. Hugh Irving</b>   | 1 Your Voice' complaints performance (Q 4) | To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with                                                                                                                                                                                    | Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.                                                                                       | Jackie Walley/Clare O'Gorman | February 2013 |

| Meeting | Lead Member(s) | Item (description / title) | Purpose of report                                                                                                                                                                  | Expected Outcomes | Author | Date Entered |
|---------|----------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------|--------------|
|         |                |                            | specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe |                   |        |              |
|         |                |                            |                                                                                                                                                                                    |                   |        |              |

Tudalen 152

**Future Issues**

| Item (description / title)                                                                                                                                                      | Purpose of report                                                                                                                                                                                                                             | Expected Outcomes                                                                                                                                                                                                                            | Author                   | Date Entered  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------|
| Impact of Budgetary Cuts on the Deliverability of the Corporate Plan and the Council's performance in delivering services (early 2015)<br><br><b>[Task &amp; Finish Group]</b>  | To detail the impact of present and projected budgetary cuts on the deliverability of the Corporate Plan 2012-17; and the Council's overall performance                                                                                       | An evaluation of the Plan's deliverability, the anticipated impact of the cuts on the Council's performance versus the perceived outcome of the cuts to inform the planning of a communication strategy to inform residents and stakeholders | Task and Finish Group    | October 2014  |
| CCTV Savings Update Report (July 2015 – Committee tbc by SCVCG)<br><br><b>(may be an item for Partnerships Scrutiny as the dedicated Crime and Disorder Scrutiny Committee)</b> | To consider the progress made to date in devising and exit strategy and securing alternative solutions for the delivery of a CCTV Service for Rhyl, Prestatyn and Rhuddlan following the cessation of Council funding from April 2016 onwards | The establishment of viable alternative provision for the CCTV which will satisfy stakeholders                                                                                                                                               | Graham Boase/Emlyn Jones | November 2014 |

**Information/Consultation Reports**

| Date                       | Item (description / title)      | Purpose of report                                                                            | Author              | Date Entered |
|----------------------------|---------------------------------|----------------------------------------------------------------------------------------------|---------------------|--------------|
| <b>Monthly Information</b> | Your Voice Complaints Procedure | Details of number of complaints received and dealt with for each Service via the 'Your Voice | Jackie Walley/Clare | June 2014    |



|                                                                                     |                                                                                  |                                                                                                                                                                                                                                                                                                                                                                |             |                |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------------|
| <b>Bulletin</b>                                                                     |                                                                                  | procedure to inform the information required in the quarterly reports to the Committee                                                                                                                                                                                                                                                                         | O’Gorman    |                |
| <b>Available during the spring term 2015</b><br>[Information]<br><b>[Education]</b> | Use of Supply Teachers<br><b>[Education – to be shared with coopted members]</b> | To detail the use made of supply teachers within the county during recent years and to date this year. The report to detail the costs to the Council of hiring supply teachers, the lengths of time for their hire, the expectations/objectives given to them upon engagement and the quality monitoring arrangements in place to evaluate their effectiveness | Karen Evans | September 2013 |

**Note for officers – Committee Report Deadlines**

| Meeting     | Deadline           | Meeting  | Deadline       | Meeting | Deadline |
|-------------|--------------------|----------|----------------|---------|----------|
| 26 February | <b>12 February</b> | 16 April | <b>2 April</b> |         |          |

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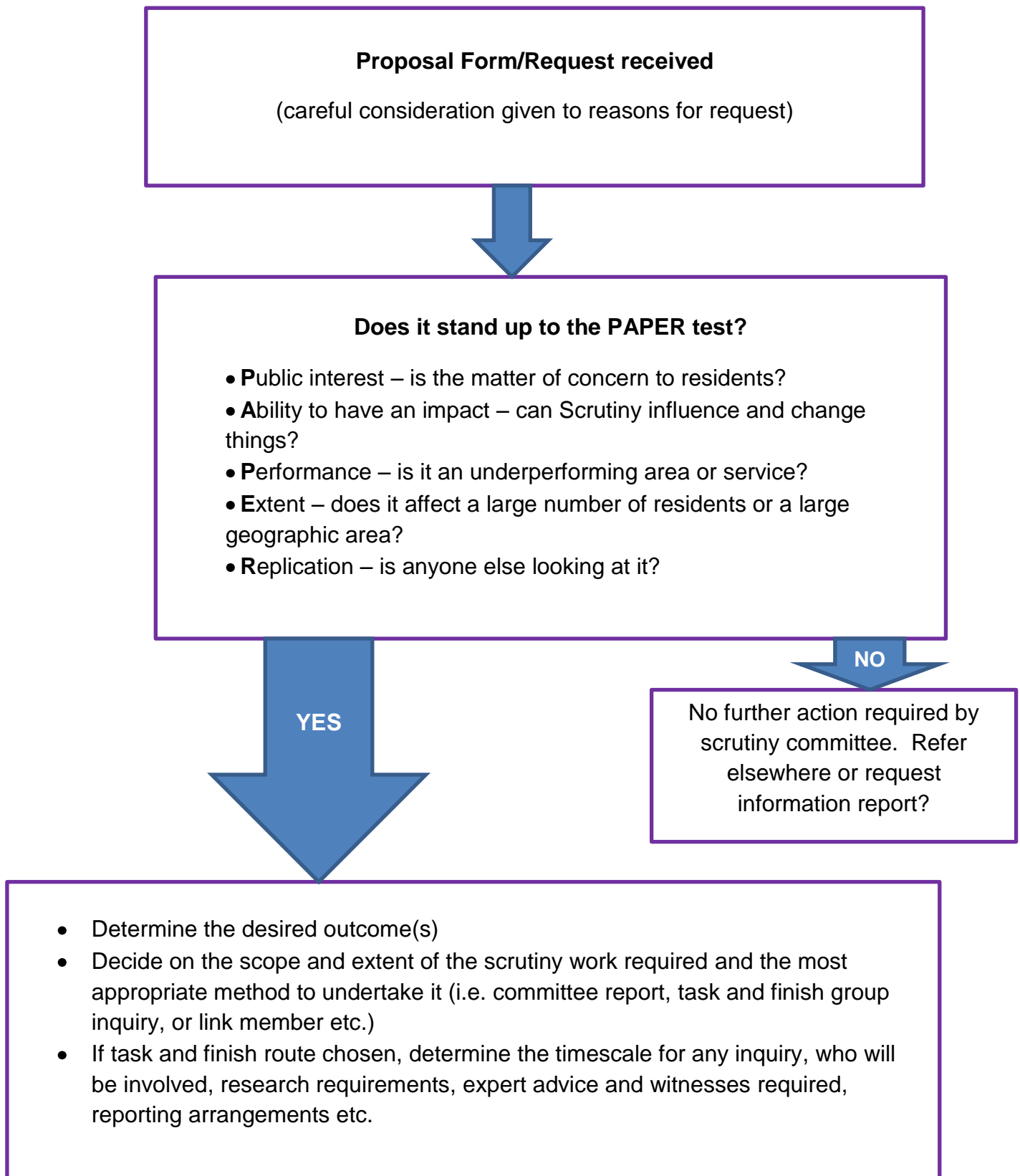
Updated 06/01/14 RhE

Tudalen 153

Mae tudalen hwn yn fwiadol wag

| <b>Member Proposal Form for Scrutiny Forward Work Programme</b>                                                                                                                        |               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| <b>NAME OF SCRUTINY COMMITTEE</b>                                                                                                                                                      |               |
| <b>TIMESCALE FOR CONSIDERATION</b>                                                                                                                                                     |               |
| <b>TOPIC</b>                                                                                                                                                                           |               |
| <b>What needs to be scrutinised (and why)?</b>                                                                                                                                         |               |
| <b>Is the matter one of concern to residents/local businesses?</b>                                                                                                                     | <b>YES/NO</b> |
| <b>Can Scrutiny influence and change things?</b><br>(if 'yes' please state how you think scrutiny can influence or change things)                                                      | <b>YES/NO</b> |
| <b>Does the matter relate to an underperforming service or area?</b>                                                                                                                   | <b>YES/NO</b> |
| <b>Does the matter affect a large number of residents or a large geographical area of the County</b><br>(if 'yes' please give an indication of the size of the affected group or area) | <b>YES/NO</b> |
| <b>Is the matter linked to the Council's Corporate priorities</b><br>(if 'yes' please state which priority/priorities)                                                                 | <b>YES/NO</b> |
| <b>To your knowledge is anyone else looking at this matter?</b><br>(If 'yes', please say who is looking at it)                                                                         | <b>YES/NO</b> |
| <b>If the topic is accepted for scrutiny who would you want to invite to attend e.g. Lead Member, officers, external experts, service-users?</b>                                       |               |
| <b>Name of Councillor/Co-opted Member</b>                                                                                                                                              |               |
| <b>Date</b>                                                                                                                                                                            |               |

### Consideration of a topic's suitability for scrutiny



Cabinet Forward Work Plan

Appendix 3

Tudalen 157

| Meeting     | Item (description / title) |                                                             | Purpose of report                                                                                                                       | Cabinet Decision required (yes/no) | Author – Lead member and contact officer                           |
|-------------|----------------------------|-------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|--------------------------------------------------------------------|
| 17 February | 1                          | Finance Report                                              | To update Cabinet on the current financial position of the Council                                                                      | Tbc                                | Cllr Julian Thompson-Hill / Paul McGrady                           |
|             | 2                          | Recommendations of the Strategic Investment Group           | To consider the capital bids reviewed by the Strategic Investment Group for inclusion in the 2015-16 capital plan.                      | Tbc                                | Councillor Julian Thompson-Hill / Paul McGrady / Richard Humphreys |
|             | 3                          | HB/CTRS Telephone Recording Policy                          | Tbc                                                                                                                                     | Tbc                                | Cllr Julian Thompson_hill / Rod Urquhart                           |
|             | 4                          | Council Tax/Business Rates Telephone Recording Policy       | Tbc                                                                                                                                     | Tbc                                | Cllr Julian Thompson_hill / Rod Urquhart                           |
|             | 5                          | Discretionary Housing Payments (DHP) Policy 2015/16 onwards | Tbc                                                                                                                                     | Tbc                                | Cllr Julian Thompson_hill / Rod Urquhart                           |
|             | 6                          | Risk Based Verification Policy (Part 2 item)                | To update the current policy taking into account changes in technology and process efficiencies. Which will improve Housing Benefit and | Tbc                                | Cllr Julian Thompson-Hill / Rod Urquhart                           |

Cabinet Forward Work Plan

Tudalen 158

| Meeting         | Item (description / title) |                                                                                                                  | Purpose of report                                                                                     | Cabinet Decision required (yes/no) | Author – Lead member and contact officer       |
|-----------------|----------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|------------------------------------|------------------------------------------------|
|                 |                            |                                                                                                                  | Council Tax Reduction Scheme assessments                                                              |                                    |                                                |
|                 | 7                          | Corporate Debt Policy                                                                                            | To seek approval for a new policy, which will treat customers with multiple debt types holistically   | Tbc                                | Cllr Julian Thompson-Hill / Rod Urquhart       |
|                 | 8                          | Investigating Intentionality: Implementation of the Housing Wales Act 2014                                       | To determine how homelessness will be administered within the county after implementation of the Act. | Yes                                | Cllr Hugh Irving / Phil Gilroy / John Sweeney  |
|                 | 9                          | 6-8 Nant Hall Road and WC Block, Ty Nant, The Former Library and the Central Car Park, Nant Hall Road, Prestatyn | To consider declaring buildings and land surplus to requirements                                      | Yes                                | Cllr Julian Thompson-Hill / David Mathews      |
|                 | 10                         | Items from Scrutiny Committees                                                                                   | To consider any issues raised by Scrutiny for Cabinet's attention                                     | Tbc                                | Scrutiny Coordinator                           |
|                 |                            |                                                                                                                  |                                                                                                       |                                    |                                                |
| <b>24 March</b> | 1                          | Finance Report                                                                                                   | To update Cabinet on the current financial position of the Council                                    | Tbc                                | Councillor Julian Thompson-Hill / Paul McGrady |
|                 | 2                          | Affordable Housing Task and Finish Group                                                                         | To consider the findings of the Affordable Housing Task and Finish Group                              | Tbc                                | Cllr David Smith / Graham Boase                |

Cabinet Forward Work Plan

Tudalen 159

| Meeting         | Item (description / title) |                                | Purpose of report                                                         | Cabinet Decision required (yes/no) | Author – Lead member and contact officer       |
|-----------------|----------------------------|--------------------------------|---------------------------------------------------------------------------|------------------------------------|------------------------------------------------|
|                 | 3                          | Business Rates Write Offs      | To seek approval for uncollectible Business Rates Debts to be written off | Yes                                | Cllr Julian Thompson_hill / Rod Urquhart       |
|                 | 4                          | Items from Scrutiny Committees | To consider any issues raised by Scrutiny for Cabinet's attention         | Tbc                                | Scrutiny Coordinator                           |
|                 |                            |                                |                                                                           |                                    |                                                |
| <b>28 April</b> | 1                          | Finance Report                 | To update Cabinet on the current financial position of the Council        | Tbc                                | Councillor Julian Thompson-Hill / Paul McGrady |
|                 | 2                          | Items from Scrutiny Committees | To consider any issues raised by Scrutiny for Cabinet's attention         | Tbc                                | Scrutiny Coordinator                           |
|                 |                            |                                |                                                                           |                                    |                                                |
| <b>26 May</b>   | 1                          | Finance Report                 | To update Cabinet on the current financial position of the Council        | Tbc                                | Councillor Julian Thompson-Hill / Paul McGrady |
|                 | 2                          | Items from Scrutiny Committees | To consider any issues raised by Scrutiny for Cabinet's attention         | Tbc                                | Scrutiny Coordinator                           |
|                 |                            |                                |                                                                           |                                    |                                                |

Note for officers – Cabinet Report Deadlines

|                |                        |                |                        |                |                        |
|----------------|------------------------|----------------|------------------------|----------------|------------------------|
| <i>Meeting</i> | <b><i>Deadline</i></b> | <i>Meeting</i> | <b><i>Deadline</i></b> | <i>Meeting</i> | <b><i>Deadline</i></b> |
|----------------|------------------------|----------------|------------------------|----------------|------------------------|

Cabinet Forward Work Plan

|                |                    |                 |                   |              |                 |
|----------------|--------------------|-----------------|-------------------|--------------|-----------------|
|                |                    |                 |                   |              |                 |
| <i>January</i> | <b>29 December</b> | <i>February</i> | <b>3 February</b> | <i>March</i> | <b>10 March</b> |

Updated 30/12/14 - KEJ

Cabinet Forward Work Programme.doc



## Progress with Committee Resolutions

| Date of Meeting  | Item number and title            | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                        | Progress                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 20 November 2014 | 5. CCTV and Out of Hours Service | <p><b>Resolved:</b> that</p> <p>(i) the above observations in relation to the Freedom and Flexibilities project and proposals relating to the CCTV Service be reported to County Council on 9th December; and</p> <p>(ii) the progress made in devising, securing and implementing an exit strategy, and alternative solutions for delivering a CCTV Service in future be presented to Scrutiny in due course for examination</p> | <p>(i) The Committee's observations were communicated to County Council as part of the 'Budget 2015/16 – 2016/17 (Phase 2)' report on 9 December 2014; and</p> <p>(ii) The Scrutiny Chairs and Vice-Chairs Group will decide which Committee will consider this report at its meeting on 8 January 2015. The Group's decision will be communicated to the Committee at the meeting on 15 January.</p> |
|                  | 6. Corporate Risk Register       | <p><b>Resolved:</b></p> <p>(i) subject to the above observations to note the deletions, additions and amendments to the Corporate Risk Register; and</p> <p>(ii) that the remit of the Scrutiny Task and Finish Group</p>                                                                                                                                                                                                         | the remit of the task and finish                                                                                                                                                                                                                                                                                                                                                                      |

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|  |                                                                     | <i>established to examine the impact of the budget cuts on the deliverability of the Corporate Plan be extended, to include examining the cuts' impact on Council Services' performance, and an evaluation of the actual outcomes of cuts in comparison to the initial assessment of their impact.</i>                                                                                                                                                                                                                                                                                                                                | group has been amended to include the scope outlined in (ii). The Scrutiny Chairs and Vice-Chairs Group and officers are currently being consulted on the task and finish group's terms of reference |
|  | <b>7. Your Voice Complaints Performance Quarter 1 and Quarter 2</b> | <p><b>Resolved:</b> <i>subject to the observations made:</i></p> <p><i>(i) to accept the reasons given for the delay in dealing with specific complaints and otherwise note the performance in dealing with other complaints under the 'Your Voice' Complaints Procedure; and</i></p> <p><i>(ii) request that future performance monitoring reports include a comprehensive explanation on why targets have not been met when dealing with specific complaints, the reasons for non-compliance, measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe</i></p> | Committee's request has been communicated to relevant officers and the Committee's work programme document has been amended accordingly                                                              |
|  | <b>9. Agricultural Estates (Part II)</b>                            | <p><b>Resolved:</b></p> <p><i>(i) subject to the above observations to note the Estate's performance under the current strategy; and</i></p> <p><i>(ii) that the new draft Strategy for the Agricultural Estate be presented to the Committee for consideration in February 2015</i></p>                                                                                                                                                                                                                                                                                                                                              | See Appendix 1 – draft Strategy scheduled for examination at the Committee's next meeting on 26 February 2015                                                                                        |